

**TRANSIT SERVICES ADVISORY COMMITTEE**  
**Meeting Summary**  
**Thursday November 14, 2013.**

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**PRESENT:**

Terry Lansdell, Charlotte  
Walter Horstman, Matthews  
Jean Veatch, Cornelius  
D. Evans Charlotte  
Rick Sanderson, Charlotte

**STAFF:** Duretta Weicken, Theron Barrino, Larry Kopf, Pamela White,  
Judy Dellert-O'keef, Paulus Ford, Tom Reynolds, Lavern McElveen

***Meeting Time 4:00-5:30 PM***

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**I. Call to Order and Approval of the October Meeting Summary**

Chairman Rick Sanderson called the meeting to order at 4:00 p.m., The October meeting summary could not be approved because there was no quorum.

**II. Public Comment on Agenda Items:**

There was no one from the public to give comment.

**III. Information Item**

**A. Safety & Security Programs**

Lavern McElveen the new CATS General Manager of Safety & Security gave the committee his background and preceded with the CATS safety & security plans. Lavern stated CATS plan for safety culture is to educate each executive team with a safety folder, conduct one on one meetings to better understand roles & responsibilities, how safety is implemented and to understand how departments work together to assure safety & security. Lavern proceeded to explain what safety culture is, why it is important and what the critical elements are. Lavern then explained CATS Security saying Effective October 2013 the security for CATS is provided by the G4S Security Solutions made up of 44 Sworn Officers, 17 Security Officer, 7 Dispatchers, 1 Account Manager and 1 Operations Assistant. Lavern explained CATS is implementing a tag system for

officer to assure safety in facilities, currently the Davidson facility has the tag system and the Charlotte Transit Center (CTC) will be next.

Walter Horstman stated that crosswalks in the CTC are not designed to be direct walk ways for patrons. Lavern stated the walkways are the original design of the CTC and CATS will need to begin to change the culture and identify safety hazards with plans to change signage to reflect safety and change and direct people to use crossings for safety.

Jean Veatch stated that Duke Power works hard to create a Safety culture. As part of their goals and objectives Duke consistently introduces safety message as part of the business culture.

Terry Lansdell asked if CATS would look outside and at access points around the CTC and secure a presence of safety so patrons feel safe coming into the CTC. Michael Schoonmaker Chief of police for G4S officers stated that the CTC is broken up into zones with the security police so there are officers in each section and the tags for the officers could be set further out so officers have to be outside the CTC. Lavern stated CATS will look into that more. Larry Kopf stated there would be a problem with jurisdiction outside the CTC and on sidewalks. Mike replied it would not be a problem for officers to walk outside onto sidewalk giving the presents of security there.

Rick asked if park and rides have tags. Lavern stated CATS does not have tags at park and rides as of yet, but there will be in the future.

#### **IV. Action Item:**

##### **A. MTS Use of Busway**

Larry Kopf stated the (MTS) Mecklenburg Transportation System that provides transportation for seniors and people with disabilities, has requested permission to use the Busway. Larry stated CATS does not have a problem with MTS using the Bus way but CATS wanted to formalize the process and bring it to TSAC & MTC for approval so if in the future there is a request, we have a process for handling those requests. Larry stated the only concerns with MTS using the bus way is that they need to operate safely and understand the rules of using the bus way at which CATS will instruct MTS before they use the bus way and CATS will need to be able to notify someone at MTS if the bus way had some issues. Larry stated CATS will bring the bus way request back to TSAC in December when there is quorum for approval of MTS to use the Busway or not.

Jean asked what is a bus way. Larry stated the bus way is two lanes in the center of Independence separated by concrete barriers so other traffic cannot get in there and it provides a way for buses, STS and Vanpool to get through traffic quickly.

Walter asked if MTS buses will have the MTS logo's on them. Larry stated yes the MTS buses will have to have markings for that service.

**V. Service Issues**

There was no service issues reported.

**VI. Chairman's Report**

Terry reported there was no MTC meeting in October. Rick reminded the committee that it was time for committee election for Chair and Co-Chair in December. Terry reported that he is unable to run for Co-Chair next election.

Dee Evans suggested that TSAC meet every other month to perhaps increase attendance. Larry stated because CATS has service changes, fare increases and other issues to report to TSAC that he wasn't sure meetings could be cut back.

**VII. Manager of Operation Report**

Larry reported negotiations continue with the bus operators union, they are expected to vote on the new contract proposal on Friday.

***TSAC MEETING: THURSDAY DECEMBER 12, 2013***