

**TRANSIT SERVICES ADVISORY COMMITTEE**  
**Meeting Summary**  
**Thursday September 12, 2013.**

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**PRESENT:**

Rick Sanderson, Charlotte  
Terry Lansdell, Charlotte  
Rob Cornwell, Davidson  
Anthony Wesley, Charlotte  
Walter Horstman, Matthews  
Jean Veatch, Cornelius  
Scott Jernigan Mecklenburg Co.  
Christine Bryant, Huntersville  
D. Evans Charlotte  
Marvis Holliday Charlotte  
George Schaeffer Charlotte

**STAFF:** Duretta Weicken, Theron Barrino, Larry Kopf, Pamela White,  
Debra Franklin, Tom Reynolds

***Meeting Time 4:00-5:30 PM***

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**I. Call to Order and Approval of the August Meeting Summary**

Chairman Rick Sanderson called the meeting to order at 4:00 p.m., The August meeting summary was approved as written.

**II. Public Comment on Agenda Items:**

There was no one from the public to give comment.

**III. Action Item:**

**A. October Service Change**

Pamela White, Manager of Service Development gave a brief review of last month's proposed October service change. The committee then vote in favor of the service change and to recommend the proposal to MTC.

#### **IV. Information Item**

##### **B. Tour of the South Tryon Bus Operations Department**

Tom Reynolds Assistant General Manager of BOD conducted a tour of the South Tryon facility bus parking area, explaining the complicated sequence of procedures for bus operators Tom continued touring the oil filter and other fluids bay, Bus wash, Operators lounge and the Bus dispatch areas. Reginald Arrington Director of BOD Maintenance continued the tour in the Bus Maintenance garage, explaining all the procedures involved with maintaining the buses for optimum bus life and performance.

#### **V. Service Issues**

Christine Bryant stated customers have reported that the Route 20 bus as being consistently late. Larry stated he would check into the bus issue.

Jean stated the 77X bus farebox was not working for 2 days in a row. Larry stated if things like that happen it should be called in with the bus number as soon as possible.

#### **VI. Chairman's Report**

Terry reported at the last MTC meeting there was the MUMPO recertification presentation by David McDonald. Terry also stated that MUMPO has a new name Charlotte Regional Transportation Planning Organization (CRTPO). Olaf Kinard gave a presentation on the CATS call center and the new way finding system.

#### **VII. Manager of Operation Report**

Larry reported CATS has a new Safety and Security Manager: Mr. Levern McElveen. Larry also reported on the Sales Tax and August 2013 Ridership saying the ridership was down -2.5% compared to last August, which is mostly due to the discontinuation of the Gold Rush Orange line. And the Year-to-date ridership is up 1.5%, with Lynx ridership up 6.5%.

***NEXT TSAC MEETING: THURSDAY OCTOBER 10, 2013***