Staff Composition

Dept	(All)
Reg/Temp	(All)
Full/Part	(All)

	Values						
Row Labels	Full/Part Time Emp		nual Rate	-	Annual Rate	Avg	Hourly Rate
Adm Support Asst II	2	\$	67,745.50	\$	33,872.75	\$	16.28
Adm Support Asst III	4	\$	162,960.34	\$	40,740.08	\$	18.44
Adm Support Coordinator	3	\$	119,154.08	\$	39,718.03	\$	19.10
Adm Support Supervisor	14	\$	615,730.07	\$	43,980.72	\$	21.74
Associate Project Mgr	1	-	48,637.24	\$	48,637.24	\$	23.38
Courier	4		103,110.69	\$	25,777.67	\$	12.39
Department Director	1	-	170,974.18	\$	170,974.18	\$	82.20
Deputy Department Dir	1	\$	121,908.52	\$	121,908.52	\$	58.61
Deputy Division Dir I	2	\$	145,638.07	\$	72,819.03	\$	35.01
Deputy Division Dir II	3	\$	268,728.56	\$	89,576.19	\$	43.07
Fiscal Analyst	1	\$	60,444.47	\$	60,444.47	\$	29.06
Fiscal Support Asst III	1	\$	41,131.46	\$	41,131.46	\$	19.77
HR Manager	1	\$	73,609.05	\$	73,609.05	\$	35.39
HR Specialist	1	\$	42,504.12	\$	42,504.12	\$	20.43
IT Programmer/Analsyt	2	\$	125,209.94	\$	62,604.97	\$	30.10
IT Programmer/Analyst	1	\$	62,901.85	\$	62,901.85	\$	30.24
IT Project Manager I	3	\$	173,781.60	\$	57,927.20	\$	27.85
IT Support Technician	3	\$	145,589.03	\$	48,529.68	\$	23.33
Librarian	56	\$	2,880,051.24	\$	51,429.49	\$	24.73
Librarian - N	2	\$	95,873.34	\$	47,936.67	\$	23.05
Library Aide	41	\$	586,410.96	\$	14,302.71	\$	12.64
Library Assistant	69	\$	2,131,233.79	\$	30,887.45	\$	14.84
Library Coord/Supv	20	\$	1,091,048.69	\$	54,552.43	\$	26.31
Library Manager	17	\$	1,191,346.40	\$	70,079.20	\$	33.69
Maintenance & Operations Tec	n 1	\$	39,473.95	\$	39,473.95	\$	18.98
Public Information Spec	3	\$	165,624.66	\$	55,208.22	\$	26.54
Resource Dev Coord/Supv	1	\$	86,969.62	\$	86,969.62	\$	41.81
Sr Fiscal Administrator	1	\$	99,127.27	\$	99,127.27	\$	47.66
Sr Fiscal Analyst	1	\$	58,303.40	\$	58,303.40	\$	28.03
Sr Library Assistant	45	\$	1,606,588.70	\$	35,701.97	\$	17.40
Sr Library Manager	4	\$	341,201.20	\$	85,300.30	\$	41.01
Technical Analyst II	3	\$	255,790.36	\$	85,263.45	\$	40.99
Training Specialist	2	\$	122,673.48	\$	61,336.74	\$	29.49
Volunteer Coord/Supv	1	\$	53,260.15	\$	53,260.15	\$	25.61
Grand Total	315	\$	13,354,735.95	\$	42,395.99	\$	21.36

Circulation Stats

Service

(All)

Sum of Qty	Column Labels							
	FY05	FY06	FY07	FY08	FY09	FY10	FY11	Grand Total
Row Labels								
Main Library	428,199	549,043	479,156	509,035	470,532	289,188	44,919	2,770,072
Cornelius	110,152	123,104	110,950	119,074	120,480	117,219	18,197	719,176
Mountain Island	117,418	151,862	183,005	221,579	264,232	269,310	27,258	1,234,664
Davidson	118,759	118,228	124,862	129,393	134,267	141,843	22,283	789,635
Freedom Regional	106,853	110,506	103,802	123,840	126,939	127,700	19,317	718,957
Beatties Ford	104,163	99,307	103,839	115,559	123,013	71,856		617,737
Hickory Grove	126,151	116,536	125,399	145,250	143,023	184,346	34,875	875,580
ImaginOn		101,900	153,004	157,856	153,118	141,826	23,973	731,677
Independence Regional	348,888	335,080	318,792	338,001	358,135	338,071	45,822	2,082,789
Matthews	463,307	464,968	496,298	540,717	588,765	593,903	96,518	3,244,476
Mint Hill	299,867	288,956	300,726	338,043	358,875	351,142	53,674	1,991,283
Morrison Regional	573,790	552,934	505,183	562,701	651,475	606,082	94,605	3,546,770
Myers Park	126,864	124,930	143,134	102,185	74,499	158,435	24,178	754,225
North County Regional	511,607	461,654	503,079	540,566	604,309	596,217	91,571	3,309,003
Plaza Midwood	156,064	150,099	156,197	181,167	201,749	211,315	32,034	1,088,625
Scaleybark	116,756	107,787	110,916	125,835	141,421	142,661	19,591	764,967
South County Regional	809,129	801,566	846,738	918,379	1,017,729	1,031,342	189,956	5,614,839
Steele Creek	254,189	295,049	321,252	369,447	412,532	395,093	58,872	2,106,434
Sugar Creek	111,186	113,760	111,905	128,995	119,635	116,669	26,347	728,497
University City Regional	648,707	641,237	655,955	740,772	841,974	853,320	125,996	4,507,961
West Blvd	59,972	57,667	55,856	62,509	60,199	67,779	9,535	373,517
Grand Total	5,592,021	5,766,173	5,910,048	6,470,903	6,966,901	6,805,317	1,059,521	38,570,884

Reference Stats

Reference Type

Sum of Qty	Column Labels								
	FY'04	FY'05	FY'06	FY'07	FY'08	FY'09	FY'10	FY'11	Grand Total
Row Labels									
Beatties Ford	514,093.00	447,484.00	583,800.00	578,700.00	641,488.00	623,045.00	412,195.00	38,699.00	3,839,504.00
Cornelius	183,638.00	176,074.00	202,412.00	177,238.00	193,892.00	211,337.00	198,489.00	29,074.00	1,372,154.00
Davidson	151,281.00	155,105.00	203,843.00	158,203.00	173,555.00	187,106.00	176,999.00	27,993.00	1,234,085.00
Freedom Regional	180,335.00	307,489.00	279,760.00	369,389.00	307,566.00	287,396.00	319,234.00		2,051,169.00
Hickory Grove	207,983.00	188,051.00	260,802.00	234,740.00	254,771.00	243,106.00	281,076.00	49,368.00	1,719,897.00
ImaginOn	17,713.00	23,127.00	528,515.00	473,996.00	419,555.00	383,101.00	331,824.00	21,856.00	2,199,687.00
Independence Regior	657,898.00	512,214.00	508,514.00	529,408.00	533,169.00	568,413.00	591,885.00	66,524.00	3,968,025.00
Main Library	26,658,533.00	32,619,745.00	44,338,938.00	58,836,247.00	71,875,931.00	72,200,412.00	72,362,692.00	10,249,847.00	389,142,345.00
Matthews	525,127.00	565,644.00	515,879.00	557,428.00	634,065.00	693,354.00	704,282.00	103,496.00	4,299,275.00
Mint Hill	203,061.00	213,251.00	296,346.00	270,266.00	316,489.00	399,471.00	495,051.00	66,596.00	2,260,531.00
Morrison Regional	655,391.00	671,405.00	645,787.00	767,736.00	786,655.00	1,042,019.00	963,943.00	108,722.00	5,641,658.00
Mountain Island	139,558.00	134,660.00	164,737.00	263,768.00	323,761.00	358,164.00	353,849.00	46,469.00	1,784,966.00
Myers Park	117,033.00	140,304.00	197,359.00	217,103.00	182,797.00	102,399.00	241,263.00	38,767.00	1,237,025.00
North County Region	424,155.00	451,731.00	481,906.00	504,326.00	620,125.00	641,053.00	630,560.00	80,205.00	3,834,061.00
Plaza Midwood	187,302.00	224,970.00	247,419.00	182,706.00	204,003.00	291,336.00	298,310.00	40,269.00	1,676,315.00
Scaleybark	255,312.00	234,244.00	212,517.00	222,425.00	256,579.00	315,719.00	282,131.00	35,437.00	1,814,364.00
South County Region	710,456.00	726,313.00	1,030,222.00	1,274,229.00	1,642,195.00	1,791,384.00	1,831,527.00	300,526.00	9,306,852.00
Steele Creek	148,391.00	248,110.00	391,274.00	412,993.00	486,863.00	494,634.00	496,052.00	70,875.00	2,749,192.00
Sugar Creek	94,466.00	189,203.00	220,446.00	248,258.00	281,603.00	332,517.00	410,245.00	26,458.00	1,803,196.00
University City Regio	615,216.00	677,327.00	651,490.00	778,399.00	985,164.00	1,264,624.00	1,405,005.00	222,265.00	6,599,490.00
West Blvd	255,714.00	247,564.00	251,716.00	234,754.00	236,238.00	243,508.00	212,854.00	26,011.00	1,708,359.00
Grand Total	32,902,656.00	39,154,015.00	52,213,682.00	67,292,312.00	81,356,464.00	82,674,098.00	82,999,466.00	11,649,457.00	450,242,150.00

(All)

Hold Items Pulled from Shelf

Reference Type Request Place

Sum of Qty	Column Labels								
	FY'04	FY'05	FY'06	FY'07	FY'08	FY'09	FY'10	FY'11	Grand Total
Row Labels									
Beatties Ford	33,977.00	33,887.00	7,194.00	7,283.00	9,485.00	11,127.00	4,789.00	761.00	108,503.00
Cornelius	28,879.00	33,118.00	10,370.00	9,599.00	9,695.00	11,931.00	7,578.00	771.00	111,941.00
Davidson	38,589.00	35,820.00	6,260.00	6,509.00	6,665.00	8,047.00	5,870.00	749.00	108,509.00
Freedom Regional	24,197.00	31,836.00	7,787.00	6,249.00	7,088.00	8,267.00	5,276.00		90,700.00
Hickory Grove	51,589.00	46,496.00	11,196.00	11,837.00	13,186.00	11,749.00	8,666.00	1,121.00	155,840.00
ImaginOn	18.00	10.00	2,463.00	4,264.00	6,587.00	6,042.00	5,191.00	542.00	25,117.00
Independence Regional	97,414.00	88,457.00	19,544.00	19,172.00	21,040.00	24,749.00	14,582.00	1,729.00	286,687.00
Main Library	175,516.00	144,426.00	511,086.00	669,388.00	823,189.00	1,014,081.00	1,243,380.00	210,283.00	4,791,349.00
Matthews	89,371.00	97,291.00	22,810.00	23,479.00	26,907.00	29,505.00	20,175.00	2,707.00	312,245.00
Mint Hill	71,829.00	70,315.00	16,176.00	16,753.00	18,875.00	20,037.00	11,948.00	1,908.00	227,841.00
Morrison Regional	133,323.00	154,145.00	33,130.00	28,227.00	32,393.00	39,045.00	31,670.00	2,670.00	454,603.00
Mountain Island	33,028.00	33,217.00	5,987.00	9,070.00	12,680.00	14,313.00	9,120.00	787.00	118,202.00
Myers Park	45,210.00	46,000.00	11,743.00	10,654.00	7,707.00	6,016.00	8,932.00	1,003.00	137,265.00
North County Regional	88,529.00	104,617.00	20,914.00	19,303.00	23,614.00	26,208.00	15,463.00	2,055.00	300,703.00
Plaza Midwood	40,250.00	42,180.00	10,326.00	9,498.00	9,257.00	10,216.00	5,712.00	785.00	128,224.00
Scaleybark	33,737.00	35,019.00	6,618.00	6,220.00	7,352.00	10,526.00	6,187.00	520.00	106,179.00
South County Regional	169,130.00	172,684.00	34,793.00	31,406.00	37,134.00	40,538.00	26,568.00	3,119.00	515,372.00
Steele Creek	48,197.00	51,434.00	13,651.00	13,151.00	16,154.00	20,620.00	11,741.00	1,327.00	176,275.00
Sugar Creek	11,361.00	22,512.00	8,370.00	6,804.00	8,890.00	13,055.00	8,054.00	1,291.00	80,337.00
University City Regional	103,136.00	118,660.00	31,104.00	31,163.00	34,448.00	36,281.00	21,949.00	2,461.00	379,202.00
West Blvd	21,125.00	21,929.00	3,591.00	4,040.00	5,923.00	6,195.00	4,247.00	549.00	67,599.00
Grand Total	1,338,405.00	1,384,053.00	795,113.00	944,069.00	1,138,269.00	1,368,548.00	1,477,098.00	237,138.00	8,682,693.00

Beatties Ford

	1. 1.		Info
-	and the second se	Address:	2412 Beatties Ford Road
1000			Charlotte, NC 28216
100 m	3	Square Feet:	13700
A STATE	STREET, STREET, STREET, ST	Annual Hours:	Closed For Renovation
C Dates		Service Points:	2
		Building Status:	Owned
		Lease Expiration:	N/A
	- 2412	Year Built	1997
- 6	MATTER FORD ROAD	Collection Size	33,611
Real and a	LEARNING RESOURCE CENTER	Public Computers	27
and the second		Meeting Rooms	2
	Base Services		
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Servi	ces	
S-1	A place were community groups can hold meetings and e	vents	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age ch	nildren	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your children	(pre-K)	

Beatties Ford

Stats							
	2008	2009	2010	2011			
Employees	18	20	15	-			
Volunteer Hours	N/A	N/A	102	N/A			
Service Points	2	2	2	2			
Door Count							
Reference Stats	641,488	623,045	412,195	288,537			
Circulation Stats	115,559	123,013	71,856	56,048			
Holds Pulled From Shelf	9,485	11,127	4,789	3,352			
Annual Hours	3225	3225	3006.8571	0			
Hours Per Week	62.019231	62.01923	57.824176	0			
Number of Employee Shifts	2	2	2	0			
	KPI's						
S	taffing Need	ls					
Fiscal Year	2008	2009	2010	2011			
Staff Needed for Service Points	12	12	12	0			
Staff Needed for Holds	1	1	1	#DIV/0!			
Staff Needed Shelving Books	2	2	1	1			
Staff Available	18	20	15	-			
Staff Surplus/Deficit	3	5	1	#DIV/0!			

	9	Staffing Mix		
Title	Full/PT Employees	Annual Rate	Average Annual Rate	Average Hourly Rate
Totals			#DIV/0!	

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

Cornelius

		Bra	nch Info
		Address:	21105 Catawba Ave
			Cornelius, NC
-		Square Feet:	5500
	Denne State	New Annual Hours:	1614
		Service Points:	1
TI		Building Status:	Owned
-		Lease Expiration:	N/A
	- Coloris	Year Built	2000
		Collection Size	21,187
	and the second se	Public Computers	19
		Meeting Rooms	1
	Base Service	S	
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	-		
	Additional Serv	vices	
	Additional Serv		
S-1	A place were community groups can hold meetings and		
S-1 S-6			
	A place were community groups can hold meetings and	events	
S-6	A place were community groups can hold meetings and Educational opportunities and programs for adults	events	

Cornelius

Stats							
	2008	2009	2010	2011			
Employees	8	7	6	4.5			
Volunteer Hours	N/A	N/A	706	1,679			
Service Points	1	1	1	1			
Door Count	77,173	210,184	100,688	37,668			
Reference Stats	193,892	211,337	198,489	138,942			
Circulation Stats	119,074	120,480	117,219	91,431			
Holds Pulled From Shelf	9,695	11,931	7,578	5,305			
Annual Hours	3225	3225	3006.8571	1614			
Hours Per Week	62.019231	62.01923	57.824176	31.0384615			
Number of Employee Shifts	2	2	2	1			
	KPI's						
	Staffing Ne	eds					
Fiscal Year	2008	2009	2010	2011			
Staff Needed for Service Points	6	6	6	3			
Staff Needed for Holds	1	1	1	1			
Staff Needed Shelving Books	2	2	2	2			
Staff Available	8	7	6	4.50			
Staff Surplus/Deficit	(1)	(2)	(3)	(1.02)			

Staffing Mix								
Title	Full/PT Employees		Annual Rate	Ave	erage Annual Rate	Ave	erage Hourly Rate	
Librarian	1	\$	48,877.50	\$	48,877.50	\$	23.50	
Library Aide	1	\$	12,209.60	\$	12,209.60	\$	11.74	
Library Assistant	1	\$	27,935.00	\$	27,935.00			
Library Coord/Supv	0.5	\$	32,416.28	\$	64,832.56	\$	31.17	
Sr. Library Assistant	1	\$	32,154.37	\$	32,154.37	\$	15.46	
				\$	-			
				\$	-			
Totals	4.5	\$	153,592.75	\$	34,131.72	\$	20.47	

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

Davidson

$\mathbb{C}^{p_{1}}$		Bran	ch Info
1.1	Station .	Address:	119 South Main Street
	A COMPANY AND A COMPANY		Davidson, NC 28036
		Square Feet:	6000
		New Annual Hours:	1613.71
200	DAVIDSON PUBLIC-LIBRARY	Service Points:	1
		Building Status:	Reversion Lease
		Lease Expiration:	2040
		Year Built	1995
		Collection Size	27,604
and and	Contraction of the Association o	Public Computers	17
	and the second	Meeting Rooms	1
	Base Services		
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Servi		
S-1	A place were community groups can hold meetings and	events	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age of	children	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your childre	n (pre-K)	

Davidson

Stats								
	2008	2009	2010	2011				
Employees	6	5	5	3				
Volunteer Hours	N/A	N/A	952.5	3621				
Service Points	1	1	1	1				
Door Count	115,123	105,987	100,801	31,912				
Reference Stats	173,555	187,106	176,999	123,899.30				
Circulation Stats	129,393	134,267	141,843	110,638				
Holds Pulled From Shelf	6,665	8,047	5,870	4,109				
Annual Hours	3225	3225	3006.8571	1613.71				
Hours Per Week	62.019231	62.01923	57.824176	31.03288462				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing No	eeds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	6	6	6	3				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	2	2	2	2				
Staff Available	6	5	5	4.50				
Staff Surplus/Deficit	(3)	(4)	(4)	(1.3440)				

Staffing Mix									
Title	Full/PT Employees	Annual Rate Average A		al Rate Average Annual Rate		Ave	rage Hourly Rate		
Librarian Library Aide Library Assistant Library Coord/Supv Sr. Library Assistant	3 0.5 1	\$ \$ \$	89,042.63 32,416.28 42,279.29	\$ \$ \$	29,680.88 64,832.56 42,279.29	\$ \$ \$	14.27 31.17 20.33		
Totals	4.5	\$	163,738.20	\$	36,386.27	\$	15.78		

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

Freedom Regional

		Branch Info		
		Address:	1230 Allenghany Street	
			Charlotte, NC 28208	
		Square Feet:	20000	
		New Annual Hours:	Closing when Beatties Ford Complete	
		Service Points:	2	
		Building Status:	CMS Provided	
		Lease Expiration:	Closing when Beatties Ford Complete	
		Year Built		
		Collection Size	40,135	
		Public Computers	133	
1		Meeting Rooms		
	Base Services			
B-1	Check-out of Material			
B-2	Computer Assistance			
B-3	Information Assistance			
B-4	Reader's Advisory			
	,			
	Additional Servic			
S-1	A place were community groups can hold meetings and ever	nts		
	Educational opportunities and programs for adults			
S-7	Educational opportunities and programs for school-age child	ren		
S-8	Educational opportunities and programs for teenagers	ro K)		
S-9	Educational opportunities and programs for your children (p	1 E-K)		

Freedom Regional

Stats							
	2008	2009	2010	2011			
Employees				14.5			
Volunteer Hours	N/A	N/A	2740	2860.5			
Service Points	3	3	3	3			
Door Count	138,051	254,403	203,850	67,114			
Reference Stats	307,566	287,396	319,234	223,464			
Circulation Stats	123,840	126,939	127,700	99,606			
Holds Pulled From Shelf	7,088	8,267	5,276	3,693			
Annual Hours	3,225.00	3,225.00	3,032.57	1,714.57			
Hours Per Week	62.019231	62.019231	58.3186813	32.97253			
Number of Employee Shifts	2	2	2	1			
KPI's							
Staffing Needs							
Fiscal Year	2008	2009	2010	2011			
Staff Needed for Service Points	18	18	18	9			
Staff Needed for Holds	1	1	1	1			
Staff Needed Shelving Books	2	2	2	2			
Staff Available	-	-	-	15			
Staff Surplus/Deficit	(21)	(21)	(21)	3			

Staffing Mix									
Title	Full/PT Employees		Annual Rate	Av	erage Annual Rate	Ave	rage Hourly Rate		
Librarian	3	\$	144,714.72	\$	48,238.24	\$	23.19		
Library Aide	2	\$	25,804.55	\$	12,902.28	\$	11.02		
Library Assistant	3	\$	90,677.05	\$	30,225.68	\$	14.53		
Library Coord/Supv	1	\$	63,991.72	\$	63,991.72	\$	30.77		
Sr. Library Assistant	2	\$	75,972.03	\$	37,986.02	\$	18.26		
Adm Support Supervisor	2	\$	102,049.04	\$	51,024.52	\$	24.53		
Library Manager	1	\$	74,129.94	\$	74,129.94	\$	35.64		
Sr. Library Manager	1	\$	87,432.82	\$	87,432.82	\$	42.04		
Totals	15	\$	664,771.87	\$	44,318.12	\$	21.95		

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

Hickory Grove

		Bi	ranch Info
		Address:	5935 Hickory Grove Road
			Charlotte, NC 28215
		Square Feet:	16000
BAT I	and a second and a second and a second	New Annual Hours:	1613
	N/W	Service Points:	2
AR B	AND A COMPANY OF A DAMAGE OF A	Building Status:	Owned
water a		Lease Expiration:	N/A
	and the second	Year Built	2010
and the second s		Collection Size	
	A CONTRACTOR OF THE OWNER	Public Computers	
Sec. 12		Meeting Rooms	
D 1	Base Services		
B-1 B-2	Check-out of Material		
в-2 В-3	Computer Assistance Information Assistance		
в-з В-4	Reader's Advisory		
D-4	Reduel's Advisory		
	Additional Servi	ces	
S-1	A place were community groups can hold meetings and		
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age	children	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your childre	en (pre-K)	

Hickory Grove

Stats								
	2008	2009	2010	2011				
Employees	10	9	8	8.5				
Volunteer Hours	N/A	N/A	1184.25	3392.7				
Service Points	1	1	2	2				
Door Count	82,362	152,893	181,962	66,962				
Reference Stats	254,771	243,106	281,076	196,753				
Circulation Stats	145,250	143,023	184,346	143,790				
Holds Pulled From Shelf	13,186	11,749	8,666	6,066				
Annual Hours	3469	3469	3194.7143	2067.571				
Hours Per Week	66.711538	66.71154	61.436813	39.76099				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Nee	ds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	6	6	12	6				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	2	2	3	2				
Staff Available	10	9	8	9				
Staff Surplus/Deficit	1	(0)	(8)	(1)				

Staffing Mix									
Title	Full/PT Employees		Full/PT Employees Annual Rate		Average Annual Rate		Average Hourly Rate		
Librarian	2	\$	96,235.96	\$	48,117.98	\$	23.10		
Library Aide	1	\$	12,292.80	\$	12,292.80	\$	11.82		
Library Assistant	3	\$	82,374.31	\$	27,458.10	\$	13.20		
Library Coord/Supv	0	\$	-	\$	-	\$	-		
Sr. Library Assistant	2	\$	64,076.25	\$	32,038.13	\$	13.20		
Admin Support Supervisor	1	\$	48,046.18	\$	48,046.18	\$	23.10		
Totals	9	\$	303,025.50	\$	33,669.50	\$	17.09		

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

ImaginOn

	Bra	anch Info
24	Address:	300 E. 7th Street
		Charlotte, NC 28202
and the state	Square Feet:	102000
and the start	New Annual Hours:	2067
	Service Points:	4
	Building Status:	Owned
	Lease Expiration:	N/A
	Year Built	2005
	Collection Size	35,827
	Public Computers	165
	Meeting Rooms	9

	Base Services
B-1	Check-out of Material
B-2	Computer Assistance
B-3	Information Assistance
B-4	Reader's Advisory
	Additional Services
S-1	A place were community groups can hold meetings and events
S-2	A service that allows people to create orginal digital audio and visual recordings
S-7	Educational opportunities and programs for school-age children
S-8	Educational opportunities and programs for teenagers
S-9	Educational opportunities and programs for your children (pre-K)
1	

ImaginOn

Stats								
	2008	2009	2010	2011				
Employees	53	52	44	27.5				
Volunteer Hours	N/A	N/A	1,389	1,507				
Service Points	5	4	4	4				
Door Count	247,044	429,150	376,673	110,765				
Reference Stats	419,555	383,101	331,824	232,277				
Circulation Stats	157,856	153,118	141,826	110,624				
Holds Pulled From Shelf	6,587	6,042	5,191	3,634				
Annual Hours	3225	3225	3096.8571	2067.571				
Hours Per Week	62.019231	62.01923	59.554945	39.76099				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Nee	ds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	30	24	24	12				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	3	3	2	2				
Staff Available	53	52	44	28				
Staff Surplus/Deficit	19	24	17	13				

Staffing Mix								
Title	Full/PT Employees	Annual Rate		I Rate Average Annual Rate		Average Hourly Rate		
Librarian	2	\$	97,755.50	\$	48,877.75	\$	23.50	
Library Aide	3	\$	47,452.26	\$	15,817.42	\$	14.65	
Library Assistant	4	\$	122,685.18	\$	30,671.30	\$	14.75	
Library Coord/Supv	3	\$	153,094.88	\$	51,031.63	\$	24.53	
Sr. Library Assistant	9	\$	349,057.64	\$	38,784.18	\$	18.65	
Library Manager	2	\$	158,961.92	\$	79,480.96	\$	38.21	
Adm Support Ast II	1	\$	31,724.54	\$	31,724.54	\$	15.25	
Adm Support Ast III	1	\$	33,060.61	\$	33,060.61	\$	15.89	
Adm Support Supervisor	1	\$	51,699.96	\$	51,699.96	\$	24.86	
Asscociate Project Manager	1	\$	48,637.24	\$	48,637.24	\$	23.38	
It Programmer/Analyst	1	\$	54,055.99	\$	54,055.99	\$	25.99	
It Support Technician	1	\$	50,570.99	\$	50,570.99	\$	24.31	
Totals	29	\$	1,198,756.71	\$	41,336.44	\$	20.81	

Notes: FY11 door count is actual to 12/6/10. FY 11 reference, circulation and hold data is projected for full fiscal year.

Independence Regional

- AN		Branch Info			
100	24 Contraction of the second se	Address:	6000 Conference Drive		
Carlo State			Charlotte, NC 28212		
100		Square Feet:	18700		
	A DECEMBER OF	New Annual Hours:	1714		
		Service Points:	2		
		Building Status:	Owned		
and the second		Lease Expiration:	N/A		
Constant,		Year Built	1996		
Self-	and the second	Collection Size	62,128		
	and the second	Public Computers	67		
1. Contra		Meeting Rooms	1		
	Base Servic	es			
B-1	Check-out of Material				
B-2	Computer Assistance				
B-3	Information Assistance				
B-4	Reader's Advisory				
	Additional Ser	vices			
S-1	A place were community groups can hold meetings and e	vents			
S-6	Educational opportunities and programs for adults				
S-7	Educational opportunities and programs for school-age cl	nildren			
S-8	Educational opportunities and programs for teenagers				
S-9	Educational opportunities and programs for your children	n (pre-K)			

Independence Regional

	Stats								
	2008	2009	2010	2011					
Employees	33	30	28	14.5					
Volunteer Hours	N/A	N/A	2279	2374.5					
Service Points	2	2	2	2					
Door Count	289,742	406,761	1,073,237	91,131					
Reference Stats	533,169	568,413	591,885	414,320					
Circulation Stats	338,001	358,135	338,071	263,695					
Holds Pulled From Shelf	21,040	24,749	14,582	10,207					
Annual Hours	3469	3469	3220.42857	1714.571429					
Hours Per Week	66.711538	66.71154	61.9313187	32.97252747					
Number of Employee Shifts	2	2	2	1					
	KPI's								
	Staffing N	eeds							
Fiscal Year	2008	2009	2010	2011					
Staff Needed for Service Points	12	12	12	6					
Staff Needed for Holds	1	1	1	1					
Staff Needed Shelving Books	6	6	6	4					
Staff Available	33	30	28	15					
Staff Surplus/Deficit	14	11	9	3					

Staffing Mix								
Title	Full/PT Employees	Annual Rate		Average Annual Rate		Average Hourly Rate		
Librarian	2	\$	98,963.14	\$	49,481.57	\$	23.79	
Librarian-N	1	\$	46,995.83	\$	46,995.83	\$	22.59	
Library Aide	5	\$	60,496.80	\$	12,099.36	\$	11.63	
Library Assistant	2	\$	70,877.06	\$	35,438.53	\$	17.04	
Library Coord/Supv	1	\$	51,338.95	\$	51,338.95	\$	24.68	
Sr. Library Assistant	4	\$	139,988.89	\$	34,997.22	\$	16.53	
Library Manager	1	\$	65,263.97	\$	65,263.97	\$	31.38	
Sr. Library Manager	1	\$	84,680.98	\$	84,680.98	\$	40.71	
Tota	ls 17	\$	618,605.62	\$	36,388.57	\$	19.30	

Main Library

		Branch Info		
上の事業	E E	Address:	310 North Tryon Street	
inter,			Charlotte, NC 28202	
A SHAN		Square Feet:	157000	
		New Annual Hours:	2067	
		Service Points:	5	
50%		Building Status:	Owned	
P		Lease Expiration:	N/A	
Al and		Year Built	1988	
1745		Collection Size	155,101	
. Aittill	I THE REAL PROPERTY AND ADDRESS	Public Computers	116	
		Meeting Rooms	4	
	Base Services			
B-1	Check-out of Material			
B-2	Computer Assistance			
B-3	Information Assistance			
B-4	Reader's Advisory			
	Additional Service			
S-1	A place were community groups can hold meetings and even			
S-3	A service that allows people to research family history or loc			
S-4	A service that brings books and programs to residents who c		ouliaing	
S-5	A service to create and print a resume or look for a job on-lin	16		
S-6	Educational opportunities and programs for adults			
	1			
	1			
	1			

Main Library

Stats				
	2008	2009	2010	2011
Employees	67	67	57	30
Volunteer Hours	N/A	N/A	2,050	5,172
Service Points	8	7	6	5
Door Count	406,907	730,519	668,809	172,506
Reference Stats	634,065	693,354	704,282	492,997
Circulation Stats	509,035	470,532	289,188	225,567
Holds Pulled From Shelf	823,189	1,014,081	1,243,380	870,366
Annual Hours	3469	3469	3284.714286	2067.57
Hours Per Week	66.711538	66.7115385	63.16758242	39.760962
Number of Employee Shifts	2	2	2	1
KPI's				
Staffing Needs				
Fiscal Year	2008	2009	2010	2011
Staff Needed for Service Points	48	42	36	15
Staff Needed for Holds	8	10	13	15
Staff Needed Shelving Books	8	8	5	4
Staff Available	67	67	57	30
Staff Surplus/Deficit	3	7	3	(4)

Staffing Mix							
Title	Full/PT Employees		Annual Rate	Aver	rage Annual Rate	Ave	erage Hourly Rate
Librarian	14	\$	775,828.36	\$	55,416.31	\$	26.64
Library Aide	6	\$	97,735.28	\$	16,289.21	\$	13.04
Library Assistant	5	\$	162,610.54	\$	32,522.11	\$	15.64
Library Coord/Supv	2	\$	100,897.05	\$	50,448.53	\$	24.25
Sr. Library Assistant	3	\$	101,126.67	\$	33,708.89	\$	16.21
Library Manager	3	\$	228,057.51	\$	76,019.17	\$	36.55
Totals	33	\$	1,466,255.41	\$	44,431.98	\$	22.91

Matthews

	Branch Info		
	Address:	230 Matthews Station Street	
		Matthews, NC 28105	
	Square Feet:	15000	
	New Annual Hours:	1613	
	Service Points:	2	
	Building Status:	Capital Lease	
a contract of the second se	Lease Expiration:	2017	
	Year Built	2001	
	Collection Size	70,654	
	Public Computers	58	
	Meeting Rooms	1	

	Base Services					
B-1	Check-out of Material					
B-2	Computer Assistance					
B-3	Information Assistance					
B-4	Reader's Advisory					
	Additional Services					
S-1	A place were community groups can hold meetings and events					
S-6	Educational opportunities and programs for adults					
S-7	Educational opportunities and programs for school-age children					
S-8	Educational opportunities and programs for teenagers					
S-9	Educational opportunities and programs for your children (pre-K)					
l						

Matthews

Stats				Stats									
	2008	2009	2010	2011									
Employees	28	24	23	15									
Volunteer Hours	N/A	N/A	2,253	6,188									
Service Points	2	2	2	2									
Door Count	177,156	371,689	359,068	124,445									
Reference Stats	634,065	693,354	704,282	492,997									
Circulation Stats	540,717	588,765	593,903	463,244									
Holds Pulled From Shelf	26,907	29,505	20,175	14,123									
Annual Hours	3225	3225	3006.8571	1613.7143									
Hours Per Week	62.019231	62.01923	57.824176	31.032967									
Number of Employee Shifts	2	2	2	1									
KPI's													
Staffing Needs													
Fiscal Year	2008	2009	2010	2011									
Staff Needed for Service Point	12	12	12	6									
Staff Needed for Holds	1	1	1	1									
Staff Needed Shelving Books	9	10	10	8									
Staff Available	28	24	23	15									
Staff Surplus/Deficit	6	1	0	(0)									

Staffing Mix								
Title	Full/PT Employees		Annual Rate	Av	erage Annual Rate	Ave	rage Hourly Rate	
Librarian	3	\$	146,400.65	\$	48,800.22	\$	23.46	
Library Aide	1	\$	11,887.20	\$	11,887.20	\$	11.43	
Library Assistant	8	\$	250,619.90	\$	31,327.49	\$	15.06	
Library Coord/Supv	1	\$	59,785.44	\$	59,785.44	\$	28.74	
Sr. Library Assistant	2	\$	73,057.79	\$	36,528.90	\$	17.56	
Totals	15	\$	541,750.98	\$	36,116.73	\$	17.74	

Mint Hill

		Bi	ranch Info
		Address:	
Sec.			Mint Hill, NC 28227
STREET.		Square Feet:	
1000	Contraction of the local division of the loc	New Annual Hours:	
	MATHAL BOUNCHLOWN	Service Points:	
A STATE	States and a state of the state	Building Status:	Owned
1 22 2		Lease Expiration:	
a contest		Year Built	1999
	and the second sec	Collection Size	57,723
-	a second and the second second	Public Computers	38
	and the second s	Meeting Rooms	1
	Base Services		
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Servio	ces	
S-1	A place were community groups can hold meetings and	events	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age	children	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your childre	n (pre-K)	
 			

Mint Hill

	Stats			
	2008	2009	2010	2011
Employees	18	20	17	8
Volunteer Hours	N/A	N/A	1133.75	4107.75
Service Points	2	2	2	2
Door Count	142,536	242,212	218,894	47,406
Reference Stats	316,489	399,471	495,051	346,536
Circulation Stats	338,043	358,875	351,142	273,891
Holds Pulled From Shelf	18,875	20,037	11,948	8,364
Annual Hours	3225	3225	3006.8571	1613.714
Hours Per Week	62.019231	62.01923	57.824176	31.03297
Number of Employee Shifts	2	2	2	1
	KPI's			
	Staffing Ne	eds		
Fiscal Year	2008	2009	2010	2011
Staff Needed for Service Points	12	12	12	6
Staff Needed for Holds	1	1	1	1
Staff Needed Shelving Books	6	6	6	5
Staff Available	18	20	17	8
Staff Surplus/Deficit	(1)	1	(2)	(4)

Staffing Mix									
Title	Full/PT Employees		Annual Rate		Annual Rate Average Annual		erage Annual Rate	Average Hourly Rate	
Librarian	1	\$	48,877.50	\$	48,877.50	\$	23.50		
Library Aide	4	\$	60,460.72	\$	15,115.18	\$	12.81		
Library Assistant	2	\$	59,873.28	\$	29,936.64	\$	14.39		
Library Coord/Supv	1	\$	45,393.92	\$	45,393.92	\$	21.82		
Sr. Library Assistant	1	\$	36,317.99	\$	36,317.99	\$	17.46		
Adm Support Supervisor	1	\$	34,409.60	\$	34,409.60	\$	16.54		
Totals	10	\$	285,333.01	\$	28,533.30	\$	15.93		

Morrison Regional

		Bra	nch Info
		Address:	7015 Morrison Blvd
	March 1	Address:	
AREAS	- the shift of	Courses Frick	Charlotte, NC 28211 24000
1000		Square Feet:	
a second		New Annual Hours:	1714
107	A DECEMBER OF A	Service Points:	3
and the second		Building Status:	Owned
ALC:	Int SAL DE MERSINGHIM OF A STREET, SAL DESCRIPTION OF A D	Lease Expiration: Year Built	N/A
	THE R. LEWIS CO. N. LANSING MICH.	Collection Size	1991
ALC: NO.	and the second se		97,530 78
COLUMN A		Public Computers	2
		Meeting Rooms	Ζ
	Base Servic	Ces	
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Ser	rvices	
S-1	A place were community groups can hold meetings and		
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age	e children	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your children		
٦			

Morrison Regional

Stats							
	2008	2009	2010	2011			
Employees	42	36	33	18			
Volunteer Hours	N/A	N/A	781	2,559			
Service Points	3	3	3	3			
Door Count	320,366	387,081	347,618	79,159			
Reference Stats	786,655	1,042,019	963,943	674,760			
Circulation Stats	562,701	651,475	606,082	472,744			
Holds Pulled From Shelf	32,393	39,045	31,670	22,169			
Annual Hours	3469	3469	3220.429	1714.5714			
Hours Per Week	66.71154	66.711538	61.93132	32.972527			
Number of Employee Shifts	2	2	2	1			
	KPI's	1					
	Staffing N	eeds					
Fiscal Year	2008	2009	2010	2011			
Staff Needed for Service Point	18	18	18	9			
Staff Needed for Holds	1	1	1	1			
Staff Needed Shelving Books	9	11	10	8			
Staff Available	42	36	33	18			
Staff Surplus/Deficit	14	6	4	0			

Staffing Mix											
Title	Full/PT Employees		Annual Rate		Annual Rate Average Annual		Annual Rate Average Annual		verage Annual Rate	Av	erage Hourly Rate
Librarian	5	\$	251,931.28	\$	50,386.26	\$	24.22				
Library Aide	2	\$	30,451.20	\$	15,225.60	\$	14.64				
Library Assistant	8	\$	249,005.26	\$	31,125.66	\$	14.84				
Sr. Library Assistant	1	\$	37,151.27	\$	37,151.27	\$	17.86				
Adm Support Supervisor	1	\$	41,754.28	\$	41,754.28	\$	20.07				
Library Manager	1	\$	65,250.90	\$	65,250.90	\$	31.37				
Sr. Library Manager	1	\$	89,818.22	\$	89,818.22	\$	43.18				
Totals	19	\$	765,362.41	\$	40,282.23	\$	20.37				

Mountain Island

Branch Info			
Address:	4420 Hoyt Galvin Way		
	Charlotte, NC		
Square Feet:	16000		
New Annual Hours:	1613		
Service Points:	2		
Building Status:	Owned		
Lease Expiration:	N/A		
Year Built	2005		
Collection Size	38,237		
Public Computers			
Meeting Rooms	1		

	Base Services				
B-1	Check-out of Material				
B-2	Computer Assistance				
B-3	Information Assistance				
B-4	Reader's Advisory				
	Additional Services				
S-1	A place were community groups can hold meetings and events				
S-6	Educational opportunities and programs for adults				
S-7	Educational opportunities and programs for school-age children				
S-8	Educational opportunities and programs for teenagers				
S-9	Educational opportunities and programs for your children (pre-K)				

Mountain Island

Stats							
	2008	2009	2010	2011			
Employees	20	15	13	7			
Volunteer Hours	N/A	N/A	422	812			
Service Points	3	3	2	2			
Door Count	118,178	173,698	202,103	44,086			
Reference Stats	323,761	358,164	353,849	247,694			
Circulation Stats	221,579	264,232	269,310	210,062			
Holds Pulled From Shelf	12,680	14,313	9,120	6,384			
Annual Hours	3225	3225	3006.8571	1613.7143			
Hours Per Week	62.019231	62.01923	57.824176	31.032967			
Number of Employee Shifts	2	2	2	1			
	KPI's						
	Staffing Ne	eds					
Fiscal Year	2008	2009	2010	2011			
Staff Needed for Service Points	18	18	12	6			
Staff Needed for Holds	1	1	1	1			
Staff Needed Shelving Books	4	4	4	4			
Staff Available	20	15	13	7			
Staff Surplus/Deficit	(3)	(8)	(4)	(4)			

Staffing Mix								
Title	Full/PT Employees		Annual Rate		Annual Rate Average Annual Rate		Average Hourly Rate	
Librarian	0	\$	-	\$	-	\$	-	
Library Aide	1	\$	11,887.20	\$	11,887.20	\$	11.43	
Library Assistant	2	\$	53,772.26	\$	26,886.13	\$	12.93	
Library Coord/Supv	1	\$	50,000.00	\$	50,000.00	\$	24.04	
Sr. Library Assistant	2	\$	62,213.18	\$	31,106.59	\$	14.96	
Adm Support Supervisor	1	\$	45,777.42	\$	45,777.42	\$	22.01	
Totals	7	\$	223,650.06	\$	31,950.01	\$	16.18	

Myers Park

11	1 4 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	B	ranch Info
-	- A-12.1	Address:	1361 Queens Road
(Passa)			Charlotte, NC 28207
	The second secon	Square Feet:	4780
			1613
		Service Points:	1
		Building Status:	Owned
		Lease Expiration:	N/A
and the second	and the second sec	Year Built	1956
topine .	And a sub-statement of the	Collection Size	3,348
Contraction of the		Public Computers	15
10.00		Meeting Rooms	1
	Base Services	5	
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Servi	ces	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age	children	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your childre	en (pre-K)	

Myers Park

	Stats			
	2008	2009	2010	2011
Employees	8	6	5	3
Volunteer Hours	N/A	N/A	373	562
Service Points	1	1	1	1
Door Count	16,472	45,633	93,581	27,133
Reference Stats	182,797	102,399	241,263	168,884
Circulation Stats	102,185	74,499	158,435	123,579
Holds Pulled From Shelf	7,707	6,016	8,932	6,252
Annual Hours	3225	3225	3006.8571	1613.714
Hours Per Week	62.019231	62.01923	57.824176	31.03297
Number of Employee Shifts	2	2	2	1
	KPI's			
	Staffing Nee	ds		
Fiscal Year	2004	2005	2006	2007
Staff Needed for Service Points	6	6	6	3
Staff Needed for Holds	1	1	1	1
Staff Needed Shelving Books	2	1	3	2
Staff Available	8	6	5	3
Staff Surplus/Deficit	(1)	(2)	(5)	(3)

Staffing Mix								
Title	Full/PT Employees		Annual Rate		Annual Rate Average Annual Rate		te Average Hourly Rate	
Librarian	0	\$	-	\$	-			
Library Aide	1	\$	27,444.40	\$	27,444.40	\$	21.11	
Library Assistant	1	\$	32,747.57	\$	32,747.57	\$	15.74	
Library Coord/Supv	1	\$	51,339.00	\$	51,339.00	\$	24.68	
Sr. Library Assistant	0	\$	-	\$	-			
Totals	3	\$	111,530.97	\$	37,176.99	\$	20.51	

North County Regional

	Bra	nch Info
	Address:	16500 Holly Crest Lane
		Huntersville, NC 28078
	Square Feet:	23700
	New Annual Hours:	1714
	Service Points:	3
	Building Status:	Owned
1 pt 1 pt Turn to 1	Lease Expiration:	N/A
Alan	Year Built	1997
A A A A A A A A A A A A A A A A A A A	Collection Size	89,308
A COLOR OF CALL	Public Computers	
	Meeting Rooms	2

	Base Services
B-1	Check-out of Material
B-2	Computer Assistance
B-3	Information Assistance
B-4	Reader's Advisory
	Additional Services
S-1	A place were community groups can hold meetings and events
S-6	Educational opportunities and programs for adults
S-7	Educational opportunities and programs for school-age children
S-8	Educational opportunities and programs for teenagers
S-9	Educational opportunities and programs for your children (pre-K)
	1

North County Regional

Stats								
	2008	2009	2010	2011				
Employees	33	28	28	17				
Volunteer Hours	N/A	N/A	1,749	2,649				
Service Points	3	3	3	3				
Door Count	212,524	336,701	311,923	152,758				
Reference Stats	620,125	641,053	630,560	441,392				
Circulation Stats	540,566	604,309	596,217	465,049				
Holds Pulled From Shelf	23,614	26,208	15,463	10,824				
Annual Hours	3469	3469	3220.4286	1714.571				
Hours Per Week	66.71154	66.711538	61.931319	32.97253				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Ne	eds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	18	18	18	9				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	9	10	10	8				
Staff Available	33	28	28	17				
Staff Surplus/Deficit	5	(1)	(1)	(1)				

Staffing Mix									
Title	Full/PT Employees	Annual Rate		Av	erage Annual Rate	Ave	erage Hourly Rate		
Librarian	4	\$	195,653.03	\$	48,913.26	\$	23.52		
Library Aide	4	\$	53,215.07	\$	13,303.77	\$	11.98		
Library Assistant	6	\$	196,196.76	\$	32,699.46	\$	15.72		
Library Coord/Supv	1	\$	51,338.00	\$	51,338.00	\$	25.67		
Library Manager	1	\$	74,860.88	\$	74,860.88	\$	35.99		
Sr. Library Assistant	1	\$	40,670.24	\$	40,670.24	\$	19.55		
Sr. Library Manager	1	\$	79,269.18	\$	79,269.18	\$	38.11		
Adm Support Supervisor	1	\$	38,925.85	\$	38,925.85	\$	18.71		
Totals	19	\$	730,129.01	\$	38,427.84	\$	19.37		

Plaza Midwood

	stan da	Branch Info				
		Address: Square Feet: New Annual Hours: Service Points: Building Status: Lease Expiration: Year Built Collection Size Public Computers Meeting Rooms	1623 Central Ave Charlotte, NC 28205 8000 1613 1 Leased 1995 37,128 15 1			
	Base Services		-			
B-1	Check-out of Material					
в-1 В-2	Computer Assistance					
B-3	Information Assistance					
B-4	Reader's Advisory					
	Additional Servic					
S-1	A place were community groups can hold meetings and e	events				
S-6	Educational opportunities and programs for adults	hildron				
S-7 S-8	Educational opportunities and programs for school-age of Educational opportunities and programs for teenagers	children				
S-8	Educational opportunities and programs for your childre	n (nre-K)				
55						
	1					
	l					

Plaza Midwood

Stats								
	2008	2009	2010	2011				
Employees	11	11	10	6				
Volunteer Hours	N/A	N/A	671	711				
Service Points	1	1	1	1				
Door Count	122,216	222,913	199,002	51,534				
Reference Stats	204,003	291,336	298,310	208,817				
Circulation Stats	181,167	201,749	211,315	164,826				
Holds Pulled From Shelf	9,257	10,216	5,712	3,998				
Annual Hours	3225	3225	3006.8571	1613.714				
Hours Per Week	62.01923	62.019231	57.824176	31.03297				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Ne	eeds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	6	6	6	3				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	3	3	4	3				
Staff Available	11	11	10	6				
Staff Surplus/Deficit	1	1	(1)	(1)				

Staffing Mix											
Title	Full/PT Employees		Annual Rate		Annual Rate Average		Annual Rate Average Annual Rate		Average Annual Rate		erage Hourly Rate
Librarian	0	\$	-	\$	-						
Library Aide	3	\$	42,327.69	\$	14,109.23	\$	12.42				
Library Assistant	1	\$	31,202.84	\$	31,202.84	\$	15.00				
Library Coord/Supv	1	\$	61,292.31	\$	61,292.31	\$	29.47				
Sr. Library Assistant	2	\$	77,815.05	\$	38,907.53	\$	18.71				
				\$	-						
Totals	7	\$	212,637.89	\$	30,376.84	\$	17.02				

Scaleybark

		Branch Info				
		Address:	101 Scaleybark Road			
			Charlotte, NC 28209			
-	Public Library	Square Feet:	5500			
	and has	New Annual Hours:	1613			
		Service Points:	1			
10.1.1		Building Status:	Leased			
Sector 100		Lease Expiration:	2013			
land in		Year Built	1985			
		Collection Size	29,922			
-		Public Computers	14			
	and the second se	Meeting Rooms	1			
	Base Services					
B-1	Check-out of Material					
B-2	Computer Assistance					
B-3	Information Assistance					
B-4	Reader's Advisory					
	Additional Servi					
S-1	A place were community groups can hold meetings and	events				
S-6	Educational opportunities and programs for adults					
S-7	Educational opportunities and programs for school-age o	hildren				
S-8 S-9	Educational opportunities and programs for teenagers	n (nro K)				
2-9	Educational opportunities and programs for your childre	ii (pre-k)				
	+					
	1					
	1					
	1					
	1					

Scaleybark

Stats								
	2008	2009	2010	2011				
Employees	11	8	7	5				
Volunteer Hours	N/A	N/A	139	572				
Service Points	1	1	1	1				
Door Count	135,551	516,364	109,248	33,765				
Reference Stats	256,579	315,719	282,131	197,492				
Circulation Stats	125,835	141,421	142,661	111,276				
Holds Pulled From Shelf	7,352	10,526	6,187	4,331				
Annual Hours	3225	3225	3006.8571	1613.7143				
Hours Per Week	62.01923	62.019231	57.824176	31.032967				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Ne	eds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	6	6	6	3				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	2	2	2	2				
Staff Available	11	8	7	5				
Staff Surplus/Deficit	2	(1)	(2)	(1)				

Staffing Mix								
Title	Full/PT Employees		Annual Rate	Ave	erage Annual Rate	Αν	erage Hourly Rate	
Librarian	1	\$	56,051.32	\$	56,051.32	\$	26.95	
Library Aide	2	\$	32,332.60	\$	16,166.30	\$	13.61	
Library Assistant	1	\$	27,092.18	\$	27,092.18	\$	13.03	
Library Coord/Supv	0	\$	-	\$	-	\$	-	
Sr. Library Assistant	2	\$	72,061.76	\$	36,030.88	\$	17.32	
Totals	6	\$	187,537.86	\$	31,256.31	\$	16.97	

South County Regional

		Bran	ch Info
		Address:	5801 Rea Road
	A State of the second s		Charlotte, NC 28277
15 2	and the second s	Square Feet:	34000
		New Annual Hours:	1714
		Service Points:	3
and a second	A CONTRACTOR OF A CONTRACTOR O	Building Status:	Owned
2		Lease Expiration:	N/A
100	State of the state	Year Built	1998
		Collection Size	122,957
1.1	The part of the second second	Public Computers	127
		Meeting Rooms	3
	Base Services		
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Service	es	
S-1	A place were community groups can hold meetings and eve	nts	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age child	dren	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your children (p	ore-K)	
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South County Regional

Stats								
	2008	2009	2010	2011				
Employees	55	49	43	24				
Volunteer Hours	N/A	N/A	2972.55	4490.25				
Service Points	3	3	3	3				
Door Count	404,207	590,175	547,605	148,106				
Reference Stats	1,642,195	1,791,384	1,831,527	1,282,069				
Circulation Stats	918,379	1,017,729	1,031,342	804,447				
Holds Pulled From Shelf	37,134	40,538	26,568	18,598				
Annual Hours	3469	3469	3220.4286	1714.57143				
Hours Per Week	66.711538	66.7115385	61.931319	32.9725275				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing N	eeds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	18	18	18	9				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	15	17	17	13				
Staff Available	55	49	43	24				
Staff Surplus/Deficit	21	13	7	1				

Staffing Mix								
Title	Full/PT Employees		Annual Rate	Av	erage Annual Rate	Ave	erage Hourly Rate	
Librarian	8	\$	413,544.91	\$	51,693.11	\$	24.85	
Library Aide	4	\$	48,516.00	\$	12,129.00	\$	11.66	
Library Assistant	8	\$	248,136.25	\$	31,017.03	\$	14.91	
Library Manager	2	\$	141,905.78	\$	70,952.89	\$	34.11	
Sr. Library Assistant	4	\$	128,154.50	\$	32,038.63	\$	17.59	
Totals	26	\$	980,257.44	\$	37,702.21	\$	19.43	

Steele Creek

\$ X.	the star south	Branch Info		
		Address:	13620 Steele Creek Road	
15 A	AND		Charlotte, NC 28273	
		Square Feet:	15000	
		New Annual Hours:	1613	
		Service Points:	1	
A.12.		Building Status:	Owned	
-		Lease Expiration:	N/A	
		Year Built	2004	
-		Collection Size	58,093	
-1.97		Public Computers	39	
COMPANY AND AND		Meeting Rooms	2	
D 1	Base Service	25		
B-1 B-2	Check-out of Material			
	Computer Assistance			
B-3 B-4	Information Assistance			
В-4	Reader's Advisory			
	Additional Serv	vices		
S-1	A place were community groups can hold meetings and			
S-3	A service that allows people to research family history o			
S-6	Educational opportunities and programs for adults	•		
S-7	Educational opportunities and programs for school-age	children		
S-8	Educational opportunities and programs for teenagers			
S-9	Educational opportunities and programs for your childre	en (pre-K)		

Steele Creek

State								
	Stats							
	2008	2009	2010	2011				
Employees	27	22	19	13				
Volunteer Hours	N/A	N/A	2,409	4,202				
Service Points	3	3	1	1				
Door Count	116,435	289,389	261,130	51,424				
Reference Stats	486,863	494,634	496,052	347,236				
Circulation Stats	369,447	412,532	395,093	308,173				
Holds Pulled From Shelf	16,154	20,620	11,741	8,219				
Annual Hours	3225	3225	3006.8571	1613.714				
Hours Per Week	62.019231	62.01923	57.824176	31.03297				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing Nee	ds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	18	18	6	3				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	6	7	7	5				
Staff Available	27	22	19	13				
Staff Surplus/Deficit	2	(4)	5	4				

Staffing Mix							
Title Full/PT Employees Annual Rate Average Annual Rate Average Hourly Rate							
Librarian	2	\$	95,419.59	\$	47,709.80	\$	21.15
Library Aide	0	\$	-	\$	-	\$	-
Library Assistant	5	\$	153,420.86	\$	30,684.17	\$	14.44
Library Coord/Supv	1	\$	59,803.82	\$	59,803.82	\$	28.75
Sr. Library Assistant	2	\$	68,728.72	\$	34,364.36	\$	16.52
Library Manager	1	\$	58,836.15	\$	58,836.15	\$	28.29
Adm Support Supervisor	1	\$	51,875.76	\$	51,875.76	\$	24.94
Librarian-N	1	\$	48,877.50	\$	48,877.50	\$	23.50
Totals	13	\$	536,962.40	\$	41,304.80	\$	19.77

Sugar Creek

	Branch Info		
	Address:	4045 N. Tryon Street	
		Charlotte, NC 28206	
	Square Feet:	9300	
	New Annual Hours:	1613	
	Service Points:	2	
	Building Status:	Owned	
	Lease Expiration:	N/A	
A DESCRIPTION OF A DESC	Year Built	2003	
	Collection Size	24,624	
A CONTRACTOR	Public Computers	48	
14	Meeting Rooms	1	

	Base Services
B-1	Check-out of Material
B-2	Computer Assistance
B-3	Information Assistance
B-4	Reader's Advisory
	Additional Services
S-1	A place were community groups can hold meetings and events
S-5	A service to create and print a resume or look for a job on-line
S-6	Educational opportunities and programs for adults
S-7	Educational opportunities and programs for school-age children
S-8	Educational opportunities and programs for teenagers
S-9	Educational opportunities and programs for your children (pre-K)

Sugar Creek

	Stats			
	2008	2009	2010	2011
Employees	18	15	12	5
Volunteer Hours	N/A	N/A	469	642
Service Points	2	2	2	2
Door Count	147,460	228,830	231,577	44,907
Reference Stats	281,603	332,517	410,245	287,172
Circulation Stats	128,995	119,635	116,669	91,002
Holds Pulled From Shelf	8,890	13,055	8,054	5,638
Annual Hours	3225	3225	3006.857	1613.714
Hours Per Week	62.019231	62.01923	57.82418	31.03297
Number of Employee Shifts	2	2	2	1
	KPI's			
	Staffing Nee	eds		
Fiscal Year	2008	2009	2010	2011
Staff Needed for Service Points	12	12	12	6
Staff Needed for Holds	1	1	1	1
Staff Needed Shelving Books	4	4	4	2
Staff Available	18	15	12	5
Staff Surplus/Deficit	1	(2)	(5)	(4)

Staffing Mix							
Title	Full/PT Employees		Annual Rate	Aver	age Annual Rate	A	verage Hourly Rate
Librarian	1	\$	51,321.14	\$	51,321.14	\$	24.67
Library Aide	1	\$	11,897.60	\$	11,897.60	\$	11.44
Library Assistant	2	\$	65,819.73	\$	32,909.87	\$	15.82
Library Coord/Supv	0	\$	-	\$	-	\$	-
Sr. Library Assistant	1	\$	37,964.80	\$	37,964.80	\$	18.25
Totals	5	\$	167,003.27	\$	33,400.65	\$	17.20

University City Regional

		Bra	nch Info
-		Address:	301 E. W.T. Harris Blvd
			Charlotte, NC 28262
1.00		Square Feet:	24500
		New Annual Hours:	1613
The Party		Service Points:	3
		Building Status:	Owned
		Lease Expiration:	N/A
NING CO		Year Built	1993
		Collection Size	100,782
	*	Public Computers	61
27.2		Meeting Rooms	1
	Base Services		
B-1	Check-out of Material		
B-2	Computer Assistance		
B-3	Information Assistance		
B-4	Reader's Advisory		
	Additional Services		
S-1	A place were community groups can hold meetings and even	ents	
S-6	Educational opportunities and programs for adults		
S-7	Educational opportunities and programs for school-age chil	dren	
S-8	Educational opportunities and programs for teenagers		
S-9	Educational opportunities and programs for your children (pre-K)	

University City Regional

	Stats							
	2008	2009	2010	2011				
Employees	13	14	11	12				
Volunteer Hours	N/A	N/A	1,525	4,401				
Service Points	3	3	3	3				
Door Count	351,924	518,260	685,641	118,065				
Reference Stats	985,164	1,264,624	1,405,005	983,504				
Circulation Stats	740,772	841,974	853,320	665,590				
Holds Pulled From Shelf	34,448	36,281	21,949	15,364				
Annual Hours	3225	3225	3006.85714	1613.7143				
Hours Per Week	62.019231	62.019231	57.8241758	31.032967				
Number of Employee Shifts	2	2	2	1				
	KPI's							
	Staffing N	eeds						
Fiscal Year	2008	2009	2010	2011				
Staff Needed for Service Points	18	18	18	9				
Staff Needed for Holds	1	1	1	1				
Staff Needed Shelving Books	12	14	14	11				
Staff Available	13	14	11	12				
Staff Surplus/Deficit	(18)	(19)	(22)	(9)				

Staffing Mix							
Title	Full/PT Employees		Annual Rate		verage Annual Rate	Aveı	rage Hourly Rate
Librarian	3	\$	148,328.49	\$	49,442.83	\$	23.77
Library Aide	0	\$	-	\$	-	\$	-
Library Assistant	4	\$	117,145.13	\$	29,286.28	\$	14.08
Library Coord/Supv	0	\$	-	\$	-	\$	-
Sr. Library Assistant	2	\$	66,259.23	\$	33,129.62	\$	14.32
Adm Support Supervisor	1	\$	41,226.26	\$	41,226.26	\$	19.82
Library Manager	2	\$	129,940.76	\$	64,970.38	\$	31.24
Totals	12	\$	502,899.87	\$	41,908.32	\$	20.39

West Blvd

	Branch Info		
	Address:	2157 West Blvd	
		Charlotte, NC 28208	
	Square Feet:	12500	
	New Annual Hours:	1715	
	Service Points:	2	
	Building Status:	Owned	
	Lease Expiration:	N/A	
THE REAL PROPERTY AND ADDRESS OF THE PARTY O	Year Built	1996	
a to a state of the second sec	Collection Size	25,482	
	Public Computers	39	
Constant Carling and the	Meeting Rooms	2	

	Base Services
B-1	Check-out of Material
B-2	Computer Assistance
B-3	Information Assistance
B-4	Reader's Advisory
	Additional Services
S-1	A place were community groups can hold meetings and events
S-6	Educational opportunities and programs for adults
S-7	Educational opportunities and programs for school-age children
S-8	Educational opportunities and programs for teenagers
S-9	Educational opportunities and programs for your children (pre-K)

West Blvd

Stats										
	2008	2009	2010	2011						
Employees	13	14	11	6						
Volunteer Hours	N/A	N/A	130	509						
Service Points	2	2	2	2						
Door Count	149,541	241,520	28,733							
Reference Stats	236,238	243,508	212,854	148,998						
Circulation Stats	62,509	60,199	67,779	52,868						
Holds Pulled From Shelf	5,923	6,195	4,247	2,973						
Annual Hours	3469	3469	3220.4286	1714.571						
Hours Per Week	66.711538	66.71154	61.931319	32.97253						
Number of Employee Shifts	2	2	2	1						
KPI's										
Staffing Needs										
Fiscal Year	2008	2009	2010	2011						
Staff Needed for Service Points	12	12	12	6						
Staff Needed for Holds	1	1	1	1						
Staff Needed Shelving Books	1	1	1	1						
Staff Available	13	14	11	6						
Staff Surplus/Deficit	(1)	(0)	(3)	(2)						

Staffing Mix									
Title	Full/PT Employees	ployees Annual Rate		Average Annual Rate		Average Hourly Rate			
Librarian	2	\$	95,850.66	\$	47,925.33	\$	23.04		
Library Manager	1	\$	67,713.91	\$	67,713.91	\$	32.55		
Adm Support Supervisor	1	\$	34,409.60	\$	34,409.60	\$	16.54		
Library Coord/Supv	0	\$	-			\$	-		
Sr. Library Assistant	2	\$	64,095.90	\$	32,047.95	\$	15.41		
Totals	6	\$	262,070.07	\$	43,678.35	\$	21.00		