

# POSSIBLE BENCHMARK COMMUNITIES

## I. IDENTIFIED BY THE CHAMBER AS CITIES WITH WHICH WE FREQUENTLY “COMPETE.”

Atlanta  
Austin  
Dallas  
Jacksonville  
Nashville  
Tampa

## II. USED BY MECKLENBURG FOR THE PERFORMANCE MEASURES ON THE COUNTY’S BALANCED SCORECARD:

### REGIONAL:

Atlanta  
Baltimore  
Jacksonville  
Memphis  
Nashville  
Orlando  
Tampa

### STATE:

Durham County  
Forsythe County  
Guilford County  
Wake County

# POSSIBLE BENCHMARK COMMUNITIES (CONT.)

## III. USED BY THE LIBRARY:

Atlanta/Fulton County  
Baltimore County  
Columbus Metropolitan (OH)  
Denver  
Hennepin County (MN)  
Indianapolis/Marion County  
Portland/Multnomah County (OR)  
Seattle/King County (WA)

## IV. USED BY THE COUNTY IN FY2010 FOR A BENCHMARK STUDY OF THE LIBRARY:

Atlanta/Fulton County  
Columbus/Metropolitan (OH)  
Houston, TX  
Indianapolis/Marion County  
Jacksonville/Duval County

# STATISTICAL REPORT 2010

Presented by the Public Library Association,  
a division of the American Library Association

Chicago, 2010

“Operating finances are defined as follows: the current and recurrent income for and costs necessary to the provision of library services, such as personnel, library materials, binding supplies, repair or replacement of existing furnishings and equipment, and costs incurred in the operation and maintenance of the physical facility.”

“This questionnaire does not ask for capital income or expense, however you define it.”

LIBRARY NAME	POPULATION OF LEGAL SERVICE AREA	SOURCES OF		INCOME		OPERATING EXPENDITURES PER CAPITA	END OF FISCAL YEAR
		LOCAL	TOTAL	OPERATING EXPENDITURES	PER CAPITA		
<i>Dallas Public Library**</i>	1,306,350	28,125,672	31,014,203	28,125,672	21.53	09/30/09	
<i>Tampa-Hillsborough County Public Library*</i>	1,217,614	42,993,284	46,553,230	37,707,985	30.97	09/30/09	
<i>Atlanta-Fulton Public Library System*</i>	1,053,242	29,184,189	30,884,748	30,878,748	29.32	12/31/09	
<i>Jacksonville Public Library*</i>	891,192	38,686,994	39,960,155	38,315,333	42.99	09/30/09	
<i>Charlotte-Mecklenburg Library</i>	890,515	33,303,985	37,380,465	36,788,466	41.31	06/30/09	
<i>Wake County Public Libraries</i>	866,410	16,472,229	18,035,787	16,776,025	19.36	06/30/09	
<i>Memphis/Shelby County Public Library</i>	826,813	19,236,690	19,982,481	19,194,679	23.22	06/30/09	
<i>Baltimore County Public Library</i>	787,384	32,464,870	43,995,839	43,611,721	55.39	06/30/09	
<i>Austin Public Library**</i>	765,957	24,907,897	26,536,339	24,266,971	31.71	09/30/09	
<i>Nashville Public Library*</i>	626,144	22,571,385	23,882,303	23,244,409	37.12	06/30/09	
<i>Greensboro Public Library</i>	371,774	8,070,203	8,644,558	8,028,339	21.59	06/30/09	
<i>Forsyth County Public Library</i>	343,028	7,585,777	8,137,025	8,137,025	23.72	06/30/09	
<i>Durham County Library</i>	265,670	8,108,240	8,707,269	9,128,328	34.36	06/30/09	

## Population Group

FY 09  
Income per Capita

500 to 999,990

* Reporting Libraries	55
* Mean or Average	42.94
* High	126.70
* Upper Quartile	52.20
* Median	41.63
* Lower Quartile	26.54
* Low	5.26

Charlotte Mecklenburg  
Public Library

41.31

# WHAT QUESTIONS SHOULD THE STUDY OF OUR COMMUNITIES ANSWER?

ex: Is the library a city department, a county department, or neither?

How many branches, etc. does the library have?

What has been the recent trend for the revenues of the governing governmental entity?