





# 2009 ANNUAL REPORT



Mecklenburg County Park and Recreation The Natural Place To Be...

www.parkandrec.com









#### **MESSAGE FROM THE DIRECTOR**

## A Key Year for Residents who Depend on Park and Recreation, But a Difficult Year for Budgets and Expansion of Services



Just as many of you are, Mecklenburg County Park and Recreation is coping with the tough economy. Our department has taken budget cuts, along with other departments in the County. The irony is that during a tough economy, more people use public recreation programs and facilities because we offer free and inexpensive opportunities for fun, fitness and appreciation of nature.

We are struggling not to reduce services at parks, recreation centers, greenways, nature centers and aquatic facilities. We have relied more heavily on partnerships with other organizations. We have delayed building many new facilities, even though they were

approved in bond referendums. We also understand additional budget cuts are possible as the County faces increasing demands for social services.

We want to thank thousands of you who help us as volunteers in programs and facilities. You make a real difference in how much we can do. We want to thank our professional staff for their devotion to serving the public in a difficult time.

We will operate Park and Recreation to the very best of our ability with the resources we have. We have thousands of wonderful programs, activities and facilities. We are "the natural place to be" for you and your family. Even in a tough economy!



Sincerely

James R. Garges, CPRP

## **Board of County Commissioners**



Mecklenburg County Commissioners: (front row L to R) Vilma Leake, Harold Cogdell, Jennifer Roberts, Dan Murrey Karen Bentley (back row) George Dunlap, Dumont Clark, Bill James, Neil Cooksey

Park and Recreation Commission



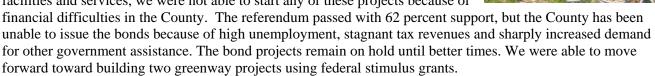
Mecklenburg Park and Recreation Commissioners: (front row L to R) Chairman Brad Pearce, Norman Mitchell, Scott McClure (second row) David Morgan, Charlie McRee, Brenda McMoore (third row) Beverly Lawston, Owen Furuseth, (top row) Paul Bailey, Rob Brisley (not pictured) John Barry, Jeff Tarte

# **REPORT ON OPERATIONS, FACILITIES, EVENTS, ACOMPLISHMENTS**

For the Mecklenburg County Park and Recreation Department, 2009 was a year when people increasingly looked for free and inexpensive leisure activities during economic hard times. More than ever, they turned to Park and Recreation to fulfill their needs.

During FY 2009, the period for which we have definitive figures, visits to our facilities and programs were UP about 20 percent! We hosted more than 11 million visits to 210 facilities and thousands of activities. Money we took-in from attendance, program fees, rentals, memberships, etc. totaled \$4,524,241. Our hard-working staff accommodated the big increase in public demand and program participation/facility use despite cuts to our operating budget and delays in capital projects. We stretched hard to do more with less.

Even though citizens of Mecklenburg County approved a \$250 million bond referendum in November 2008 for major expansion of Park and Recreation facilities and services, we were not able to start any of these projects because of





#### Major projects completed during 2009:

- Winget Park (softball field/restroom/parking)
- Berewick Recreation Center
- Latta Park (pedestrian bridge)
- Midwood Park (amphitheatre)
- Harrisburg Sports Complex (2 synthetic multi-purpose fields)
- Bradford Park (5 softball fields, 3 soccer fields, parking)
- Eastway Park (2 soccer fields, restroom, parking)
- Shuffletown Park (2 baseball fields, restroom/shelter, parking)
- Southwest Park (mountain bike trail)
- Veterans Park (parking and sidewalk improvements)
- Elon Park (disc golf course)
- Revolution Golf Course (storm water management lake)
- Revolution Golf Course (First Tee of Charlotte Learning Academy)
- Historic Holly Bend acquisition (211 acres near Mountain Island Lake)

#### Major projects under construction at the end of 2009:

- Park Road Park improvements (lake and environs)
- Alexander Street Park improvements (soccer field, tennis courts, shelter, playground)
- Revolution Park Sports Academy
- Shuffletown Park improvements (volleyball, playground, trail, dog park)
- Eastway Park improvements (volleyball, playground, walking trail)
- Revolution Park Golf Course renovations



## SPECIAL EVENTS, PROGRAMS AND ACCOMPLISHMENTS IN 2009

The following list of events, activities and accomplishments demonstrates the breadth of our operations in 2009:

- Opened new Berewick Recreation Center, a joint-use facility with CMS. Includes Ray's Playhouse room, multipurpose rooms and gymnasium.
- Conducted 10 special events including Bark in the Park, Asian Festival and Dragon Boat Race, Great Outdoor Festival, Spring Fling Program Showcase, Tots Olympics, Festival in the Park, Freedom Park Tree Lighting, and First Night Charlotte, serving more than 195,300 people.
- Mecklenburg County Aquatic Center hosted the 2009 Ultra Swim featuring 2008 Olympians Michael Phelps, Cullen Jones and Aaron Pearsall. Direct delegate spending was \$422,000.
- Ceremonial events in 2009 included: two facility renamings, two groundbreakings and five new park/facility openings
- Therapeutic Recreation staff developed Paralympic Sports Club–Metrolina through the U.S. Olympic Committee–Paralympic Committee.
- Mecklenburg County Aquatic Center hosted 41 competitive events that promoted \$3.6 million "direct delegate spending" from out-of-town visitors.
- Hosted State Games of North Carolina for the first time. More than 13,000 participants competed in more than 30 sports in ten parks.
- Our pools provided 2,549 free swim lessons for youth and teens.
- Red, White & Boom 4<sup>th</sup> of July celebration attracted 10,000 people to Memorial Stadium.
- More than 80 summer day camp programs served more than 2,200 youth.
- The First Tee of Charlotte completed a 35-year lease at Revolution Park Golf Course and obtained BOCC approval to change its name to the First Tee of Charlotte Learning Academy at Revolution Park.
- Hummingbird Festival Reedy Creek Nature Preserve drew 2,900 participants
- Great Outdoors Festival at Latta Plantation Nature Preserve hosted more than 700 participants.
- Fairy House Festival at Latta Plantation Nature Preserve hosted 1,022 participants.
- Nature preserves staff provided 1,994 nature-based programs for more than 32,000 participants.
- Four new after-school programs were created in recreation centers through partnerships.
- \$45,000 provided in youth sports scholarships through sponsorship of Blue Cross Blue Shield
- Little Sugar Creek Greenway Scavenger Hunt.
- "Marking The Thread" Celebration unveiled new Carolina Thread Trail signage and began an environmental art project led by McColl Center for Visual Arts in partnership with Park and Recreation and Charlotte Nature Museum.
- Federal stimulus projects: Toby Creek Greenway near UNC-Charlotte received \$1.25 million, and West Branch Rocky River Greenway in Davidson received \$1.1 million in construction funding.
- Youth Basketball program grew to more than 2,700 participants.







- Leisure and Learn (senior citizen program) had 180 in two sessions.
- Charter Properties donated \$188,000 through Partners for Parks for Long Creek Greenway.
- McDowell Creek Greenway had grand opening.
- Completed upfitting for all Park and Recreation aquatic drains to meet new federal safety standards
- Worked with Charlotte-Mecklenburg Utilities Department to use reclaimed water to irrigate athletic fields at Mallard Creek Park
- Implemented recycling in all Park and Recreation regions. New blue recycling trash can lids distributed with collection containers in a joint initiative with LUESA.
- Expanded Reedy Creek community gardens.
- Created a new community garden in Fred Alexander Park called The Male's Place, for at-risk males ages 10-24.
- Dads and Kids Kickball Program hosted for eight weeks at Park Road Park on Saturdays. Red Moon Marketing and Coca-Cola were sponsors, assisting with promotion and supplies.
- Expanded Quick Start tennis program for youth, ages 10 and under, at five sites. Quick Start tennis is a format of USTA Junior Team Tennis.
- Continued partnership with Charlotte Senior Sports for a women's senior softball league at Park Road Park.
- Catawba Wildflower Glen invasive plants removal day. Partnered with Catawba Nature Conversancy.
- Invasive Plants Removal Day at Little Sugar Creek Greenway in Freedom Park. Partnered with contactors and volunteers. Our staff led the event as part of Invasive Species' Task Force.
- Dedication of garden honoring 9/11 heroes and Hands on Charlotte-Freedom Park.
- Water Garden built with contractor at Reedy Creek Nature Center
- Leader in Cordelia Butterfly Garden design-and-build project with Villa Heights Neighborhood Association.
- Participant in Presbyterian Hospital donation to Our Children's Memorial Garden.
- N.C. Champion Tree (largest in state) designation for sourwood tree at Sherman Branch Recreation Area.
- Leader in Adopt-A-Tree Volunteer Day at Briar Creek Greenway.
- Leader in design and installation of Native Plant Garden at Freedom Park, with Boy Scouts.
- Leader in Eagle Scout Reforestation Project, Little Sugar Creek Greenway.
- Started Keeping Kids in Motion, a new youth fitness program in partnership with Coca-Cola and Red Moon Marketing to promote healthy lifestyles and use of greenways.
- National Night Out Events. Involved with partners in five events for more than 1,000 people.
- New summer day camp program at Thomasboro School Recreation Site.
- Leader in volunteer day with Bank of America to restore large trees at Nevin Park.
- Major role in "Green Invaders' Day" at Nature Museum.
- Hosted 9/11 memorial event at Our Children's Memorial Walkway.
- Aquatic Center became a sanctioned Arthritis Foundation class location to teach Arthritis Foundation water exercise.
- Aquatic Center hosted three triathlon clinics to help train participants.







- Grady Cole Center partnered with DSS to host the 2009 Celebrate Living Seniors Event attended by 449 seniors.
- Grady Cole/Memorial Stadium partnered with Cystic Fibrosis Foundation and Jordan Gross (Carolina Panthers) to host the 2009 Kick CF Fundraiser.
- Ray's Splash Planet hosted about 600 families at "Movies on the Lawn."
- Ray's Splash Planet partnered with Irwin Elementary to present the American Red Cross water course for 474 students in PE sessions.
- Charles T. Myers Golf Course opened Impact Performance Golf Learning Center, an indoor practice facility with computerized swing analysis.
- Latta Equestrian Center hosted the 2009 Charlotte Charity Show featuring saddle-bred horses valued at \$100,000 to \$1 million.
- Partnered with Mecklenburg County Veterans Services and the Mecklenburg County Vietnam Veterans Association to host the 20th anniversary ceremony of the Vietnam Veterans Memorial at Historic St. Mary's Chapel and Thompson Park.
- Survivor: Copperhead Island was offered for the third year, a partnership program with CMPD focusing on gang at-risk youth.
- \$50,000 raised and plans developed for the first natural play area next to Reedy Creek Nature Center. To open in spring 2010.
- Natural Resources staff discovered one of the largest populations of Georgia Aster at Gateway Nature Preserve. The population is estimated at 1,200 plants. Staff also discovered a new plant species for the county, native buttercup *Ranunculus sceleratus*.
- Development SEALS After-school program for elementary school children who are blind or visually impaired and read Braille.
- Development of TRACES Day program for adults with developmental disabilities residing in group homes or supervised living situations.
- Teen Summits Conducted six teen summits addressing recreation opportunities teens wanted and providing information on resources and programs to them
- New 4-H summer day camps in motor sports, bio-technology, fitness and GIS/GPS.
- New 4-H STEM (Science, Technology, Engineering, Math) curriculum training – 4H staff provided 12 STEM-based curriculum training sessions to 385 after school staff representing 74 different youth programs.
- New program in partnership with N.C. Dance Theatre through a grant providing free dance/fitness lessons for at-risk youth in four recreation centers.
- Teen iFit Program initiated Cross training fitness program conducted at all recreation centers.

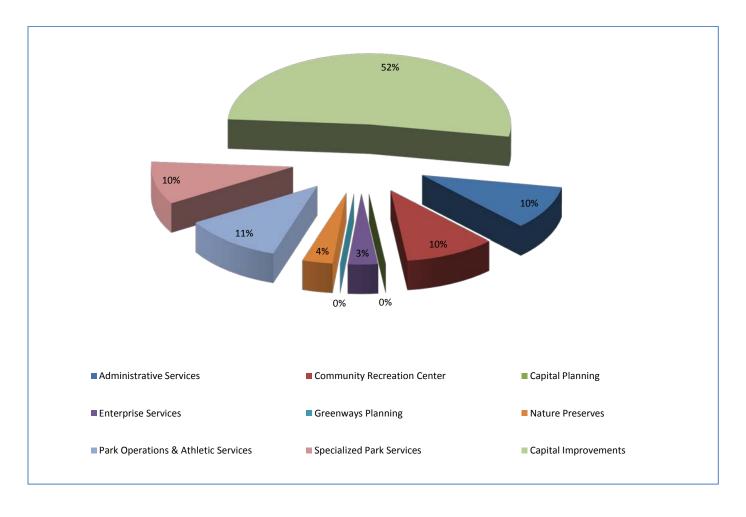








# <u>FY-2009 OPERATING AND CAPITAL BUDGETS</u> <u>TOTAL EXPENSES \$85,569,459</u>



## NATIONAL ACCREDITATION CERTIFIES PARK AND RECREATION'S DEDICATION TO QUALITY AND COMMITMENT TO IMPROVEMENT



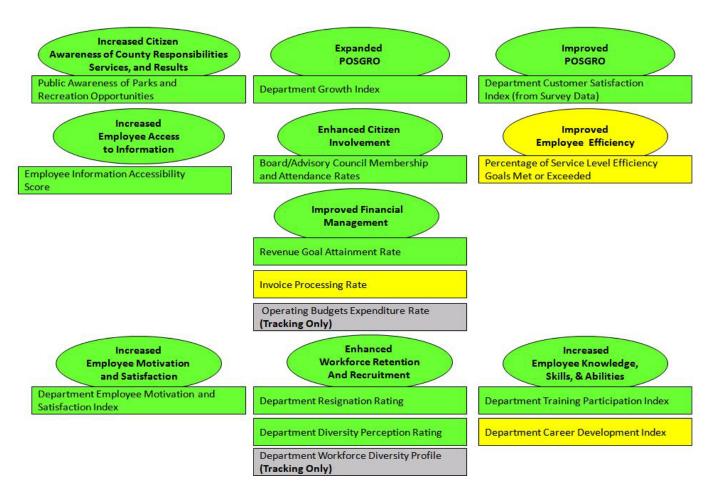
Mecklenburg County Park and Recreation was formally awarded national accreditation in 2009 by the <u>Commission for Accreditation of Park and Recreation Agencies</u> (CAPRA), sponsored by the National Recreation and Park Association (NRPA).

"We are very proud to be one of only 88 agencies in the country to be so accredited," said Park and Recreation Director Jim Garges. "Congratulations to all our staff for their hard work to make this happen. This affirms that we are using the best practices in the profession to provide excellent services to our citizens."

Accreditation caps a year long process in which all aspects of Park and Recreation -- operations, facilities, administration, programs and procedures -- were carefully examined by professionals in the field and were measured against more than 155 national standards. Accreditation certifies our commitment to quality recreation.

## FY-2009 BALANCED SCORECARD RESULTS

Green = Positive Performance Yellow = Mixed Results Red = Reason for Concern



# AWARDS AND RECOGNITIONS

Mecklenburg County Park and Recreation Department won the following awards and recognitions during 2009:

- 2009 Barb King Award for Environmental Stewardship, presented by the National Recreation and Park Association (NRPA)
- 2009 NACo Achievement Awards for innovative programs, presented by the National Association of Counties for the following programs:
  - 1. Accessible Mountain Bike Trail, entered by Stephanie Frisbee and Joyce Figueroa: Building and opening a mountain bike trail at Jetton Park, accessible to people with disabilities using hand-powered cycles, as well as to traditional mountain bike users
  - 2. Go Get Them and They Will Come, entered by James Alsop: A special variety of sports programs targeted to at-risk youth to help steer them away from gang activity
  - 3. **MeckTeen Chefs,** entered by Tari Grinnell: A program to teach at-risk youth about culinary arts in a program that features cooking, meal planning, kitchen safety and sanitation.
  - 4. **Natural Enhancements Service/Learning Partnership,** entered by Staci Clark: A partnership with Central Piedmont Community College for students in marketing, design, landscaping, welding and horticulture to use their skills to enhance nature preserves
  - 5. **Physical Education Teacher In-Service: Outdoor Recreation Alternatives:** entered by Christopher Horrigan and Deb Kaclik: A partnership with CMS to introduce physical education teachers to nontraditional ways of teaching various subjects with hands-on activities in Park and Recreation facilities
  - 6. **SEALS,** entered by Angela Conti: An after-school program for elementary-age children with visual impairments or who are blind. The acronym SEALS summarizes the program's goals: Socialization, Empowerment, and Life Skills
  - 7. **Solar GEM**, entered by Gary Marshall: Adaptation of a commercially produced electric vehicle to charge its batteries using solar power, to create a Park and Recreation maintenance vehicle that is pollution free, uses no fossil fuels and runs essentially for free!
- **2009 Distinguished Therapeutic Recreation Professional,** presented by the North Carolina Park and Recreation Association–Therapeutic Recreation Section, to Peggy Walker
- **2009 Meritorious Service Award in Athletics**, presented by the North Carolina Park and Recreation, to Ken Koonce for longstanding contributions to athletics
- Southern Region Winner for Innovative 4-H programs presented by the National Association of Extension 4-H Agents to Robert Furr for developing NC 4-H Volunteer Performance Appraisal System
- WorkGreen Award (May 2009) from Mecklenburg County, presented to Cara Helfer for environmental leadership
- Charlotte Parent Magazine's 2009 Best Pool/Spray Park/Family Favorite as voted by readers Ray's Splash Planet (third consecutive year)
- National Softball Association Citation for "Outstanding Park" Nevin, Hornet's Nest, and Renaissance
- **2009 Mecklenburg County Customer Service Hero for Courtesy and Respect** Jackie Rogers, recreation assistant at Ray's Splash Planet. Jackie is the first temporary employee to win this award.









#### MECKLENBURG COUNTY PARK AND RECREATION PARTNERSHIPS

Mecklenburg County Park and Recreation partners with many groups, organizations, businesses, schools and agencies to present recreation programs and facilities. We especially want to acknowledge the assistance and support of Partners for Parks, the nonprofit group that raises funds and contributes to enhance our parks, greenways, open space and recreation all over Mecklenburg County. Other partners we'd like to acknowledge:

107.9 The Link 21st Century Comm. Learning Ctr. AARP Abandoned Romania Accuquest Action Plus Adaptive Sports/Adventure Program All in Play Allegro Foundation American Diabetes American Heart American Marching Assoc. American Red Cross American Youth Soccer Association AMF Bowling Animal Fund Anitagood Design Armin's Catering Arts & Science Council **ASA** Charlotte ASA Softball Asian Chamber of Commerce Athletes United 4 Youth Autism Foundation of NC Autism Society Avon Walk for Breast Cancer Awards Express **Balfour Beatty** Bank of America Beacon Partners **BEGINNINGS**, Inc. Best Buy **Blumenthal Performing Arts Center Blythe Development BMX** Racing Bojangles' Bookin' It Mobile Bookstore Boy Scouts of America Breakfast Club Brixx Pizza Broomers Carwash and Tan Bruegger Bagels Budokan Charlotte Burke Soil & Water Conservation California Pizza Kitchen Caribou Coffee Carolina Clowns Carolina Crash Quad Rugby Team **Carolina** Panthers

Carolina Thread Trail Carolina Youth Rugby Carolinas Asian Chamber Of Commerce Carolinas Healthcare System Carolinas Rehabilitation Catawba Valley Scottish Society Catholic Social Services - Refugee Relocation Program **CATS-Charlotte Transit** Charlotte Area Lacrosse Club Char. Badminton/Table Tennis Club Charlotte Bobcats Charlotte Boxing Academy Charlotte Bridge Association Charlotte Catholic/Holy Trinity **Charlotte Center City Partners** Charlotte Country Day School Charlotte Disc Golf Club Charlotte Emergency Housing **Charlotte Flights** Charlotte Hornets Beepball Charlotte Jewish Preschool Charlotte Junior Soccer Charlotte Mecklenburg Utilities Dept. Hilton Charlotte Montessori Charlotte Optimist Club Charlotte Regional Ctr. for Deaf/HH Charlotte Soccer Academy **Charlotte Sports Connection** Charlotte Sports Cycling Charlotte Stream Water Charlotte Symphony Charlotte United Futbol Club Charlotte Women Soccer League Charlotte Woodcarvers Club Charlotte Youth Lacrosse Chesterbrook Academy Childcare Resources Christ Church School Christ Episcopal Church City of Matthews City Tavern Rest. City/County Golf Tourney Clark Nexsen Charlotte-MecklenburgPolice Dept. Charlotte-Mecklenburg Schools Cooloak Athletic Assoc. Coke Bottling Co/ Red Moon Mrkt. Communities in Schools

Country Time Carriages County IST Central Piedmont Community College Crop Walk CVAN **Dell Curry Foundation** Dick's Sporting Goods Dilworth Little League Do the Right Thing Dr. Leland McLaughlin Drug & Alcohol Prevention Services Dept. of Social Services (Mecklenburg Co.) East Meck Lacrosse Club Eastfield Christian Church **Election Central** Elizabeth Neighborhood Assoc. First Ward Community Fund Food Lion/Pedigree Friends of Fourth Ward Neighborhood Association Friendship Baptist Church Gaston Christian Greater Enrichment Program Harris Teeter Historic Latta Plantation Hands On Charlotte Hornet's Nest BMX Hotel Tourism Alliance International Facility Mgmt Assn Inter-American Soccer Org. Interlink **IRI** Golf Group Irwin Ave. Open School Irwin Ave. Parents Night Irwin BED Jazzercise Johnson C. Smith University JWU Kidz Biz Kofi Mawougbe Tennis Lake Norman Marine Commission Lakewood Community Latin Soccer League Legends Summer Camp Leukemia & Lymphoma Society Little Sugar Creek Westfield LUESA/Solid Waste (Mecklenburg Co.) M.A.D.E. Cheer and Dance Mallard Creek Optimist Club

Mallard Creek Optimist Club Mallard Creek Presby. Preschool. Marie G. Davis Middle School Master Gardner Volunteer Program MatchMaker Tennis Matthews Athletic & Rec Assoc Matthews Soccer Club Mecklenburg Union Futbol Club McKinney Care Mecklenburg Youth Lacrosse Metro School Midwood Neighbors Midwood Tennis Academy Mt. Gallant Elementary Myers Park Baptist Myers Park Trinity Little League N. Alexander Elementary National Softball Association Nations Baseball Nat. Resources Conservation Service NC Dance Outreach Program NC Wildlife Reserves Commission Nevins Inc New Second Ward Park North Carolina Amateur Sports Nothing But Noodles Old Providence Recreation Assoc. Open Door School Our Children's Memorial Garden Ovens Auditorium Panera Bread Park Sharon Athletic Association Partners for Parks Philharmonic's Masquerade Ball Physical Disabled Adults Inc. Piedmont Charter School Piedmont Open Middle Plaza Youth Athletic Association

Police Activities League Premier Group **Progressive Baptist Church** Public Defender's Office Queen City Dolphins Minority Swim Team Queen City Prep Queens University Queens University Softball Ramblewood Soccer Inc. Ranson Middle Ratcliffe Golf Services Reedy Creek **River Hills Community Church** Safe Halloween Safe Kids Campaign Second Harvest Bank Senior Games Shad's Landing Shamrock Neighbors Shiloh Elementary Show Pros Inc. South Charlotte Soccer Association South Park Youth Association Special Olympics St. Mary's Chapel St. Matthews Catholic Starbucks, Inc. Steele Creek Athletic Association Sticks with US Swim Mac Target Tarheel Trailblazers Team Heidi Costume Contest Tennis Academy of N.C. **Tennis Education Endowment** Texas Land & Cattle The First Tee of Charlotte

Thompson Orphanage Alumi Assoc. Tora Kempa Academy Town of Cornelius Town of Davidson Town of Huntersville Turkey Trot Road Race **UCP** Easter Seals Univ. City United Methodist Church UNC-Charlotte UNCC Circle K UNCC Sigma Gamma Rho Sorority UNC-Greensboro United Methodist Church United Way Unlimited Engraving Uptown Men's Shelter Urban Ministry Center Urban Restoration Ministries U.S. Olympic Comm.-US Paralympics U.S. Specialty Sports Association U.S. Tennis Association/Charlotte Visit Charlotte Wachovia Wal-Mart Watershed WedShops.com Wendy's West Enterprises Wing Haven Gardens WJZY-CW46 World Crown Gymnastics WPEG/CBS Radio Winston-Salem State University Youth Family Services YMCA of Greater Charlotte YWCA

#### THANKS TO ALL OUR WONDERFUL VOLUNTEERS!

Volunteers are a tremendous help to Mecklenburg County Park and Recreation Department. Last year about 17,000 volunteers helped at our events, programs and facilities. Volunteers provided more than 112,000 hours of service valued at more than \$2.2 million.

## PHOTOGRAPHERS CAPTURE BEAUTY OF PARK AND RECREATION

Forty-five photographers submitted entries in the Partners for Parks and Carolinas' Nature Photographers Association's 2008-2009 "The Nature of Mecklenburg" Photography Contest and juried exhibition. Photos were taken in parks, nature preserves, playgrounds and greenways. Four outstanding entries appear below.





