Criminal Justice Services: Criminal Justice Planning Strategic Plan FY11-12

Focus Area	Accountability	Efficiency & Effectiveness	Collaboration
Goal	Increased Public Trust	Improved Processes & Service	Increased Cooperation
Strategy	Increase Citizen Involvement & Education Opportunities Support Transparent and Responsive Business Practices	Monitor Outcomes of Resource Allocation Identify and Support Solutions that Improve Business Process Promote Standards for Quality Service Provision Promote Evidence-based Decision Making	I. Identify and Support Partnership Opportunities Facilitate Communication within CJS and outward to Public Foster a Systemic Planning Culture
Initiatives	1. Criminal Justice Citizen Advisory Committee (CJCAC) 2. Criminal Justice Advisory Group (CJAG) 3. BOCC Criminal Justice Committee 4. Juvenile Crime Prevention Council (JCPC) 5. Justice in the Community (JC) 6. Criminal Justice Services (CJS) Website - Criminal Justice (CJ) Performance Dashboard 7. CJ Quarterly Report 8. Balanced Scorecard 9. Financial Management	1. IT Governance & Technology Workgroup 2. Criminal Court Reorganization Plan 3. Pretrial Services Reorganization- Phase II 4. CourTools 5. Program Service Management 6. CJS Data Warehouse 7. Justice Reinvestment (JR) Initiative 8. Evidence-based Sentencing/ Assessments 9. Deferred Prosecution 10. Program Review Follow-up	1. Criminal Justice Citizen Advisory Committee (CJCAC) 2. Criminal Justice Advisory Group (CJAG) 3. Justice in the Community (JC) 4. National Criminal Justice Coordinating Council (CJCC) 5. Criminal Justice Case Review 6. Criminal Justice System Mapping 7. Community Crime & Punishment Survey
Objectives	 Earn an annual customer satisfaction rating of 84% or greater among groups receiving staff resource services. Ensure CJS webpage content, including dashboards, is accurate and up to date each quarter. Ensure vendor invoices are processed properly and paid within 30 days of receipt Produce semi-annual expense reports for service level budgets. Produce quarterly Balanced Scorecard updates and consult with CJS stakeholders regarding performance. Prepare annual budget for CJS that yields a rate of expenditures to budget between 97-102%. Finalize contracts within 45 days of new fiscal year. 	1. Prioritize criminal justice IT projects no later than January 2012 and seek CJAG approval. 2. Gather and report statistical findings from Criminal Court Reorganizational Plan no later than October 2011. 3. Evaluate and report feasibility of implementing CourTools measures by end of FY12. 4. Reorganize Pretrial Services based on BPM findings. 5. Transition Drug Treatment Court operations to County. 6. Complete CJS data warehouse phase I & II 7. Facilitate JR initiative and move toward phase II. 8. Develop presentence assessment process. 9. Restore operation of deferred prosecution program. 10. Seek implementation of FY11 CJS Program Review recommendations.	1.Host monthly meeting opportunities for CJ stakeholders. 2. Participate in national CJCC meetings regarding CJ best practices. 3. Conduct a criminal case review no later than November 2011. 4. Develop a CJ system map for County that includes human services intercept modeling. 5. Complete survey on community attitude toward crime and punishment.
Tasks	 Monitor and report on County-funded CJ areas/projects. Serve as staff resource to CJ groups and committees. Disseminate and collect customer satisfaction survey. Report progress on Balanced Scorecard and corporate measures to CJS stakeholders and Executive Team. Manage content of CJS website. Pay vendor invoices from appropriate unit and object. Produce CJS annual budget Complete contract revisions and gather signatures. Monitor service level budgets. 	I. Identify IT project needsand determine cost benefit. Conduct analysis of Criminal Reorganization Plan. Ensure CJS data warehouse milestones are achieved. Implement recommendations from BPM assessment report on Pretrial Services. Complete Drug Treatment Court transition. Coordinate JR subcommittees and data collection efforts. Adopt defendant prescreening tool for use by courts. Establish deferred prosecution process via Pretrial Services. Assess feasibility of FY11 CJS Program Review findings.	1. Coordinate various CJ meetings. 2. Ensure all impacted CJ stakeholders are represented during meetings. 3. Gather information for case review and conduct forum. 4. Outline CJ process with stakeholders to create system map. 5. Complete grant application from State Justice Institute for community crime and punishment survey.