
Resource Guide

MECKLENBURG COUNTY
COMMUNITY SUPPORT SERVICES
HOMELESS SERVICES
NEW BEGINNINGS



PEOPLE • PRIDE • PROGRESS • PARTNERSHIPS

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COMMUNITY SUPPORT SERVICES
HOMELESS SERVICES • NEW BEGINNINGS
Resource Guide

Homeless Services provides outreach, engagement, assessment, referral and short term case work services to individuals and families who are homeless or at great risk of homelessness. This resource guide is designed to provide a list of community resources, benefits and services, available in the Charlotte-Mecklenburg area.

The New Beginnings Employment & Training Resource Center is a division of the Mecklenburg County Community Support Services' Women's Commission, promoting the status of individuals in our community through employment and training programs. We provide single parents, widows/widowers, divorced and separated individuals, and others with the skills and resources necessary to become self-sufficient.

Resource Type Key:

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|---|---|---|
| <ul style="list-style-type: none"> ❖ case management ▼ counseling ✕ employment assistance ❖ finance ● housing or shelter | <ul style="list-style-type: none"> ⊗ information & referral ♥ international services ■ legal ⊕ medical * other | <ul style="list-style-type: none"> ★ training ◆ transportation ▲ treatment |
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TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
❖	A Child's Place	601 E 5th St.	704-343-3790	3, 39, 17
❖	Bradley Reid (HIV)	715 E 5th St.	704-333-5686	
❖	Catholic Social Services	1123 S. Church St.	704-370-6930	10
❖	Consumer Credit Counseling	601 E 5th St.	704-332-9034	3, 39, 17
❖	Disability Rights & Resources (PAL)	5801 Exec Ctr Dr. #101	704-537-0550	9
❖	DSS Adult Services	301 Billingsley Rd.	704-336-3150	15
❖	The Center for Community Transition	2226 N Davidson St.	704-374-0762	23
❖	Male's Place	2845 Beatties Ford Rd.	704-336-6423	7
❖	NOVA	3623 LaTrobe Dr.	704-336-4344	11
▼	United Family Services	601 E. 5th St.	704-332-9034	3, 39, 17
▼	Victim Assistance		704-332-9034	
✕	Bridge Jobs Program	2731 Rozzells Ferry Rd.	704-377-5371	1
✕	Charlotte Area Fund	901 N Tryon St.	704-372-3010	11
✕	Employment Security Commission	5601 Exec Ctr Dr.	704-566-2870	9
✕	Goodwill Industries	2122 Freedom Dr.	704-372-3434	34
✕	Jacob's Ladder	2304 The Plaza	704-332-5822	4
✕	Job Link	5125-A South Blvd.	704-527-3195	12, Lynx
✕	Job Link	4045 N Tryon St.	704-376-7374	11
✕	Job Link	2140 Forest Pointe Blvd.	707-565-6865	24, Lynx
✕	Job Link	10801 Monroe Rd., Matthews	704-847-2660	27
✕	Urban League	704 5th St.	704-373-2256	
✕	Women's Commission/DV	700 N Tryon St.	704-336-3210	11
❖	Action Advocate, Lynn Sizemore	2828-E Queen City Dr.	704-399-8890	34
❖	annualcreditreport.com	Transunion-877-322-8228	Experian 888-397-3742	
❖	Child Care Resources	4601 Park Rd. #500	704-376-6697	19
❖	Child Support Enforcement	5800 Exec Ctr Dr. #200	704-432-9300	9
❖	Crisis Assistance Ministry	500 Spratt St.	704-371-3000	13
❖	Dept of Social Services	301 Billingsley Rd.	704-353-1500	15
❖	Dept of Social Services	3205 Freedom Dr.	704-353-1500	34
❖	EBT hotline		888-622-7328	NA
❖	Innovative Community Resources	3700 Latrobe Dr. 28211	704-921-6777	11

TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
❖	Lynn Bishop	101 N McDowell St. #206	704-376-7461	11
❖	Medicaid Managed Care (card)		704-373-2273	NA
❖	Social Security Admin..	5800 Exec Ctr Dr. 3rd Flr	state: 800-662-8720 local: 1-888-397-5615 nat: 800-772-1213	9
●	Alexander Youth Network (aka-Youth Network, the Relatives)		704-377-0602	19
●	Angel House (maternity)		704-392-6270	CALL FIRST
●	Charlotte Family Housing		704-335-5488	CALL FIRST
●	Charlotte Housing Authority	2600 Youngblood St.	704-336-5184	16
●	Community Link	601 E 5th St.	704-943-9490	3, 39, 17
●	Florence Crittenton (maternity)	1300 Blythe Blvd.	704-372-4663	20
●	Housing Data Bases: www.Cha-NC.org , www.socialserve.com , www.wilmingtonhousing.org			
●	Hoskins Park Ministries	107 Cromer St.	704-391-3303	1
●	InReach	4425 Randolph Rd. Ste.400	704-536-6661	15
●	Jackson Park Ministries	5415 Airport Dr.	704-392-4981	5, 10
●	Lois Lodge (maternity)		704-376-8550	CALL FIRST
●	McCreesh Place	2120 N Davidson St.	704-335-9380	3, 23
●	Men's Shelter	3410 Statesville Rd.	704-333-2608	13
●	Men's Shelter	1210 N Tryon St.	704-334-3187	11
●	Missionary of Charity (maternity)		704-531-2943	CALL FIRST
●	Neighborhood Dev (city)		704-336-2557	
●	Room At the Inn (maternity)		704-525-4673	CALL FIRST
●	Room In the Inn (Dec-March)	945 N. College St.	704.347.0278	11, 13
●	Salvation Army Ctr of Hope (women, families)	534 Spratt St.	704-348-2560	13
●	Samaritan's House (10 days, medical referral required)	3434 Park Rd.	704-527-1130	19
●	Shelter for Battered Women		704-332-2513	CALL FIRST
●	VA Family Forum at Charlottetown Manor		704-531-5386	NONE
●	YWCA-Women In Transition/Families Together	3420 Park Rd.	704-525-5770	CALL FIRST
☆	City of Charlotte Non-Emergency Services		311, 704-336-7600	
☆	Just 1 Call (elderly)		704-432-1111	CALL FIRST
☆	United Way 1st Call for Help		211, 888-892-1162	CALL FIRST
♥	ESL Program @ CPEC		704-330-6456	
♥	Immigration 800-375-5283	6130 Tyvola Centre Dr.	704-523-1704	12
♥	International House	322 Hawthorne Lane	704-333-8099	
♥	Latin-American Coalition		704-531-3848	
♥	Mi Casa Su Casa		704-536-9845	11
♥	Programa Confianza	700 N Tryon St.	704-432-6970	11
■	Community Corrections (Parole)	5107 Exec Dr. #325	704-563-4147	40X, 9
■	Legal Services	1431 Elizabeth Ave.	704-376-1600	
■	Parole/probation	700 E Trade St.	704-342-6836	
■	Public Defender	720 E 4th St.	704-686-0900	
⊕	CAP (Community Alternatives Program)		704-336-4674	7
⊕	Charlotte Pregnancy Center		704-372-5981	CALL FIRST
⊕	Charlotte Ctr for Deaf		704-357-0886	CALL FIRST
⊕	CMC Biddle Point	1801 Rozzells Ferry Rd.	704-446-9987	7
⊕	CMC Dental	1000 Blythe Blvd.	704-355-2165	6
⊕	CMC Eastland	5516 Central	704-446-1000	9
⊕	CMC Main	1000 Blythe Blvd.	704-355-2000	6
⊕	CMC Mercy	2001 Vail Ave.	704-304-5000	15
⊕	CMC Myers Park	1350 S. Kings Dr.	704-446-4490	6
⊕	CMC North Park	251 Eastway Dr.	704-446-9991	11

TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
❖	CMC Pharmacy Myers Park	1350 Kings Dr.	704-446-1400	6
❖	CMC Randolph Behavioral Health	501 Billingsley Rd.	704-358-2810	15
❖	CMC University		704-548-6000	54X, 11
❖	Community Health Services	601 E 5th St.	704-375-0172	3, 39, 17
❖	CPCD Dental	Trade St. & Kings Dr.	704-330-6704	1, 6
❖	CW Williams Community Health	3333 Wilkinson Blvd.	704-393-7720	11
❖	GORE HIV		704-549-1953	
❖	Health Dept NW Campus	2845 Beaties Ford Rd.	704-336-6400	7, 15
❖	Health Dept SE Campus	249 Billingsley Rd.	704-336-6400	15
❖	Health Dept Appointment Line		704-336-6500	
❖	Lions Eye Serv	4600 N Tryon St.	704-599-4760	11
❖	NC Services for Blind	5855 Executive Center Dr. #100	704-563-4168	60X, 9
❖	Physicians Reach Out	601 E 5th St.	704-371-4740	3, 39, 17
❖	Presby Senior Care	335 N Caswell Rd.	704-316-6565	14
❖	RHA	1216 N Tryon St.	704-522-5424	11
❖	TB Clinic NW Campus	2845 Beaties Ford Rd.	704-432-2490	7, 11
❖	VA (Veteran's Administration)	Salisbury, NC	800-469-8262	
❖	VA Charlotte Clinic	8601 University E. Dr.	704-597-3500	11 to 29
❖	Veteran's Services, county	700 N Tryon St.	704-336-3780	11
❖	WIC (Women Infant Children)		704-336-6500	7
❖	Women's Health		704-336-6500	
*	CMS - Family Application Ctr	700 Marsh Rd.	980-343-5335	12
*	DMV	8446 N. Tryon St.	704-547-5786	11
*	Housing Inspector (city)		704-336-2751	
*	Traveler's Aid (Community Link)	601 East 5th St.	704-943-9490	3, 19, 17
*	Urban Ministry Center	945 N. College St.	704-347-0278	11, 13
*	Voter Registration	741 Kenilworth Ave.	704-336-2133	6
★	CPCD (Central Piedmont Community Col)		704-330-2722	6
★	Community Culinary School of Charlotte	2401 Distribution Dr.	704-375-4500	16
★	Job Corps	800 Briar Creek Rd. AA408	704-344-0240	27
★	Vocational Rehabilitation	5501 Exec Ctr Dr. #101	704-568-8804	40X, 9
◆	CATS (ridetransit.org)		704-336-7433	
◆	Greyhound	601 E Trade St.	800-231-2222	7
◆	Medicaid Transportation		704-336-4547	CALL FIRST
◆	Red Cross		704-347-8211	19
◆	Special Transport		704-336-2637	CALL FIRST
◆	VA Transportation (DAV van)		704-597-3538	
▲	Annuvia	100 Billingsley Rd.	704-376-7447	7, 15
▲	Community Choices, Inc. - CASCADE		704-336-4844	9
▲	Charlotte Rescue Mission	907 W 1st St.	704-334-4635	2, 8
▲	Dove's Nest (women)		704-332-3999	CALL FIRST
▲	Hope Haven	3815 N Tryon St.	704-372-8809	11
▲	McLeod Addictive Disease Center	515 Clanton Rd.	704-332-9001	16
▲	Mercy Horizons	2001 Vail Ave.	704-379-5248	15
▲	Salvation Army ARC (men)	1023 Central Ave.	704-332-1171	9
▲	Substance Abuse Services Center	429 Billingsley	704-336-3067	7, 15
▲	Triage Screening MH/SA/DD-MeckLink		704-336-6404	27