



Inbound Lanes Prepare to Open on CLT's New Entrance Road

Inbound lanes on CLT's new entrance road will open in coming months, creating a new route to access the terminal. Drivers on Josh Birmingham Parkway will be directed onto the new roadway, which merges onto Little Rock Road and directly to the terminal.

The change will provide a more direct route to CLT

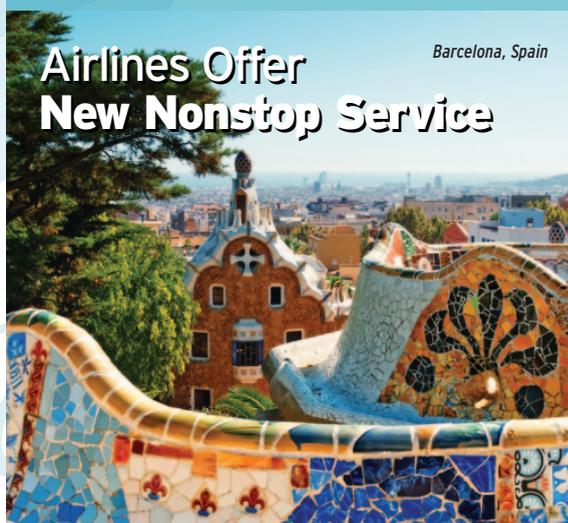
and reduce traffic congestion. Upon completion, Little Rock Road will become a one-way road for inbound traffic to the terminal. Due to this shift, passengers traveling on Old Dowd Road will only be able to access Wilkinson Boulevard by turning onto Marshall Drive.

Dynamic roadway signs will be strategically placed

along roadways alerting drivers of the new route.

Outbound lanes for the new entrance road are scheduled to open in fall 2014. Once inbound lanes are in use, crews will demolish a portion of Josh Birmingham Parkway to begin building the new exit lanes. Part of the project includes eliminating the stop light at the

intersection of Old Dowd Road and Josh Birmingham Parkway. When leaving CLT, the new roadway will give drivers the option to access Wilkinson Boulevard or circle back to the terminal. Visit construction.cltairport.com for updates. ■



Airlines Offer New Nonstop Service

Barcelona, Spain

Next year, US Airways and Frontier Airlines will offer more choices to CLT passengers.

US Airways recently announced it will launch new international nonstop seasonal service from Charlotte Douglas to Barcelona, Spain (BCN); Lisbon, Portugal (LIS) and Manchester, England (MAN) on May 22, 2014.

Nonstop seasonal service to Brussels, Belgium (BRU) will commence on June 5, 2014 from Charlotte Douglas.



Manchester, England



Brussels, Belgium

The new flights bring the number of international destinations US Airways serves from CLT to 38 - ten cities in Europe and 28 in Canada, Mexico, Latin America, South America and the Caribbean.

US Airways now serves 145 airports in 28 countries from CLT.

Customers may book their flight at usairways.com, through US Airways Reservations at 1.800.428.4322 or their travel agent.

Frontier Airlines is debuting at CLT on February 12, 2014 with new service to Trenton-Mercer Airport (TTN) in Ewing, NJ.

The airline plans to operate a 138-seat Airbus 319 aircraft with round-trip service Monday, Wednesday, Thursday and Sunday. Frontier will be the only airline providing schedule service between Trenton and Charlotte.

Visit FlyFrontier.com to book a flight. ■

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For complete, up-to-date information on airport amenities, parking, shopping and flights, visit cltairport.com.



Construction Forges Ahead to Meet Future Growth



New Hourly Parking Deck and Rental Car Facility

CLT's new Hourly Parking Deck and Rental Car Facility is 65 percent complete. Public parking spaces will open in fall 2014. Crews have completed driving steel piles to form the foundation for the south half (second phase) of the deck. Steel and alu-

minum façade continues to be placed on the north half (first phase) of the parking structure. The deck's east helix has been completed, which will allow drivers to access each level of the deck. The west helix is scheduled to be finished by spring 2014.

The \$120 million deck will include seven levels and

7,000 spaces. The bottom three levels will hold 3,000 spaces for rental cars, and the top four levels will contain 4,000 spaces for public parking.

When the rental car facility is completed, passengers will be able to exit the terminal and walk across the street to pick up their rental car.



Business Valet Deck II

The drilling of concrete piles to form the foundation of the Airport's second Business Valet deck is 75 percent complete. Retaining walls for the structure have already been built.

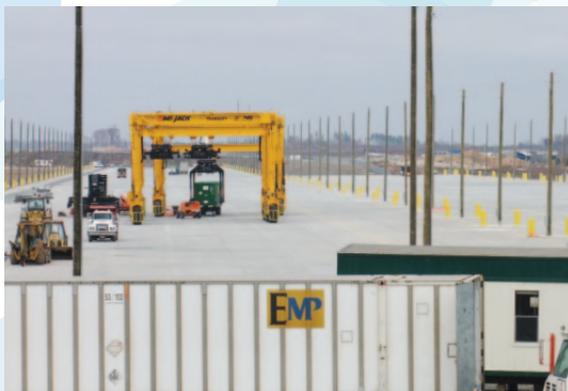
By early 2014, the five levels of the \$37 million deck will begin taking shape. It will contain 3,200 parking spaces and open in fall 2014. The new parking structure will sit beside the Airport's current Business Valet deck on Wilkinson Boulevard and mimic the same design.

Terminal Westside Expansion

The terminal westside expansion remains on schedule. Crews will begin placing façade on the addition this winter. The project's steel framework is nearing completion. The \$10.5 million expansion will connect Checkpoint A to Concourse B and debut a major restaurant, retail store, new office space and support a section of TSA's inline baggage system.

The majority of the expansion will be completed by November 2014 (concessions and office space), while work on the inline baggage system will wrap up by the end of 2015.

Visit construction.cltairport.com for more information about CLT's construction projects. ■



Intermodal Facility Set to Make Big Impact

Norfolk Southern's intermodal facility on CLT's airfield is expected to generate \$7.6 billion in regional economic development and create thousands of jobs over the next 20 years.

When completed, it will bring all four modes of transportation together - air, rail, truck and sea (with access to Savannah, Charleston and Jacksonville

seaports). The desired outcome for the project is an efficient transportation hub that will attract distribution centers to CLT. Airport officials envision it will become a major transfer point on the eastern seaboard.

This month, Norfolk Southern begins transitioning operations from its current 40-acre facility on North Brevard Street near

uptown Charlotte to its new 200-acre terminal on CLT's airfield. It will officially open by summer 2014.

The \$92 million facility will transfer containers of goods between trucks and trains. It is being funded by Norfolk Southern with the assistance of \$15.7 million in federal funds and some financial support from the State of North Carolina. ■



Airport Plans for Improvements

Charlotte Douglas is making improvements to its free WiFi service and installing LED street lights

on the Airport's new entrance road in an effort to enhance customer service and further evolve its sustainability program.

CLT began offering free internet access to passengers in 2006. Since then, demand has increased from various devices.

CLT plans to expand its WiFi capacity from 100 MB to 1,000 MB (one gigabyte) by the end of this year.

The expansion is expected to improve CLT's WiFi speed and increase its reliability for passengers. The estimated cost for the

three-year service provided by AT&T is \$190,022.

Charlotte Douglas is also planning to install 52 light poles equipped with energy-efficient LED lights along the new entrance road by spring 2014. White light emitted from LEDs offer better visibility, use less energy and reduce costs. The new light fixtures will be approximately 140-watts compared to the traditional

400-watt HPS lights for a cost of approximately \$211,000.

LED lighting has already been installed on the Airport's upper and lower level curbsides, in Long Term Parking Lot 4 and near Queen Charlotte as part of Charlotte Regional Partnership's Energy Efficient Lighting Pilot Project in 2012. ■

US Airways/American Merger Creates World's Largest Airline



US Airways and American Airlines have merged to create the world's largest airline - the new American Airlines. Company officials closed the estimated \$17 billion deal on December 9.

The new American will offer more than 6,700 daily flights to 336 destinations in 56 countries and generate more than \$38 billion in annual revenue.

US Airways CEO Doug Parker will lead the combined airline from its headquarters in Fort Worth, Texas, home of American Airlines. Charlotte Douglas will be its second largest hub, behind Dallas/Fort Worth International Airport.

The merger has not come without a few hurdles. The Department of Justice filed suit in August to halt the deal on grounds it would diminish competition and lead to higher fares. An agreement was later reached in November allowing the merger to proceed. The final stamp of approval was handed down by a federal bankruptcy judge on November 27, giving airline officials the green light to close the deal.

For CLT passengers, the benefits will be more access to domestic and international flights to Latin America, Europe and Asia.

Initially, passengers will see few changes. US Airways and American will continue to function as two separate airlines for about 18 to 24 months. The merger will not impact any existing travel plans that customers have with either carrier, and miles earned in either frequent flyer program are safe.

Soon, elite members of each airline may enjoy select benefits of the Dividend Miles and AAdvantage program on both airlines, including first and business class check-in, priority security and priority boarding.

Visit aa.com for more details about the settlement and merger. ■

Travel + Leisure Names CLT Tenth Best US Airport

CLT was recently named the 10th best US Airport by *Travel + Leisure* magazine. As part of the magazine's 18th annual World's Best Awards, readers were surveyed to identify various trends including best hotels, destinations and companies that define "the very best in travel."

This year's list included a new category: top airports. Survey results tallied votes for 67 domestic

airports in six categories: flight delays; design; food and drink; shopping; check-in and location.

CLT won high marks for shopping, design, the atrium's rocking chairs and free Wi-Fi. Additionally, Charlotte Douglas ranked No. 5 in the food category. *Travel + Leisure* noted, "dining at Beaudévin, a wine bar with small plates, is one of the pleasures of transitioning through Charlotte..." ■

FlipKey.com Lists CLT Among Best Airports for Health and Wellness

This fall, CLT was named the eighth best Airport travel hub for health and wellness by FlipKey.com.

The website stated, "While the southern airport has won awards for its tasty barbecue at Brookwood BBQ, there are healthy options as well. Go meatless with a veggie burger at the Stock Car Café in Concourse B. Grab some chopsticks for a scrumptious and heart-

healthy sushi meal at Hissho Sushi in the main atrium, or go for the portobello mushroom and red pepper sandwich (minus the cheese) at the Carolina Beer Company in Concourse D."

FlipKey is a popular vacation rental site and blog. ■

TSA Makes Changes to Checkpoints



The Transportation Security Administration (TSA) has made several changes at CLT's security checkpoints to make the process quicker and easier. All checkpoints hours have been extended

and an additional TSA Pre✓™ lane has been added at Checkpoint D. Checkpoint designations have also been reconfigured through the end of the year as part of a test phase. TSA and CLT

officials will monitor traffic flow and effectiveness before determining if the new layout will be used long term.

Current checkpoint hours and designations are as follows:

- **Checkpoint A** (4 a.m. - 8:15 p.m.) - General passenger processing and family lane
- **Checkpoint B** (4 a.m. - 8:15 p.m.) - General passenger processing, TSA Pre✓™ and military personnel

- **Checkpoint C** (4 a.m. - 11:45 p.m.) - Preferred airline and first class passengers, as well as employee lane

- **Checkpoint D** (5 a.m. - 9:15 p.m.) General passenger processing, TSA Pre✓™ and military personnel

- **Checkpoint E** (6 a.m. - 10:15 p.m.) General passenger processing and family lane

In addition, Checkpoint E received a makeover that included vibrant wall wraps,

new furniture and colorful banners. The facelift is all part of an advertising campaign for SpringHill Suites by Marriott. The goal is to provide a friendlier environment for passengers at checkpoints.

Passengers will be able to enjoy the new design through the end of the year. CLT officials will then determine if the Airport will extend the ad campaign and possibly expand to other checkpoints. ■



CHARLOTTE DOUGLAS
INTERNATIONAL AIRPORT

Connections

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Runway 5K Run Continues Drawing Fans

CLT's Runway 5K Run drew nearly 2,000 participants to the Airport's airfield on October 26.

This year's special guest was Charlotte Bobcat's point guard Kemba Walker,

who posed for pictures and signed autographs.

Race proceeds will benefit LIFESPAN's Community Activity and Employment Transition Program (CAET). LIFESPAN, a nonprofit

organization, assists children and adults with developmental disabilities by providing education, employment and enrichment opportunities.

Thirteen LIFESPAN participants currently work at CLT. The Airport has donated proceeds from the Run to LIFESPAN since 2008. CLT's 2012 Runway 5K Run marked a milestone, raising more than \$120,000 over the past five years for the organization. ■



Charlotte-Douglas
INTERNATIONAL AIRPORT

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Holiday Travel Reminders

- 1. For up-to-date parking conditions and prices,** call 704.359.5555 or visit parking.charlotteairport.com to view CLT's real-time parking map.
- 2. Get dropped off at the Airport,** carpool, ride CATS, or use one of the many taxi and ground transportation companies serving the Airport.

- 3. Pay attention to and follow CLT's dynamic roadway signs** strategically located around Charlotte Douglas for information on which lots are open or closed.

- 4. Visitors picking up family or friends** are encouraged to utilize one of two free Cell Phone Lots. The lots are located off Rental Car Road. Just wait in your vehicle and ask your passenger to contact you when they claim their luggage, then drive to either level of the terminal to pick them up.

- 5. Passengers can be picked up and dropped off** along the terminal's curbside, however, vehicles cannot be left unattended. Curbside parking is not allowed and unattended vehicles may be towed. This includes all lanes on the ticketing and baggage claim levels.

- 6. Check with your airline** for updated flight information, as well as baggage size and weight rules. Additional fees could be applicable.

- 7. Passengers are advised to arrive early** for their flights. When traveling with young children, infants, elderly or disabled passengers, allow for even more time.

- 8. Checkpoint queue lines may be adjusted** to accommodate the anticipated crowds. Pay close attention to signage directing you to the proper queue lines.

- 9. Save time** by printing boarding passes at home.

- 10. View the Transportation Security Administration's (TSA) travel tips** at tsa.gov.

- 11. Obtain specific information** about Charlotte Douglas International Airport by visiting cltairport.com or by calling the Airport's automated phone information line at 704.359.4910. ■

Photography and graphics courtesy of: Charlotte Douglas International Airport, Erika Helm, Michael LoBiondo, Nils Lucander Design, Rob McKenzie, David Neal, US Airways and American Airlines.