



Q&A - MeckLINK Transition

Provider Questions Received

1. What needs to be done so that my Provider Agency, Hospital, LIP or Group Practice can become an enrolled Provider with Cardinal Innovations. I would like to add additional services to our contract as well.
2. If this process does take place, is there a system in place to submit claims?
3. Does Cardinal offer the same mental health services that MeckLINK offers?
4. If we are contracted with MeckLINK, will we have to get a contract with Cardinal?
5. Can you provide a complete and comprehensive list of items required in order to become a provider for _____ services, including Policy and Procedures for the aforementioned services.

ANSWER to ALL of the ABOVE

Mecklenburg County has started conversations with Cardinal Innovations on what the process will be for determining a lot of issues, including the ones you have raised. We have added a page to our [website](#) that will be updated as we know more about this process.

Unfortunately, the only concrete thing we can offer at this time is Cardinal's website for information regarding their provider network, governance, finance, services, etc.

<http://www.cardinalinnovations.org/>. We encourage you to spend some time and watch the [video link](#) from the meeting members of the Mecklenburg Board of County Commissioners had with the Cardinal Executive Team on Monday, November 4th.

We will also continue to communicate via the [HotSheet](#) with any and all decisions and plans as they are determined.