



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
 June 11, 2012

PROVIDER HOT SHEET

⇒ **Please Note:** If you are a provider of IDD services, plan to attend a special Provider InfoShare meeting to be held on Wednesday, June 20, 2012 from 9:00 until 11:00 at Covenant Presbyterian Church, Fellowship Hall, 1000 E. Morehead Street, Charlotte.

The agenda will be a presentation by Beth Monaco, LME Senior Manager for Innovations Care Coordination. The presentation will focus on the proposed plan for Innovations Care Coordination including the TCM transition process. This will be an interactive session and providers will have an opportunity to ask questions and provide input and feedback to the proposed plan. This InfoShare is targeting IDD agency Clinical Directors, Program Managers and Supervisors as the audience. The LME strongly encourages each agency to send the appropriate agency representative(s) to this session.

⇒ **The North Carolina Department of Health and Human Services Program Integrity Section's recent presentation on "Fraud Waste And Abuse Detection Methods and findings using Data Analytics"** [Fraud and Waste Presentation](#)

⇒ **FY 13 IPRS Authorizations** -IPRS contract providers may begin submitting authorizations for FY 13 on June 10th, 2012.

⇒ **LME On the Move:**

- After eight years of service to Mecklenburg County as the Deputy Director of the Mental Health Local Management Entity (LME), and the last year as Interim LME Director, Carlos Hernandez has resigned from his position and will be leaving the County effective June 6. Carlos is taking a position with PBH (Piedmont Behavioral Healthcare). Mecklenburg County would like to wish Carlos well in this new opportunity and thank him for his dedicated service and commitment. Dennis Knasel will act as the Interim LME Director until a permanent director is named.
- Carroll Lytch, PsyD has been promoted to Division Director I for Service Management, effective May 30, 2012. The Service Management Division includes our Call Center and the Utilization Management functions, which are crucial to our current role and are an even more significant portion of the mission of a Managed Care Organization. Prior to her promotion, Dr. Lytch supervised the Call Center directly. A highly experienced psychologist, Dr. Lytch worked within AMH's Child and Adolescent Division prior to divestiture, and subsequently gained invaluable managed care experience in her work with PBH.
- Chuck Hill joins the LME as Provider Network Director beginning May 30, 2012. The Provider Network Director will ensure that the network of Contracted Medicaid Providers meets the accessibility and capacity goals. Chuck joins us from PBH. In his tenure at PBH, he served in several leadership roles, including Provider Relations Manager and most recently Regional Quality Management Manager. Chuck is licensed in North Carolina as Professional Counselor.

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. [Subscribe](#) to the weekly Hot Sheet releases.

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CLINICAL CORNER

⇒ **LME Medical Director** - We are pleased to announce the appointment of Dr. J. Allen Melvin as the LME Medical Director effective immediately. Dr. Melvin is Board-certified in Adult and Addiction Psychiatry, and comes to us with a wealth of clinical and administrative experience. Dr. Melvin will be on-site at the LME one day per week, and may best be reached through email at: Allen.Melvin@mecklenburgcountync.gov. He looks forward to participation in numerous committees concerning clinical service delivery and quality of care, and also to future communication with CABHA Medical Directors.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** – Two standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The two committees are:
- **Quality Training Management Committee (QTM)** – The purpose of the meetings is to promote best practices collaborative growth in the areas of training and quality management, and understanding and support with regard to state and local processes.
 - ◆ Lisa Davis, Genesis Project 1, 704-596-0505 ldavis@genesisproject1.org
 - ◆ Angela Bunting, BWB Connections, 704-596-5553 Angela.Bunting@connectionsbw.com
 - ◆ Sonya Richardson, Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevelservices.com
- ⇒ > **The next scheduled meeting is Wednesday, June 20th, 2012 at 9 AM in the Carlton Watkins Center Multipurpose room.**
- **Provider Outreach Sub-Committee has transformed into the Network Development Sub-committee.** The purpose is to provide recommendations and feedback to the LME specific to the development of a provider network within a waiver environment and to develop information and learning sessions to assist providers in becoming waiver ready.
 - ◆ Shari Wright (Co-Chair) Connections BWB, Inc. 704-596-5553, shari.wright@connectionsbw.com
- ⇒ > **The next scheduled meeting is Wednesday, June 20th, 2012 at 11 AM in the Carlton Watkins Center Multipurpose room.**

EDUCATION AND TRAINING OPORTUNITIES

- ⇒ MeckCARES Training Institute offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!
- Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar** - MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.
- ⇒ The [LME Monthly AMH Training Calendar](#) is posted on-line.

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- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.**

WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [1915 \(b\)\(c\) Waiver Updates from Division Medical Assistance](#)
- ⇒ [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
- ⇒ [LME-MCO Appeal Process \(per federal CFR 438.400\)](#)
- ⇒ [AMH Provider Document Library](#)