



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
 May 09, 2012

***PROVIDER HOT SHEET***

- ⇒ **Diagnosis Codes on IPRS Claims** -When submitting an IPRS claim for payment, a valid Diagnosis Code relating to the service provided to the consumer must be on the claim. IPRS Claims will be rejected if a valid diagnosis code or if no diagnosis is submitted on the claim. The LME cannot process claims in our software system to the various funding sources without this information.
- ⇒ **Critical Access Behavioral Health Agency First Responder Requirements** - This is a reminder to all CABHA agencies regarding First Responder Requirements for consumers served in the agency as outlined in Implementation [Update #86](#). **Specifically:**
- “Critical Access Behavioral Health Agencies shall perform "first responder" crisis response 24 hours a day, 7 days a week, 365 days a year to all consumers accessing Critical Access Behavioral Health Agency services”.
  - All Critical Access Behavioral Health Agencies shall be accessible 24/7/365 to respond directly to consumers and to collaborate with and provide guidance to other crisis responders regarding coordination of treatment for Critical Access Behavioral Health Agency consumers in crisis.
  - Each Critical Access Behavioral Health Agency shall provide all consumers with a phone number to contact a live person 24/7/365 for use when crises occur.
- ⇒ **Special Implementation Update #096 regarding the 1915 b/c Medicaid Waiver Expansion Update has been posted to the DMH/DD/SAS web site.** [UpDates](#)
- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at [Dennis.Knasel@MecklenburgCountyNC.gov](mailto:Dennis.Knasel@MecklenburgCountyNC.gov). [Subscribe](#) to the weekly Hot Sheet releases

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**PROVIDER COUNCIL REMINDERS AND UPDATES**

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- ⇒ **2012 Mental Health/IDD/SA Rally Planning Sub-Committee.**  
 The purpose is to plan State and local events to raise awareness and advocate for services and supports for those individuals in Mecklenburg County who have a mental, emotional, developmental and or substance abuse disability.
- Tim R. Holland, Person Centered Partnerships, 704-319-7609, [Tim.Holland@pcpartnerships.org](mailto:Tim.Holland@pcpartnerships.org),
  - Ellis C. Fields, Mental Health Association of the Carolinas, 704-365-3454, [efields@mhacentralcarolinas.org](mailto:efields@mhacentralcarolinas.org)
- The next scheduled meeting is Wednesday, May 9th, 2012 at 1:00 PM in the Carlton Watkins Center Multipurpose room. Come be a part of the group that is going to support and attend the “Rally in Raleigh” on May 22, 2012.**

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- ⇒ **Provider Council Sub-Committees** – Two standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The two committees are:
- **Quality Training Management Committee (QTM)** – The purpose of the meetings is to promote best practices collaborative growth in the areas of training and quality management, and understanding and support with regard to state and local processes.
    - ◆ Lisa Davis ,Genesis Project 1, 704-596-0505 [ldavis@genesishproject1.org](mailto:ldavis@genesishproject1.org)
    - ◆ Angela Bunting, BWB Connections, 704-596-5553 [Angela.Bunting@connectionsbw.com](mailto:Angela.Bunting@connectionsbw.com)
    - ◆ Sonyia Richardson. Another Level Counseling & Consultation, 704-548-5298 [srichardson@anotherlevelservices.com](mailto:srichardson@anotherlevelservices.com)
- ⇒ > **The next scheduled meeting is Wednesday, May 16th, 2012 at 9 AM in the Carlton Watkins Center Multipurpose room.**
- **Provider Outreach Sub-Committee has transformed into the Network Development Sub-committee.** The purpose is to provide recommendations and feedback to the LME specific to the development of a provider network within a waiver environment and to develop information and learning sessions to assist providers in becoming waiver ready.
    - ◆ Shari Wright (Co-Chair) Connections BWB, Inc. 704-596-5553, [shari.wright@connectionsbw.com](mailto:shari.wright@connectionsbw.com)
- ⇒ > **The next scheduled meeting is Wednesday, May 16th, 2012 at 11 AM in the Carlton Watkins Center Multipurpose room.**

## EDUCATION AND TRAINING OPORTUNITIES

- ⇒ MeckCARES Training Institute offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!
- Learn about System of Care principles and practices
  - See how Child and Family Teams should operate
  - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar** - MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at [jcunningham@meckpromise.com](mailto:jcunningham@meckpromise.com) to request a current calendar.
- ⇒ **The [LME Monthly AMH Training Calendar](#)** is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).
- ⇒ **Mental Health Association offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training.** Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

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## WEB RESOURCES

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- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [1915 \(b\)\(c\) Waiver Updates from Division Medical Assistance](#)
- ⇒ [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
- ⇒ [LME-MCO Appeal Process \(per federal CFR 438.400\)](#)
- ⇒ [AMH Provider Document Library](#)