



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
March 26, 2012

PROVIDER HOT SHEET

⇒ **Please Note:** Plan to attend the next quarterly Provider Infoshare meeting to be held on Wednesday, April 4, 2012 from 9:00 until 11:00 at Covenant Presbyterian Church, Fellowship Hall, 1000 E. Morehead Street, Charlotte.

The agenda will be a presentation from Kelly Crosbie, Chief, Behavioral Health Section, Clinical Policy and Programs and Kathy Nichols, DMA Waiver Program Manager, North Carolina Division of Medical Assistance (DMA). The presentation will focus on Provider Network Operations to include: Network Analysis, Provider Selection, Enrollment and Credentialing and Provider Monitoring.

This will be an interactive session; providers will have an opportunity to ask questions during the presentation. This InfoShare is targeting agency Chief Executive Officers and Chief Operations Officers as the audience for DMA's presentation. The LME strongly encourages each agency to send the appropriate agency representative to this session.

⇒ **InfoShare Presentation** - At the InfoShare meeting on March 7th Patrick Piggott, Chief of DMA's Behavioral Health Review Section, Program Integrity, made a presentation on "Providers Working in a Medicaid Managed Care Environment" His presentation is now on the LME's website. ([Presentation Link](#))

⇒ **Centers for Medicare and Medicaid Services (CMS) has approved the extension of the Comprehensive and Supports CAP-I/DD waivers through June 28, 2012.**

⇒ **Position Posting** - The LME has begun to posting positions for the Medicaid Waiver. Please check the Mecklenburg County Human Resources website regularly. The positions currently posted are: AMH Manager: Quality Improvement and AMH Manager: Provider Network Director. The Medicaid Waiver will go live in Mecklenburg on January 1, 2013.

⇒ **A Special Implementation Update #95 regarding the 1915 b/c Medicaid Waiver Expansion has been posted to the Division MH/DD/SA Services' web site.** ([Implementation Updates](#))

⇒ **Services to Deaf and Hard of Hearing Consumers** - Please be reminded that providers who receive public funding are required to provide sign language accessibility to consumers in their services. In addition, providers are responsible for covering the cost of interpreting services beyond the payable amount from the state interpreting fund. For more information on how to access funding for interpreting services for Deaf and Hard of Hearing consumers, please visit the following link on the DMH website: <http://www.ncdhhs.gov/mhddsas/providers/Deafandhardofhearing/index.htm>

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. ([Subscribe](#)) to the weekly Hot Sheet releases

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CLINICAL CORNER

- ⇒ **Duke EPIC-** Mecklenburg County is host to many veterans of military service, and to the families of those currently deployed. “Military children” within those families may have unique behavioral needs that are best addressed by therapists with specialized skill sets and an understanding of military culture. The Duke University Evidence-Based Practice Implementation Center (EPIC), in partnership with the Center for Child and Family Health, is offering a FREE training opportunity for those working with these children and families, or planning to do so: the Welcome Back Veterans, Veteran Culture and Clinical Competence (V3C) Breakthrough Series Collaborative.

Training is open to teams within community-based behavioral health agencies or organizations providing behavioral health services to children (birth-18 years of age) and their families, as well as to school-based clinical teams, within Mecklenburg and surrounding counties.

For more information and an application, please visit: [Duke EPIC](#)

Application deadline: Thursday, April 5, 2012

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** – Two standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The two committees are:
- **Quality Training Management Committee (QTM)** – The purpose of the meetings is to promote best practices collaborative growth in the areas of training and quality management, and understanding and support with regard to state and local processes.
 - ◆ Lisa Davis ,Genesis Project 1, 704-596-0505 ldavis@genesisproject1.org
 - ◆ Angela Bunting, BWB Connections, 704-596-5553 Angela.Bunting@connectionsbw.com
 - ◆ Sonyia Richardson. Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevelservices.com
- ⇒ > **The next scheduled meeting is Wednesday, April 18th, 2012 at 9 AM in the Carlton Watkins Center Multipurpose room.**
- **Provider Outreach Sub-Committee has transformed into the Network Development Sub-committee**
 The purpose is to provide recommendations and feedback to the LME specific to the development of a provider network within a waiver environment and to develop information and learning sessions to assist providers in becoming waiver ready.
 - ◆ Shari Wright (Co-Chair) Connections BWB, Inc. 704-596-5553, shari.wright@connectionsbw.com
- ⇒ > **The next scheduled meeting is Wednesday, April 18th, 2012 at 11 AM in the Carlton Watkins Center Multipurpose room.**

EDUCATION AND TRAINING OPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register Today!](#)
- Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar** - MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.

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- ⇒ The [LME Monthly AMH Training Calendar](#) is posted on-line.
 - ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
 - ⇒ **Mental Health Association** offers various training opportunities to include **QPR (Question, Persuade, and Refer)** suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.
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WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [1915 \(b\)\(c\) Waiver Updates from Division Medical Assistance](#)
- ⇒ [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
- ⇒ [LME-MCO Appeal Process \(per federal CFR 438.400\)](#)
- ⇒ [AMH Provider Document Library](#)