



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
**March 05, 2012**

***PROVIDER HOT SHEET***

⇒ **Please Note:** Plan to attend a special **Provider Infoshare** meeting to be held on **Wednesday, March 7, 2012** from 9:00 until 11:30 at Covenant Presbyterian Church, Fellowship Hall, 1000 E. Morehead Street, Charlotte.

The agenda will be a presentation from Patrick Piggott, Chief, Behavioral Health Review Section, Program Integrity Unit, North Carolina Division of Medical Assistance (DMA). Mr. Piggott's presentation will include issues around Provider Fraud and Abuse, the False Claims Act, New Federal Rules: Credible Allegations of Fraud and Suspension of Medicaid Payments, and Provider Screening and Enrollment under a Medicaid waiver environment. This will be an interactive session; providers will have an opportunity to ask Mr. Piggott questions during the presentation.

This particular InfoShare is targeting agency Chief Executive Officers and Chief Operations Officers as the audience for Mr. Piggott's presentation. The LME strongly encourages each agency to send the appropriate agency representative to this session.

⇒ **Division of MH/DD/SA Special Implementation Update #94- 1915 (b)(c)** Medicaid Waiver Expansion has been posted to the Division's web page: [Waiver Expansion](#)

Topics include: Covered Benefit Package, Authorization of Services, Targeted Case Management and Care Coordination, and enrollment in LME-MCO Medicaid Provider Networks. Please note: Provider enrollment in Mecklenburg's provider network will begin mid to late June; enrollment information will be posted on AMH's website and in future hot sheets.

⇒ **Request for Proposal: Psychosocial Rehabilitation (PSR)-** Mecklenburg County Area Mental Health, Developmental Disabilities and Substance Abuse Services (AMH) is requesting proposals from qualified, experienced and endorsed providers of Psychosocial Rehabilitation services.

This Request for Proposals (RFP) is part of the LME's contract "re-bidding" process which means that any agency currently receiving state IPRS funds through a contract with the LME for Psychosocial Rehabilitation services must submit an RFP and be evaluated through this process in order to be considered for continuation and future funding for this service.

Over the past two fiscal years the utilization rate of individuals receiving State funded IPRS Psychosocial Rehabilitation services during a twelve month period has been an average of 45 individuals. The total paid claims reimbursement amount for the provision of Psychosocial Rehabilitation services for this number of individuals over a twelve month period has been in the range of \$110,000 - \$130,000.

AMH is seeking to select and develop IPRS state funded contracts with up to two (2) providers of Psychosocial Rehabilitation services for the period of July 1, 2012 through June 30, 2013. The initial contract award for each provider may be in the range of \$55,000 - \$65,000 based on the availability of State funds allocated to AMH for FY'13. This will be a fee for service contract, therefore utilization will be monitored on a quarterly basis and funds may be reallocated based on consumer choice, clinical quality of care concerns, utilization trends and paid claims data.

**Mecklenburg Area MH/DD/SA Services**  
**PROVIDER HOT SHEET**  
**March 05,, 2012**

[Download the RFP](#)

An information session will be held at the AMH administrative office on Tuesday, March 6, 2012 at 2:00 p.m.

For questions prior to the information session email Cassandra Miller at [Cassandra.miller@mecklenburgcountync.gov](mailto:Cassandra.miller@mecklenburgcountync.gov)

- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at [Dennis.Knasel@MecklenburgCountyNC.gov](mailto:Dennis.Knasel@MecklenburgCountyNC.gov). [Subscribe](#) to the weekly Hot Sheet releases

---

## CLINICAL CORNER

---

- ⇒ **Choices in Recovery** - Providers working primarily in Adult Mental Health may find that the resources and discussions available through Janssen Pharmaceuticals' Choices in Recovery program are very helpful to consumers, families, and staff. The materials are practical and address consumers directly, covering such major topics as conditions that constitute severe and persistent mental illness, treatment modalities, the Recovery Model, and tools for maximizing success. Topics include preparing for a visit with the prescriber, enhancing physical health, and setting meaningful and affirming goals. Interested individuals may also subscribe to the Choices in Recovery newsletter, which can be delivered on-line or in hard copy. Please visit [www.choicesinrecovery.com](http://www.choicesinrecovery.com) for more information.

---

## CONSUMER AND FAMILY ADVISORY COMMITTEE

---

- ⇒ **The Star Rating** – The star rating review team composed of three CFAC members, four provider representatives and three LME staff completed revisions of the Star Rating consumer tool. Special thanks to that team for their dedication to this task.

Provider feedback from previous requests and from the the Provider Council meeting after the January InfoShare was incorporated into discussion about revisions. CFAC and the Provider Council Executive Board reviewed the revised standards and provided additional feedback. Five providers volunteered to be rated as a pilot of the revised standards. Those agencies will be rated by March 19 when the review team will meet again to discuss those results and make final decisions about the revised standards.

The revised Star Rating tool will be published in the Hot Sheet as soon as it is finalized in March. Training on the revised tool will be scheduled for early April; then ratings will begin. The first round of ratings will be completed for all state funded clinical home providers by late May. For consistency, one reviewer will perform all these reviews. Additional comments are always welcome. Contact CFAC Chair, Sandy DuPuy, [scoley03@earthlink.net](mailto:scoley03@earthlink.net).

- ⇒ **Waiver Communication Plan:** CFAC continues to work with the LME, Mecklenburg County's Public Service and Information specialist and Mecklenburg advocacy organizations to develop a waiver communication plan for consumers and other stakeholders. CFAC members have visited other LME communication meetings and reviewed other LME communication documents. CFAC will work with the Provider Council Executive Board and provider community to develop a consistent, population specific message about the waiver for consumers and the community.
- ⇒ **CFAC is always interested in new members and welcomes guests** - provider or consumer / family to its regular meetings. The next meeting is Thursday, March 15 at 5:30 pm at the Sam Billings Center, 429 Billingsley Road. There is a Public Comment time at the beginning of each meeting where guests may speak on any topic of concern.

**Mecklenburg Area MH/DD/SA Services**  
**PROVIDER HOT SHEET**  
**March 05,, 2012**

---

### **PROVIDER COUNCIL REMINDERS AND UPDATES**

---

- ⇒ **Provider Council Sub-Committees** – Two standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The two committees are:
- **Quality Training Management Committee (QTM)** – The purpose of the meetings is to promote best practices collaborative growth in the areas of training and quality management, and understanding and support with regard to state and local processes.
    - ◆ Lisa Davis ,Genesis Project 1, 704-596-0505 [ldavis@genesisproject1.org](mailto:ldavis@genesisproject1.org)
    - ◆ Angela Bunting, BWB Connections, 704-596-5553 [Angela.Bunting@connectionsbw.com](mailto:Angela.Bunting@connectionsbw.com)
    - ◆ Sonyia Richardson , Another Level Counseling & Consultation, 704-548-5298 [srichardson@anotherlevelservices.com](mailto:srichardson@anotherlevelservices.com)
- ⇒ > **The next scheduled meeting is Wednesday, March 21st, 2012 at 9 AM in the Carlton Watkins Center Multipurpose room.**
- **Provider Outreach Sub-Committee has transformed into the Network Development Sub-committee**  
The purpose is to provide recommendations and feedback to the LME specific to the development of a provider network within a waiver environment and to develop information and learning sessions to assist providers in becoming waiver ready.
    - ◆ Shari Wright (Co-Chair) Connections BWB, Inc. 704-596-5553, [shari.wright@connectionsbw.com](mailto:shari.wright@connectionsbw.com)
- ⇒ > **The next scheduled meeting is Wednesday, March 21st, 2012 at 11 AM in the Carlton Watkins Center Multipurpose room.**

---

### **EDUCATION AND TRAINING OPORTUNITIES**

---

- ⇒ **MeckCARES Training Institute offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register Today!](#)**
- Learn about System of Care principles and practices
  - See how Child and Family Teams should operate
  - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar** - MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at [jcunningham@meckpromise.com](mailto:jcunningham@meckpromise.com) to request a current calendar.
- ⇒ **Mecklenburg County Provider Council** - Has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The [LME Monthly AMH Training Calendar](#)** is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).
- ⇒ **Mental Health Association offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.**

Mecklenburg Area MH/DD/SA Services  
**PROVIDER HOT SHEET**  
March 05,, 2012

---

---

**WEB RESOURCES**

---

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [1915 \(b\)\(c\) Waiver Updates from Division Medical Assistance](#)
- ⇒ [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
- ⇒ [LME-MCO Appeal Process \(per federal CFR 438.400\)](#)
- ⇒ [AMH Provider Document Library](#)