



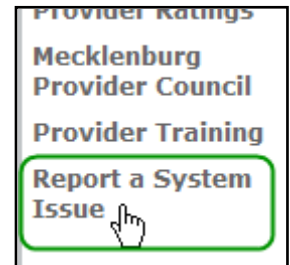
MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
September 26, 2011

PROVIDER HOT SHEET

- ⇒ **Quarterly Incident Report Due By Email on October 10th, 2011. Please Note: These reports are no longer accepted by fax.** All Category A and B providers are required to submit a Provider Quarterly Incident Report, form QM11. This form can be found on the DMH website at: <http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/index.htm#incident>.

When completed, email the report to [Nancy Cody](#). You will receive an email confirmation of receipt. If reports are faxed they will be returned. This could result in a late submission, which may result in lower scores on provider monitoring tools. Thank you.

- ⇒ **Attention Providers who use the LME's eCura ProviderConnect and PRWeb:**
Good News!! We now have an easier way for you to ask for assistance when you have problems with either ProviderConnect or PRWeb. You can go to the "[For Providers](#)" web page and in the left side of the screen or navigation bar, you will see a link "Report a System Problem" to click. This will bring up a page for you to include information we will use to get back in touch with you. Then you will have a section to describe the problem.



Options for getting to the page are:

1. The <http://mecklink.charmeck.org> (AMH home page) under for providers dropdown a "Report a System Problem" option has been added
2. For providers home page <http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/> menu navigation option for "Report a System Problem"
3. Direct Link:
<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/HelpRequest.aspx>

When you submit your problem or issue using this method, the whole team will get the notice instead of just one person or getting buried in an e-mailbox. One last update, when we have a system outage, we will post this information in a "marquee" on the For Providers page.

- ⇒ **Therapeutic Foster Authorization Requests:**

Medicaid Therapeutic Foster Care requests must be submitted electronically to ValueOptions and the other Medicaid UR vendors beginning October 1, 2011. TFC authorization requests can be submitted on ValueOptions Provider Connect using any Medicaid Provider Number (MPN) available to the submitting provider. The MPN included on the submission will be replaced by VO staff with the Mecklenburg County LME Provider number. Therapeutic Foster Care providers that have no Medicaid Provider Number should visit the VO website to learn how to obtain a "ValueOptions provider number" which will allow for electronic submission via the VO Provider Connect online provider portal. Provider who currently submits Medicaid TFC authorization requests through the LME's eCura Provider Connect will continue to do so.

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
September 26, 2011

⇒ **Changes in Behavioral Health Authorizations for Health Choice Recipients:**

There is substantial information related to changes that have aligned Health Choice policies and service definitions with those of Medicaid effective October 1, 2011. Please see Implementation Update #90 for full details. Of particular note is that Health Choice Therapeutic Foster Care authorizations will be made to the LME associated with the recipient's county of eligibility on file with DMA. The authorization process for TFC for Health Choice will mirror that for Medicaid noted above regarding the electronic submission to ValueOptions and other Medicaid UR vendors. In addition, most providers will be required to submit an authorization through the LME's eCura Provider Connect as well.

⇒ **The Behavioral Health Section of NCHIMA** will be having a Mid Year Conference for health information/medical records staff on November 4, 2011 at Pathways LME. Additional information can be found at : [Event details](#)

⇒ **InfoShare** – The next Mecklenburg County AMH Provider InfoShare is scheduled for **Wednesday, October 5, 2011, 9:00 – 11:00** in the Fellowship Hall at Covenant Presbyterian Church, 1000 E. Morehead Street in Charlotte. The program begins promptly at 9:00 AM and doors close at 9:15 AM. All contract and MOA providers are required to attend.

⇒ **ILR on Policy: A Conversation with Kathleen Martinez**
Assistant Secretary of Labor for Disability Employment Policy
U.S. Department of Labor, Office of Disability Employment Policy (ODEP)

Webcast Date: Wednesday, October 12, 2011
Time: 12:00 - 1:00 p.m. (EST)

This webcast is free of charge.

ILR welcomes Assistant Secretary Martinez in October - National Disability Employment Awareness Month - for timely discussion of a wide range of topics including:

- the current state of employment for people with disabilities, and the importance of providing opportunities for people with disabilities to U.S. business and the economy
- President Obama's initiative to increase employment of people with disabilities in the federal sector and its broader impact
- insight and advice on what your organization can do to advance efforts to support and employ people with disabilities

⇒ **The conversation is hosted by Susanne Bruyère, ILR associate dean of outreach. Bruyère serves as director of ILR's Employment and Disability Institute (EDI). [Register Here](#)**

Background on ODEP and EDI

ODEP's mission is to provide "national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities." More on ODEP at <http://www.dol.gov/odep/>

EDI is a leading authority on employment and disability research, policy and practice. EDI works with government, schools, communities and organizations of all kinds to accommodate and integrate people with disabilities into all aspects of society. More on EDI at <http://www.ilr.cornell.edu/edi>

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
September 26, 2011

Technology

In order to participate in the webcast, you will need computer access with high speed Internet connection. The required browser is Internet Explorer. Windows users need to install Windows Media. Macintosh users need to install the Silverlight plug in. [Install Silverlight](#)

- ⇒ **CAP-I/DD Informational Sessions:** DHHS has scheduled five CAP-I/DD Informational Sessions for the purpose of communicating the changes in the CAP-I/DD Comprehensive and Supports Waivers that will be effective 11/1/11. The sites for the sessions were selected to accommodate as many interested individuals as possible. DDTI will also be sending this information out in a blast to participants of previous events. Please share this information with individuals, families and other stakeholders who may be interested in attending. Be sure to register early and encourage others to do the same.

Please use the links below for obtaining all the details regarding each of the events and for registration purposes:

- Tuesday, Sept. 27, Newton [Register here.](#)
- Wednesday, Sept. 28, Sanford [Register here.](#)

Please note that these sessions will present information only on the CAP I/DD Waiver to be effective 11/1/11. Information on the Innovations Waiver will not be presented during these sessions.

- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. [Subscribe](#) to the weekly Hot Sheet releases.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
 - ◆ Lisa Davis Co-Chair), Genesis Project, 704-596-0505 ldavis@genesisproject1.org
 - ◆ Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 Firstchoiceincjd@gmail.com
 - > The next scheduled meeting is **Wednesday, October 19, 2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.
 - **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - ◆ Angela Bunting (Co-Chair), BWB Connections, 704-596-5553 Angela.Bunting@connectionsbw.com
 - ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevels.com
 - ◆ > The next meeting will be on **Wednesday, October 19, 2011 at 10:30 AM** in the Carlton Watkins Center Multipurpose room.
 - **Provider Outreach Sub-Committee** – The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, MLittle@fpsc.com
 - ◆ Dellyne Samuel (Co-Chair), Total Care & Concern, dellyne@totalcareandconcern.org

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
September 26, 2011

- ◆ > The next meeting will be on **Wednesday, October 19, 2011 at 12:00 PM** in the Carlton Watkins Center Multipurpose room.
- **Provider Relations Sub-Committee**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
 - > The next scheduled meeting is **Wednesday, October 19, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

EDUCATION AND TRAINING OPPORTUNITIES

⇒ **FREE Disability:** A free, self-paced web course available 24/7 that provides an overview of disability rights laws. The course takes approximately 2 hours and includes real life scenarios, quizzes and a final exam. [Register Here](#) at any time for this free web course.

Upon completion of this course, you will:

- Have a general understanding of the major federal disability rights laws (the Americans with Disabilities Act, the Fair Housing Act, Section 504 of the Rehabilitation Act and the Air Carrier Access Act)
- Be able to assess what laws apply in different discrimination scenarios
- Have resources for help and information about disability rights laws

Continuing Education Credits:

- Commission on Rehabilitation Counselor Certification (CRCC): 2 credit hours

Who should take this course:

- People with disabilities
- Advocates for people with disabilities
- Lawyers and law students
- Rehabilitation counselors
- Social service providers
- Anyone with an interest in disability rights laws

⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!

- Learn about System of Care principles and practices
- See how Child and Family Teams should operate
- Gain knowledge, power and respect to strengthen families and improve lives

⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.

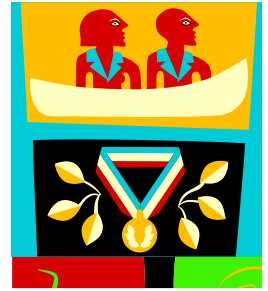
Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
September 26, 2011

- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The [LME Monthly AMH Training Calendar](#)** is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ **1915 (b)(c) Waiver Updates from Division Medical Assistance**
- [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
 - [LME-MCO Appeal Process](#) (per federal CFR 438.400)
- ⇒ [AMH Provider Document Library](#)

MPC
Mecklenburg Provider Council



Presents

CBT Supervision & Leadership Training

**October 17th & 18th, 2011
9am-5pm**

--LOCATION: Genesis Project 1 Inc, 5104 Reagan Drive Charlotte, NC 28206
Ste. 5

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via PayPal)

***Total training hours:** 12

****Cost:** \$100.00

****Plus:** \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counselor, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

For more information on this Cognitive Behavioral Therapy Supervision Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[ldavis@genesisproject1.org]

WALK TO PREVENT SUICIDE

2011
OUT OF THE
DARKNESS
COMMUNITY
WALKS



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Out of the
DARKNESS

COMMUNITY WALKS

American Foundation for Suicide Prevention



American Foundation
for Suicide Prevention

CHARLOTTE/PINEVILLE COMMUNITY WALK
SATURDAY, OCTOBER 29, 2011 @ 10AM CHECK-IN @ 9AM
LAKE PARK 1000 JOHNSTON DRIVE, PINEVILLE, NC 28134
PLEASE BRING A PICTURE FOR OUR MEMORY BOARD