



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
June 20, 2011

PROVIDER HOT SHEET

⇒ **MeckCARES CFT Case Consultation Sessions:**

Case Consultation is cross organizational group supervision structured as a forum for peer mentoring and support, clinical oversight, and provides a mechanism for the provision of technical assistance to support enhanced service providers who facilitate Child and Family Teams (CFTs) for MeckCARES enrollees. Case Consultation is intended to foster the implementation of System of Care principles and to support fidelity to the Wraparound Process. Sessions are held on the Thursday preceding the 2nd Friday of the month between 9AM-12PM. For more information on the next meeting or if you would like to be included on the email distribution list, please contact the MeckCARES Administrative Assistant (Francesca Morgan) at 704-432-4592 or via email at Francesca.Morgan@MecklenburgCountyNC.gov.

⇒ The [STR and UM Management Procedures](#) have been update are available for review.

⇒ **FY11 Operations Manual** - The Operations Manual for 2011-2012 is now posted on the AMH website at the following link:

<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderDocuments.aspx>.

This manual is a binding part of Agreements and Contracts between the Mecklenburg LME and providers of Medicaid and State Funded services. The intent of this manual is to provide the references and sources providers need to meet the requirements of Memorandums of Agreement and Contracts between Mecklenburg LME and provider agencies. Providers are strongly encouraged to share this resource with their staff to ensure that they are aware of the information that it contains.

⇒ The LME will administer the Provider Cultural Competence Survey 2011 at InfoShare on July 6th, 2011. The survey is required as a means of complying with Title VI of the Civil Rights Act of 1964. Data from the survey will increase our capacity to serve non-English speaking consumers. Providers with the capacity to work with LEP consumers will be given to MeckLINK for appropriate referrals. **Each provider should review and complete the survey from the link below and bring it to InfoShare or review the survey at the link below and have your agency representative complete it at InfoShare.** The survey will be collected or issued upon check-in. Provider response will be recorded. Thank you for your cooperation in serving all consumers.

<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Provider%20Library2/Provider%20Cultural%20Competence%20Survey%202011.pdf>

⇒ **Targeted Case Management I/DD** - North Carolina Division of Medical Assistance has issued an updated Clinical coverage policy for [Intellectual and Developmental Disabilities Targeted Case Management](#) effective June 1, 2011. The policy is located at the following link <http://www.ncdhhs.gov/dma/mp/8N.pdf>.

⇒ **DHHS Records Retention and Disposition Schedule for Grants.** The DHHS Controller's Office updates and distributes to the Department's subrecipients and certain other entities semi-annually the items described on the attached Memorandum.

⇒ **FY 2012 IPRS Services Benefit Plan** - The benefit plans are now available at

<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderDocuments.aspx>.

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⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Jill Scott, AMH Information/Education Coordinator at Jill.Dineen-Scott@MecklenburgCountyNC.gov.

CLINICAL CORNER

⇒ The ban of K-2 and MPDV goes into effect June 1! These synthetic drugs mimic already illegal drugs (such as marijuana and cocaine) but often have even worse side effects. They are often called “incense” or “bath salts” and labeled not for human consumption. Sale and manufacture will be a felony. Possession will be a misdemeanor or felony, depending on the amount.

Here is a related press release link: http://www.ncdhhs.gov/pressrel/2011/2011-03-22-synth_marijuana.htm

ON THE MOVE

⇒ Dammeon Chisholm is now the Program Manager for Targeted Case Management Services at Primary Care Solutions, located at 5700 Executive Center Drive. He remains the President of the Provider Council Executive Committee. His new email address is: dchisholm@primarycaresolutions.org.

PROVIDER COUNCIL REMINDERS AND UPDATES

⇒ **Provider Council Sub-Committees** – Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:

○ **Training and Development Committee**

- ◆ Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
- ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.

> The next scheduled meeting is **Wednesday, July 20, 2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.

○ **Provider Relations Sub-Committee**

- ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
- ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org

> The next scheduled meeting is **Wednesday, July 20, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

○ **Provider Outreach Sub-Committee** – The general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.

- ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, MLittle@fpsc corp.com
- ◆ > The next meeting will be on **Wednesday, July 20, 2011 at 12 PM** in the Carlton Watkins Center Multipurpose room.

○ **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.

- ◆ Angela Bunting (Co-Chair), BWB Connections, 704-595-5553 Angela.Bunting@connections bwb.com
- ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevel services.com
- ◆ > The next meeting will be on **Wednesday, July 20, 2011 at 10:30 AM** in the Carlton Watkins Center Multipurpose room.

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EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.
- Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives

Register Today! <http://charmeck.org/mecklenburg/county/MeckCARES/training/Pages/default.aspx>

- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.

- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>

- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link:
<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx>

- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [AMH Provider Document Library](#)



MeckCARES

Case Consultation 2010-2011 Calendar

Sessions are on the Thursday preceding the 2nd Friday of the month

9AM-12PM at Alexander Youth Network 6220 Thermal Rd., MPR Charlotte NC 28211

<u>Dates</u>	<u>Time</u>	<u>Locations</u>
December 9th	9AM-12PM	Alexander Youth Network
January 13th	9AM-12PM	Alexander Youth Network
February 10th	9AM-12PM	Alexander Youth Network
March 10th	9AM-12PM	Alexander Youth Network
April 7th	9AM-12PM	Alexander Youth Network
May 12th	9AM-12PM	Alexander Youth Network
June 9th	9AM-12PM	Alexander Youth Network
July 7th	9AM-12PM	Alexander Youth Network
August 11th	9AM-12PM	Alexander Youth Network
Sept 8th	9AM-12PM	Alexander Youth Network
October 13th	9AM-12PM	Alexander Youth Network
November 10th	9AM-12PM	Alexander Youth Network

If you have any questions, please contact the MeckCARES Administrative Assistant at (704) 432-4592.

MeckCARES Case Consultation Fact Sheet

WHAT

Case Consultation is a cross-organizational group supervision structured as a forum for peer mentoring and support, clinical oversight, and provides a mechanism for the provision of technical assistance to support enhanced service providers who facilitate Child and Family Teams (CFTs) for MeckCARES enrollees. Case Consultation is intended to foster the implementation of System of Care principles and to support fidelity to the Wraparound Process.

WHO

Case Consultations are intended to support enhanced serviced providers with youth enrolled into MeckCARES.

WHERE & WHEN

Sessions are on the Thursday preceding the 2nd Friday of the month between 9AM-12PM at various community locations. For more information on the next meeting or if you would like to be included on the email distribution list, please contact the MeckCARES Administrative Assistant (Francesca Morgan) at 704-432-4592 or via email at Francesca.Morgan@mecklenburgcountync.gov

PROCESS FOR CASE CONSULTATION

No appointment is necessary for a case to be seen. The MeckCARES Case Coordinator need only attend the forum and provide their case information. At the beginning of the meeting, the group is polled to see how many cases will be presented.

Case Coordinators need to provide the following information about their case: Current PCP, DSM Diagnosis, Medications, and Child & Family Team member roster (name and title).

After case information and challenges are shared, the group and the facilitators work to address the challenges and develop an action plan. The Case Coordinator will receive a completed Group Case Consultation form that provides a list of recommendations, complete with contacts and action steps for carrying them out.

Top 10 Reasons To Attend

1. Help with identifying community resources
2. Fresh perspective on challenges experienced with a case from an interdisciplinary team of professionals and family partners
3. Peer mentoring and support
4. New ideas and strategies for implementing system of care philosophy into real practice
5. Creative strategies for development of individualized care plans
6. Camaraderie and networking with other agencies
7. Assistance with identifying underlying needs
8. Assistance with the identification of critical team members who should be a part of the Child & Family Team
9. Help with discovering and fostering the inclusion of natural supports for Child & Family Teams
10. Professional growth and development which could lead to facilitating your own community case consultation