



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
July 02, 2010

PROVIDER HOT SHEET

⇒ **Special Implementation Update #75**

- Transition Timeframe for Full CABHA Implementation
- Revised CABHA Letter of Attestation Submission Process
- Update on Subcontracting between a CABHA and Provider Agencies
- Extension of Case Management Services under CSS
- Update on CST, IIH and Day Treatment Training Requirements
- CST Service Revised Rate and Effective Date
- CST Revised Authorization Limit and Effective Date

Attachment A: [Child and Adolescent Day Treatment Training Requirements](#)

Attachment B: [Intensive In-Home Training Requirements](#)

Attachment C: [Community Support Team Training Requirements](#)

⇒ **Balanced Scorecard Data** will again be collected on an Excel spreadsheet in Provider Connect. Data is required from agencies who provided Community Support, Community Support Team, ACT, Psychosocial Rehab and Targeted Case Management to IPRS consumers from January – June 2010. The spreadsheets contain the reporting form with instructions. The spreadsheets are currently accessible in the eCura Provider Connect download folder in a subfolder titled “Balanced Scorecard Data.” Providers are to complete the spreadsheet and upload it to Provider Connect no later than the due date on the form, July 16, 2010. **If you did not provide the above services from January – June 2010, there is no spreadsheet for your agency and no report is required for this reporting period.** Questions regarding Balanced Scorecard Data should be directed to Evelyn Cross; evelyn.cross@mecklenburgcountync.gov, 704-432-3058. Questions regarding Provider Connect should be directed to Jeremy Pollard; jeremy.pollard@MecklenburgCountyNC.gov, 704-432-0356.

⇒ **Clarification Regarding “Pass Through” for SAIOP and SACOT** - Implementation Update# 65 outlined changes effective January 1, 2010 allowing Medicaid recipients of SAIOP to be seen for the initial 30 days of treatment without a prior authorization and Medicaid recipients of SACOT to be seen for the initial 60 days of treatment without a prior authorization. Although the State has allowed this “Pass Through” period, providers of SAIOP and SACOT are responsible for ensuring the following:

1. Being fully aware of any other providers i.e. Community Support Team, Psychosocial Rehabilitation Services or ACTT that are also delivering services to the consumer during this time
2. Being fully aware of the Service Definition exclusions and collaborating with other providers involved regarding the service limitations allowed for transition and discharge hours
3. Collaborating with other providers involved with the consumer on the length of time the consumer will receive SAIOP or SACOT services

Failure to follow through with these responsibilities could result in SAIOP and SACOT providers being denied for additional authorizations after the “Pass Through” period or denial of reimbursement from Medicaid due to continued service delivery and billing from another provider.

⇒ **For IPRS Dually Diagnosed Consumers - Enter All Diagnoses in Auth Requests and Claims**

As providers know, many consumers have diagnoses in more than one disability category. A consumer may be in treatment for a substance use disorder and will also have a mental health diagnosis. Also, there are a

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
July 02, 2010

number of developmental disability consumers with mental health diagnoses. Since the implementation of IPRS Simplification, it is critical that all applicable diagnoses be recorded during electronic transactions with the LME. A matching process is now taking place between the claim diagnosis and the target population. It does not matter that the provider is concentrating upon one disability area as a specialty. Knowledge of cross-disability is obtained during assessments and the person centered planning process, and also during interfaces between multiple providers rendering services to the same consumer. **Please be sure to include all diagnoses on the authorization request as well as your claims for consumers who are dually diagnosed.** Please see attached examples.

- ⇒ **FY11 Operations Manual** - The Operations Manual for 2010-2011 is now posted on the AMH website at the following link:
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Library/home.htm> . **This manual is a binding part of Agreements and Contracts between the Mecklenburg LME and providers of Medicaid and State Funded services.** The intent of this manual is to provide the references and sources providers need to meet the requirements of Memorandums of Agreement and Contracts between Mecklenburg LME and provider agencies. Providers are strongly encouraged to share this resource with their staff to ensure that they are aware of the information that it contains.
- ⇒ **RecoveryNC Festival 2010 Celebrates Recovery from Drug and Alcohol Addiction** on August 21, 2010 in Greensboro, NC at the Multicultural Center. There will be two buses funded by SAMSHA to transport 114 individuals wanting to attend, but lacking transportation. Please contact Tracy Klucina at 704-591-2026 or email Tracy.Klucina@MecklenburgCountyNC.gov for more details. Please see attached memo and flyer for additional information.
- ⇒ **IPRS Authorizations for July 2010** - All provider contracts have now been completed and entered into Ecura, so the Utilization Management Department can now begin to accept authorizations for 7/1/10. As in previous years, we will allow a grace period for the entry of these authorizations to July 18. If you have any questions, please contact your assigned Utilization Review Specialist.
- ⇒ **Transition Authorization for Providers of Medicaid Targeted Case Management For Medicaid consumers only:**
The Department of Health and Human Services (DHHS) indicated that all endorsed Targeted Case Management providers should have their Medicaid Provider numbers and be ready to direct bill Medicaid by December 31, 2010. If you currently do not yet have a Medicaid number for your TCM agency and need to continue to bill through the LME we, request that you follow these procedures for authorization:
 1. Due to this proposed DHHS timeline, please enter an authorization using the dates 7/1 to 12/31/10.
 2. Request 72 units of T1017 HI and 12 units of T1017 HI SC.
 3. If ValueOptions authorizes more than 144 units of HI and 24 units of HI SC on an annual basis for your consumer, **do not** enter another authorization request through Provider Connect. Please contact DD UM staff for specific instructions.
- ⇒ **Authorization for IPRS (State-Funded) Targeted Case Management For IPRS consumers only:**
The LME will continue to authorize IDD consumers who are non-Medicaid based on the LME fiscal year and not based on the consumer's month of birth. Please use the following procedures for authorizations:
 1. The LME is moving to a 12 month authorization for IPRS targeted case management consumers. In order to have insurance that spans a full year, all IPRS TCM consumers will have to have a SNAP and DD target pop update completed on 7/1/10, and then submitted into Ecura. The evaluation date on the Target Pop Update Event **must be 7/1/10** in order to get an insurance span that runs 7/1/10 – 6/30/11.
 2. Please review Provider Connect to verify when the insurance has been extended to 6/30/11. Once the insurance has been updated you may proceed with the authorization.
 3. Please enter an authorization request using the dates 7/1 to 6/30/11.
 4. Request 144 units of T1017 HI and 24 units of T1017 HI SC which will provide you with the annual IPRS benefit for Targeted Case Management.

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
July 02, 2010

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm>
- ⇒ **Provider Council Sub-Committees** – Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The three committees are:
- **Training and Development Committee**
 - ◆ Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
 - > The next scheduled meeting is Wednesday, July 21, 2010 at 9:00 AM in the Carlton Watkins Center Multipurpose room.
 - **Provider Relations Sub-Committee**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
 - >The Provider Relations Committee will meet on Wednesday, July 21, 2010 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Multipurpose room.
 - **Provider Outreach Sub-Committee** – The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, frankie.tack@anuvia.org.
 - ◆ Miranda Little (Co-Chair), Family Preservation, Inc., 704-344-0491, MLittle@fpscorp.com
 - >The next meeting will be on Wednesday, July 21, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.
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IMPORTANT REMINDERS AND RESOURCES

- ⇒ Please continue to check the Hot Sheet for the next scheduled date for Provider InfoShare.
- ⇒ **Reminder – The Provider Quarterly Incident Report** (DMH/DD/SAS form QM11) for the Fourth Quarter of SFY 09-10 (April, May, and June) is due to the LME no later than July 10, 2010. This report is required for all Category A and B providers. Please submit reports to Linda Margerum via fax 704-336-7718 or email Linda.Margerum@mecklenburgcountync.gov.
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EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to www.meckpromise.com. If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <http://www.meckpromise.com/node/43>
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
July 02, 2010

sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>

- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm>
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

WEB RESOURCES

- ◆ **NC DIVISION OF MH/DD/SAS:** <http://www.ncdhhs.gov/mhddsas/>
- ◆ **MECKLENBURG AMH:** <http://mecklink.charmeck.org>
- ◆ **AMH BEST PRACTICES COMMITTEES AND SCHEDULE:** <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm>
- ◆ **HOT SHEET ARCHIVE:** <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/Provider+Hot+Sheets.htm>

Examples For IPRS Dually Diagnosed Consumers
Enter All Diagnoses in Auth Requests and Claims

Authorization Plan Requests: This form in eCura/Provider Connect gives the user three fields to use when recording Axis I diagnoses, and also provides two fields for recording Axis II diagnoses.

Admission Diagnosis

DSM Type	ICD-9				
I.	318.0	<input checked="" type="checkbox"/>	313.81	<input type="checkbox"/>	<input type="checkbox"/>
II.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
III.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
IV.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
V.					

Discharge Reason:

Discharge Diagnosis

DSM Type	ICD-9				
I.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
II.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
III.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
IV.		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
V.					

Last Modification: 06/03/2008 09:55:08 AM

**Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
July 02, 2010**

HCFA/CMS 1500 Claim Forms: This form in eCura/Provider Connect allows the user to record up to four diagnoses (box 21) and for each claim line select any of them or all as applicable to the service. It is very important to complete both steps – enter all diagnoses in box 21, and then check all of them in box 24E.

The image shows a portion of the HCFA/CMS 1500 Claim Form. Box 21, 'Diagnosis or Nature of Illness or Injury (Relate Items 1, 2, 3 or 4 to Item 24E - Line)', is circled in blue and contains four numbered input fields. Box 24E, 'Diagnosis Code', is also circled in blue and contains a grid for selecting diagnosis codes. Other boxes shown include 22 (Medicaid), 23 (Prior Auth), 25 (Federal Tax I.D. Number), 26 (Patient's Account No.), 27 (Accept Assignment?), and 28 (Total Charges).

837 Files: Roughly 50% of the Mecklenburg LME network providers use this HIPAA transaction set, accounting for roughly 80% of all claims submitted. The 837 file provides multiple placeholders for diagnoses and in cases of cross-disability, all should be used.

RECOVERYNC FESTIVAL 2010 AUGUST 21 • GREENSBORO, NC

**GREENSBORO CULTURAL CENTER AND FESTIVAL PARK
200 NORTH DAVIE STREET • DOWNTOWN GREENSBORO, NC
PRAYER BREAKFAST 10:00 AM • FESTIVAL 11:00 AM - 5:00 PM**

You are invited to RecoveryNC's first annual statewide Festival to celebrate North Carolinians in recovery from addiction to drugs and alcohol. Show your support...because we all know someone struggling with a drug or alcohol problem.

This is your chance to hear firsthand about recovery from a disease that causes tremendous suffering to hundreds of thousands of North Carolina families!

Come and Listen! Come and Learn! Come and Participate!
Come and Celebrate!



**FREE ADMISSION • LIVE MUSIC
ARTS & CRAFTS VENDORS • FOOD VENDORS
FREE PARKING • FUN FOR ALL AGES**

VISIT US @ WWW.RECOVERYNC.ORG



For Immediate Release – April 22, 2010

Contact Information: Donna M. Cotter, RecoveryNC Director

Telephone: 919/802/7972

E-mail: donna.cotter@recoverync.org

Web site: recoverync.org

RecoveryNC Festival 2010 Celebrates Recovery from Drug and Alcohol Addiction

More than 500,000 adults and over 50,000 adolescents need but do not receive treatment for an addiction in our state every year. RecoveryNC will hold its first annual Festival on August 21, at the Cultural Center/Festival Park in downtown Greensboro, NC... because everyone knows someone struggling with a drug and/or alcohol problem.

Every dollar dedicated to the treatment of persons with addictions is returned sevenfold to communities in the form of a reduction in criminal activity, highway injuries and death, healthcare and social welfare costs, etc.

We have all been exposed to the negative effects of addiction in the media, on the streets of our home towns and through personal experience. However, it is much more difficult to see the success stories. Shame and stigma have had an extremely detrimental effect on people with addiction as well as those who have achieved stable long-term recovery.

“This is precisely why we are holding Festival 2010. We want persons in recovery to be proud to celebrate their accomplishments. We want the local community to see the faces of recovery demonstrating their talents as musicians, vocalists, artisans, etc., in an open and accepting atmosphere of success over a disease that affects hundreds of thousands of families in our state,” said Donna Cotter, RecoveryNC Director.

There will be something for the whole family! Free admission! Free live music! Free information! Free parking! Delicious food and drink for sale!

About RecoveryNC

Initiated in September of 2008, RecoveryNC is a vehicle through which persons in recovery from addiction to drugs and alcohol, along with their families, friends, and advocates, can speak out for access to the services they need to maintain long-term stable recovery. Additionally, RecoveryNC diminishes the stigma attached to addiction by demonstrating the value recovering people bring to their communities, provides an advocacy platform for those interested in influencing health policy, and creates a virtual community for recovering people, their families, friends and supporters, where hope and help can be shared.

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SHARE YOUR JOURNEY • ENCOURAGE A LOVED ONE • LEND YOUR SUPPORT



Mecklenburg Provider Council



Motivational Interviewing Training: Therapeutic Techniques for Enhancing Compliance Facilitator: Brett Engle, PhD, LCSW

DATES:

SESSION I: July 19-20 (9 am-4 pm) 13 hours Cost:\$57.00. Registration begins at 8:30 am

--LOCATION: Mélange Health Solutions, LLC, 107 Scaleybark Road, Charlotte, NC 28209 - (704)567-8690

SESSION II: July 21-22 13 hours Cost: \$57.00. Registration begins at 7:30 am
(July 21: 8 am-5pm - July 22: 8 am-1pm)

--LOCATION: Holiday Inn University, 8520 University Executive Park Dr., Charlotte, NC 28262, (704) 547-0999

SESSION III: July 26-27 (9 am-4pm) 13 hours Cost: \$57.00. Registration begins at 8:30 am

--LOCATION: Mélange Health Solutions, LLC, 107 Scaleybark Road, Charlotte, NC 28209 - (704)567-8690

SESSION IV: July 28-29 13 hours Cost: \$57.00. Registration begins at 7:30 am
(July 28: 8 am-5pm - July 29: 8 am-1pm)

--LOCATION: Holiday Inn University, 8520 University Executive Park Dr., Charlotte, NC 28262, (704) 547-0999

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)
Training is limited to 75 persons per session.



*Brett Engle, PhD, LCSW
Assistant Professor
Barry University*

Brett Engle joined the Barry faculty in the fall of 2007. He received his PhD in social welfare from Florida International University, where he conducted a National Institute of Health sponsored study on adolescent substance abuse group treatment. This study examined relationships among group leader empathy, group member commitment language, peer responses to commitment language and substance use outcomes. Dr. Engle's research interests include adolescent health risk behaviors, the group modality, process research utilizing discourse analysis, and the motivational interviewing and social learning theory based constructs of commitment language and other change talk and deviancy training. He is a member of the Motivational Interviewing Network of Trainers and is actively involved with the Association for the Advancement of Social Work with Groups.

Dr. Engle takes an inquiry and Socratic approach to teaching in the classroom. He teaches practice courses and emphasizes the integration of research and practice and evidence-based practice.

Dr. Engle is originally from Oregon. He received his BS in Psychology and MSW from Boise State University. He has field experience providing housing, substance abuse, mental health, and home health care services for a range of client populations. He is also a Licensed Clinical Social Worker in the state of Florida.

For more information on this Motivational Interviewing Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]