



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
April 16, 2010

***PROVIDER HOT SHEET***

⇒ **LME Contract Providers - Year-End Date for submitting invoices and claims**

We strongly encourage your agency to submit all invoices and claims and bill us no later than May 17, 2010 for all contracted services that were provided July 1, 2009 through April 30, 2010. July 5, 2010 is the deadline for submitting invoices and claims for all services rendered and expenditures incurred through June 30, 2009.

*Please see attached memo for more information.*

⇒ **Provider Expectations for Transition of CMC –Randolph Child and Adolescent**

**Outpatient Consumers** - In response to the elimination of Outpatient Services for child and adolescent consumers at BHC- Randolph, the following expectations have been established for any provider who would like to offer outpatient services these consumers.

- Services must be provided by a fully licensed Mental Health professional.
- The provider must be able to respond to a referral within 48 hours and must be able to schedule two visits within 14 days and 4 visits within 45 days. If not, the provider will need to decline the referral.
- There must be a high level of service coordination; the therapist must continually assess the level of need and refer as appropriate.
- The provider must treat children in the context of their family and in the context of System of Care values and principles.
- The provider must ensure that medications are appropriately managed, discussed with the parents and guardians and coordinated with the physician. If the child's medications are being managed by CMC-R the provider must coordinate those services with the CMC-R Medication Clinic physicians.

Please see the attached list of Medicaid and Non-Medicaid providers who have informed the LME that they have capacity to deliver outpatient therapy. **This list will also be posted on the AMH website in the "Find A Provider" section, and updated as new information is received by the LME.**

⇒ **The Mecklenburg Provider Performance Report (MPPR)** is a local four star measurement of the performance of child and adult mental health, developmental disability and substance abuse service providers based on specific quality indicators. It brings together pieces of information about each provider that have not previously been available in one place. For a full description, please click on the link below:

<http://www.charmeck.org/Departments/Area+Mental+Health/PPR.htm>

When Are Provider Performance Reports (PPR) Completed?

*-To be a community that supports individuals and families who are fully  
empowered to lead healthy and independent lives.-*

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A Provider Performance Rating (PPR) will be completed on each provider agency as follows:

- After the Provider Monitoring Tool (PMT) has been completed.
  - The scheduling of the PMT monitoring will be based on the score your agency received from the Frequency and Extent Monitoring Tool (FEM).
  - Providers agencies will have the FEM completed after they receive a service contract or an endorsement with the LME. FEM reviews for newly Endorsed providers will occur after the 60 day review when the provider organization has begun accepting consumers and delivering services, i.e., post endorsement and enrollment.
- Information gathered to complete the PMT, such as QA/QI information, Incident Reporting and Compliance will be used in completing the PPR; however, if additional information is needed, a written request will be sent via **certified mail** to the provider. The provider will have 15 business days from the date of the request to submit additional information via e-mail, US mail, or hand delivered to the LME. **Please note that reminders will not be issued.**
- The PPR will be initiated within 30 days following the completion of the PMT review, and completed within 90 days after the PMT review.

⇒ **Implementation Bulletin #71**

<http://www.ncdhhs.gov/mhddsas/servicedefinitions/servdefupdates/index.htm>

- Attachment 1 [CABHA Position Descriptions](#)
- Attachment 2 [TCM Transition Requirements](#)
- Attachment 3 [TCM Attestation Letter Template](#)
- Attachment 4 [Supplement 1 for Attachment 3](#)

⇒ **NOTIFICATION REGARDING AGENCY CHANGES**

**Please remember if your agency is changing ownership, merging, or closing, you must notify the LME, DMH and CSC within 30 days of this change.**

**Updates and changes should be submitted to the following:**

NC Medicaid Provider Enrollment

CSC

PO Box 300020

Raleigh NC 27622-8020

Or Fax to 1-866-844-1382

**AND to:**

DMH/DD/SAS

3012 Mail Service Center

Raleigh, NC 27699-3012

Or Fax to 919-508-0968

**AND to:**

The LME (**send information to your assigned Service Analyst**)

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**Please refer to Implementation Update #70 dated March 1, 2010 for more detailed information regarding when notification is required and the information that must be provided:**

<http://www.ncdhhs.gov/mhddsas/servicedefinitions/servdefupdates/update70/dmadmh3-1-10update70.pdf>

- ⇒ **Please Note:** Providers need to ensure when releasing confidential consumer information that the recipient of the information is aware of the following:  
PROHIBITION AGAINST RE-DISCLOSURE  
10A NCAC 26B .0304(a)  
Agencies disclosing confidential information pursuant to G.S. 122C-52 through G.S. 122C-56 shall inform the recipient that redisclosure of such information is prohibited without client consent.  
10A NCAC 26B .0304(b)  
A Stamp may be used to fulfill this requirement.
  
- ⇒ **New Provider Orientation** – The Provider Council will offer an orientation session for providers who have entered the Mecklenburg Provider Network in the past year. At the orientation, new providers will learn about the Provider Council, the role of the LME and key provider resources. The orientation session is scheduled for April 21, 2010 at 3:00pm in the Carlton Watkins Center Multipurpose Room. Registration is not required. For more information, contact Frankie Tack, Anuvia Prevention and Recovery Center, Inc., 704-927-8789, [frankie.tack@anuvia.org](mailto:frankie.tack@anuvia.org) or Miranda Little, Family Preservation, Inc., 704-344-0491, [MLittle@fpscorp.com](mailto:MLittle@fpscorp.com).
  
- ⇒ **April 2010 Medicaid Bulletin**  
<http://www.dhhs.state.nc.us/dma/bulletin/pdfbulletin/0410bulletin.pdf>  
**Medicaid Provider Payment Suspension** - DMA shall suspend payment to all N.C. Medicaid providers that currently have outstanding (i.e., thirty days or more past due) balances owed as a result of DMA actions to recoup assessments, overpayments or improper payments until such outstanding balances are either paid in full or the provider enters into an approved payment plan.
  
- ⇒ **NCDHHS News and Updates**
  - 04/05/10 - Updated checklist and instructions for Day Treatment have been added to the [Provider Endorsement](#) page.
  - 04/01/10 - NC Topps updated guidelines for 4/1/10 has been posted to the NC Topps [systemuser](#) home page.
  
- ⇒ **CHOICES IN RECOVERY II – Live Your Life Well – Achieving Wellness & Recovery** at The Park (formerly the Charlotte Merchandise Mart), Freedom Hall – AA Rooms, 800 Briar Creek Road, Charlotte, NC 28205 - Friday, May 7, 10:00am – 2:00pm.  
*Please see attached flyer for more information.*

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#### PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm>
- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
    - ◆ Trasha Black (Co-Chair), Genesis Project, [tblack@genesisproject1.org](mailto:tblack@genesisproject1.org), 704-596-0505
    - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650, [arsrightchoice@therightchoicemwm.com](mailto:arsrightchoice@therightchoicemwm.com).
      - > The next scheduled meeting is Wednesday, April 21, 2010 at 9:00 AM in the Carlton Watkins Center Multipurpose room.
  - **Provider Relations Sub-Committee**
    - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, [kwilson@arcnc.org](mailto:kwilson@arcnc.org)
    - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, [Tim.Holland@pcpartnerships.org](mailto:Tim.Holland@pcpartnerships.org)
      - >The Provider Relations Committee will meet on Wednesday, April 21 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Multipurpose room.
  - **Provider Outreach Sub-Committee** – The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - ◆ Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, [frankie.tack@anuvia.org](mailto:frankie.tack@anuvia.org).
    - ◆ Miranda Little (Co-Chair), Family Preservation, Inc., 704-344- 0491, [MLittle@fpscorp.com](mailto:MLittle@fpscorp.com)
      - >The next meeting will be on Wednesday, April 21, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

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#### IMPORTANT REMINDERS AND RESOURCES

- ⇒ **Child Abuse Awareness and Prevention Month** - *The Turn of the Screw* on **April 19-21<sup>st</sup> at Duke Energy Theater at Spirit Square**. Tickets are \$20 (plus a \$3 surcharge.) Following the presentation a talk-back panel of community experts will discuss the child abuse themes in the play and the actors will serve on the panel.

The link to purchase tickets is: <http://www.carolinatix.org/default.asp?tix=59&objId=1902>

The production of *The Turn of the Screw* was the 2009 winner of five (5) Metrolina Theatre Association awards in Special Events: Outstanding Production, Outstanding Director, Outstanding Lead Male Actor, Outstanding Lead Female Actor, and Outstanding Technical Effect. *Please see attached flyer for more information.*

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- ⇒ **Save the Date: Friday, May 21, 2010, Marshall Park, 1:00 – 3:00 PM** – Rally to Support Individuals with Mental Illness, Developmental Disabilities and Substance Abuse needs. This is the 2<sup>nd</sup> annual rally and a Call to Action: We Need Your Help. Calling all service providers, public agencies, faith organizations, consumers, family members, advocates and general public to come and attend the Rally to:
- **Help Raise Public Awareness**
  - **Provide helpful Information/Literature**
  - **Build Partnerships**
  - **Reach out to the Community**
  - **Support Individuals in Recovery**
  - *\*A short walk will follow the Rally as a show of Unity*
- Please see attached flyer for more information.*
- ⇒ **Ask Me How I Am – National Children’s Mental Health Day, Thursday, May 6, 2010.** This is the 4th Year that MeckCARES and community partners will host an awareness event to provide mental health related education, information and resources to the community. We want to invite you to partner with us by providing promotional items that can be used as give-a-ways and door prizes for the event. **Location TBD.**
- ⇒ **Save the Date - 2010 Mecklenburg County Public Health Forum** – Presented by: Mecklenburg County Healthy Carolinians & Mecklenburg County Health Department. Healthy Kids: A Better Future Starts Today, Friday April 30, 2010. 8:00am – 2:00pm. *Please see attached flyer for more information.*

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## EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to [www.meckpromise.com](http://www.meckpromise.com). If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <http://www.meckpromise.com/node/43>
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm>
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).

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#### WEB RESOURCES

- ◆ **NC DIVISION OF MH/DD/SAS:** <http://www.ncdhhs.gov/mhddsas/>
- ◆ **MECKLENBURG AMH:** <http://mentalhealth.charmeck.org>
- ◆ **AMH BEST PRACTICES COMMITTEES AND SCHEDULE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm>
- ◆ **HOT SHEET ARCHIVE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/Provider+Hot+Sheets.htm>

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⇒ **InnerVision, Inc. -Consumer & Family Run Recovery Café** - Announcing the opening of the InnerVision Recovery Café on Wed., April 28, 2010.

The InnerVision Recovery Café will be run by consumers and family members at the InnerVision Recovery Center located 501 N. Tryon St. Charlotte, NC 28202 (4th floor of the First United Methodist Church) in the heart of Uptown Charlotte on Wednesdays from 4-7PM.

The InnerVision Recovery Café will be open to the public however, reservations are required. The café will feature an open mike, poetry, music, resource & information exchange, food, fun and relaxation. Hot dinner plates will be available for a donation of \$1.00. Free parking.

The InnerVision Recovery Café offers consumers a place to apply the vocational skills they learn in the InnerVision psychosocial rehabilitation program and serves as a gateway to employment.

InnerVision's Recovery Café provides an accessible, warm and inviting place where adults with psychiatric challenges, their family members, college students, community stakeholders and professionals gather on a weekly basis to share experiences, enjoy a great meal, learn, grow, socialize and support each other on the journey towards mental wellness.

Consumer Café Coordinator, Robin L. Walker, says "the InnerVision Recovery Café will be a healing place for everyone to laugh, eat, share concerns, share stories, and demonstrate recovery as a way of life in Charlotte".

To volunteer, make a tax deductible contribution, make reservations or find out more about InnerVision's Recovery Café, peer support groups, family education series, family support groups, friends & family activities or admission to the psychosocial rehabilitation day program, contact Director, Dr. Cheryl Nicholas or Consumer Café Coordinator, Robin L. Walker at 704 377-5042 or visit [www.innervisionnc.org](http://www.innervisionnc.org)

**Non-Medicaid providers who have informed the LME that they have capacity to deliver outpatient therapy:**

Provider	Address	Telephone Number	Capacity for New Consumers	Start Date	Specialty Populations	Bilingual Staff	Medication Management
Access Family Services	2633 West Blvd. Charlotte, NC 28208	704-521-4977	8 to 10	04/15/2010	Anxiety and Substance Abuse	No	Yes
Alexander Youth Network	6220 Thermal Road, Charlotte, NC 28211	704-362-8460	Open	04/06/2010	Childhood Trauma Abuse & Neglect, Emotional and Behavioral Problems	Yes- All Languages	Yes
Family First Community Services	3705 Latrobe Dr. Ste. 340, Charlotte, NC 28211	704-364-3989	20 to 30	05/01/2010		Yes	No
Family Preservation Services of NC, inc.	4601 Park Road, Suite 580, Charlotte NC 28209	704-344-0491	varies depending on acuity level	05/01/2010	Dual Diagnosis, Substance Abuse	No	No
Journey to Wellness	8801 J. M. Keynes Drive, Suite 405, Charlotte NC 28262	704-926-5030	Open	04/15/2010	<b>Deaf and Hard of Hearing ONLY</b>	Yes- Sign Language	No
Primary Care Solutions	5501 Executive Center Dr. Ste. 108, Charlotte, NC 28212	704-537-1022	100 to 150	04/19/2010	Substance Abuse, Anger Management, and Trauma	Yes	Yes
Thompson Child and Family Focus	2200E. 7th St. Charlotte, NC 28204	704-376-7180	Open	04/14/2010	Attachment Related Trauma, ODD, ADHD, PTSD, Conduct Disorder, Bi-Polar	No	Yes

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**Medicaid providers who have informed the LME that they have capacity to deliver outpatient therapy:**

<b>Provider</b>	<b>Address</b>	<b>Telephone Number</b>	<b>Capacity for New Consumers</b>	<b>Start Date</b>	<b>Specialty Populations</b>	<b>Bilingual Staff</b>	<b>Medication Management</b>
Access Family Services	2633 West Blvd. Charlotte, NC 28208	704-521-4977	8 to 10	04/15/2010	Anxiety and Substance Abuse	No	Yes
Aina Greene, MA, LPC	758 Tyvola Rd. Charlotte, NC 28278	704-941-7162	25	04/14/2010	Bipolar, Sexual Abuse/Trauma, Anxiety, Juvenile Sex Offender	No	No
Alexander Youth Network	6220 Thermal Road, Charlotte, NC 28211	704-362-8460	Open	04/06/2010	Childhood Trauma Abuse & Neglect, Emotional and Behavioral Problems	Yes- All Languages	Yes
Ann Dodd, LCSW, BCD	2014 Park Dr. Charlotte, NC 28204	704-293-8087	15 to 20	04/14/2010	Adoption, Anxiety, Mood, ODD, Foster Care, Sexual Abuse	No	No
Another Level Counseling	1927 JN Pease Place, Ste. 104, Charlotte, NC 28262	704-548-5298	30 to 40	04/15/2010	Problem Gambling, Depression, Anxiety related disorders, Family Issues/Concerns, Teenage pregnancy, Chronic Medical Concerns, Substance Abuse	No	Yes
ARJ, LLC	223 W. Morehead Street, Charlotte, NC 28202	704-910-5395	90	04/19/2010	ADHD, Disruptive Behavior Problems, Borderline Traits for Adolescent Females. Trauma Victims, Substance Abuse	Yes - Spanish	Yes
BCH Counseling & Consultation Servcies	4108 Park Rd. Ste. 325 Charlotte, NC 28209	704-676-4884	20 to 30	04/14/2010	CBT- Trauma Therapy Adolescents & Children	No	No
Barber Therapy & Associates	5111 Nations Crossing Dr. Bldg 8 Ste. 226 Charlotte, NC 28217	704-301-0625	20 to 25	04/14/2010	Anger Management, Depression, Loss & Grief, Juvenile Sex Offender, Substance Abuse	No	No
Behavioral HealthCare Consultants, Inc.	2128 Remount Rd. Ste. 101 Charlotte, NC 28208	704-392-9222	75	04/14/2010	Substance Abuse	No	Yes



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Beverly Lutz, LCSW	1931 J.N. Pease Place Ste. 201, Charlotte, NC 28262	704-491-8220	50	04/12/2010	Children, Adolescent, (Individual, Family, Group Therapy) Juvenile Delinquent populations	No	No
Bigmerica dba Help Health Systems	2128 Remount Road, Ste. 100, Charlotte, NC 28208	704-253-3752	120	04/06/2010	Substance Abuse, Child Abuse, Sexual Abuse	Yes - Spanish	Yes
Bridgebuilders	5500 Executive Center Dr. Ste. 103, Charlotte, NC 28212	704-537-5760	30	05/01/2010	ADHD, ODD, Blended Family, Grief and loss, Sex abuse	No	No
Brown Clinical Services	200 E. Woodlawn Rd. Bldg #7 Ste. 225 E Charlote, NC 28217	704-620-8273	30	04/14/2010	Depression, ADHD, ODD, Anxiety	No	No
Caring Arms Youth and Family Services, Inc.	520 Collins-Aikman Drive, Ste. 206, Charlotte, NC 28262	704-510-1600	15 to 20	05/01/2010		No	No
Carolina Community Services	201 W. Second Ave. Ste. E Gastonia, NC	704-853-8817	75 to 125	04/14/2010		No	No
Carolina Family Comprehensive Services	1927 JN Pease Place, Ste. 102, Charlotte, NC 28262	704-548-9600	30	04/12/2010	Substance Abuse	No	Yes
Charlotte Counseling & Wellness Center, PLLC	1811 Sardis Rd North. Ste. 207 Charlotte, NC	704-256-4893	25	04/14/2010	Trauma,OdD, ADHD, Depression, Anxiety, Juvenile Sex Offender, Substance Abuse	No	No
Child & Family Clinical Consulting Services	4822 Albemarle Rd. Ste. 100 Charlotte, NC 28205	704-532-0566	20	04/14/2010	DD, ADHD, Depression, ODD, Conduct Disorder, Juvenile Sex Offender	No	No
Collaborative Hope, LLC	1011 Palmer Plaza Lane Ste. 100, Charlotte, NC 28211	704-295-1108	40	04/12/2010	Substance Abuse	No	Yes

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Connections BWB, Inc.	8430 University Executive Park Dr. Ste 655, Charlotte, NC	704-596-5553	15	04/14/2010	Substance Abuse	Yes - Spanish	Yes
Courage Counseling Services,	1945 JN Pease Place, Ste. 204, Charlotte, NC 28262	704-302-1539	15	04/14/2010		No	No
Donna Garrison, MSW, LCSW	1945 JN Pease Place, Ste 202, Charlotte, NC 28262	704-591-2466	5 to 10	04/14/2010	Abused/Neglected Children	No	No
Echelon Care	520 Collins Aikmen Dr. Ste. 200, Charlotte, NC	704-594-9119	50 to 75	04/14/2010	Domestic Violence, Clay Therapy, PTSD, Anxiety Disorders, Mood Disorders, Substance Abuse, Juvenile Sex Offender	No	Yes
Empowerment Quality Care Services	5736 N. Tryon St. Ste. 130, Charlotte, NC 28203	704-790-3340	50	04/06/2010		No	No
Enterpro STC	1100 South Mint St. Ste. 101	704-379-1850	50	04/06/2010	Substance Abuse, PTSD, Sexual Abuse(victims and offenders), Trauma Focused Cognitive Behavioral Therapy, Juvenile Sex Offender	No	Yes
Excel Counseling	5501 Executive Center Dr.Ste. 220, Charlotte, NC 28212	704-537-2492	75-100	04/27/2010	Neglect/Physical Abuse, Attachment Disorders, Anxiety and Depression, Grief / Separation Issues, Childhood Problems, Sexual Reactivity, Delinquency / Conduct Issues, Attention/ Hyperactivity, Crisis and Trauma	No	No
Family First Community Services	3705 Latrobe Dr. Ste. 340, Charlotte, NC 28211	704-364-3989	20 to 30	05/01/2010		Yes	No

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Family Preservation Services of NC, inc.	4601 Park Road, Suite 580, Charlotte NC 28209	704-344-0491	varies depending on acuity level	05/01/2010	Dual Diagnosis, Substance Abuse	No	No
Family Outreach & Counseling Center		704-509-9917	30	04/14/2010	Behavior Management, Depression, Domestic Violence, Substance Abuse, Juvenile Sex Offender	Yes - Spanish	No
Ford & Ford Counseling and Consulting, PLLC	1515 Mockingbird Lane, Suite 540 Charlotte NC 28209	704-525-5850	25	04/08/2010	Bipolar disorder, conduct disorders, anxiety disorders, substance abuse disorders, schizophrenia , treating children with parents in the military	No	No
Genesis Project 1	5108 Reagan Dr. Ste. 14 , Charlotte, NC 28206	704-596-0505	200	04/07/2010	Anger Management, Self-esteem & Body Image, Healthy Relationships, Art Therapy, Filial Therapy groups for parents of consumers, Substance Abuse	Yes - Spanish	Yes
Genesis Youth and Family Services	9700 Research Dr. Ste. 122, Charlotte, NC 28212	704-940-0036	10 to 15	04/07/2010	Substance Abuse	No	Yes
Gantt Psychotherapeutic & Consultation Services	758 Tyvola Rd. Charlotte, NC 28278	704-968-4893	75 to 100	04/14/2010		No	No
Golden Rule Enhanced, Inc.	4822 Albemarle Rd. Ste. 112B, Charlotte, NC 28205	704-535-5499	40	04/14/2010		No	Yes
Innergy, LLC	1801 N. Tryon St. Ste. 196 & 197, Charlotte, NC	704-405-5995	100	04/14/2010		No	Yes
Institute for Family Centered Services	1209 E. Garrison Blvd. Gastonia, NC 28054	704-864-6573	50-75	04/14/2010	Substance Abuse, Juvenile Sex Offender, Domestic Violence	Yes - Spanish	Yes

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It Takes A Villiage	5736 N. Tryon Street, Charlotte, NC	704-790-3342	20	04/14/2010	Substance Abuse	No	Yes
Jewish Family Services	5007 Providence Rd. Ste. 105 Charlotte, NC 28226	704-364-6594	Open	04/14/2010	DD, MH infants/toddlers/ preschoolers	No	No
Journey to Wellness	8801 J. M. Keynes Drive, Suite 405, Charlotte NC 28262	704-926-5030	Open	04/15/2010	<b>Deaf and Hard of Hearing ONLY</b>	Yes- Sign Language	No
Lepa Modie , LCSW, PLLC	10720 Carmel Commons Blvd. Ste. 320-A Charlotte, NC 28226	704-733-7040	Open	04/14/2010	Trauma, Anxiety, ADHD, Depression, ODD	No	No
Melange Health Solutions	107 Scaleybark Road, Charlotte, NC 28209	704-567-8690	275 to 350	04/20/2010	Substance Abuse, Anger Management Self- Esteem, Trauma, Anxiety, Mood Disorders, ADHD, Eating Disorders, Depression; 0-5 years olds	No	Yes
Melissia Oakes, MA, LPC	1909 JN Pease Place, Ste. 103 Charlotte, NC 28262	704-547-6219	15	04/14/2010		No	No
My Peace Keeper	7504 E. Independence Blvd. Ste. 101, Charlotte, NC 28227	704-531-5656	150	04/19/2010	Substance Abuse, Sexual Abuse, Juvenile Sex Offenders,	No	Yes
Natasha Johnson, MSW, LCSW, LCAS-P	5509 Monroe Rd. Charlotte, NC	704-615-6459	40 to 50	04/14/2010		Yes - Spanish	Yes
New Leaf Adolescent Services	210 E. Arrowhead Drive, Ste. W-3. Charlotte, NC 28256	704-405-8890	80-125	04/07/2010	Juvenile Sex offender	No	Yes
Nicole Levine, MSW, LCSW	5007 Providence Rd. Ste. 105 Charlotte, NC 28226	704-364-6594	15	04/14/2010	Adolescent, Grief, Aniexity	No	No

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Peaceful Alternative Resources, Inc.	5100 Reagan Dr. Ste 3. Charlotte, NC	704-494-8456	100	04/14/2010	Substance Abuse, Juvenile Sex Offender	Yes - Spanish	Yes
Personalized Therapy	1226 Mann Dr. Ste. 100 Matthews, NC 28105	704-846-1625	Open	04/07/2010	Eating Disorders	Yes - Spanish	Yes
Primary Care Solutions	5501 Executive Center Dr. Ste. 108, Charlotte, NC 28212	704-537-1022	100 to 150	04/19/2010	Substance Abuse, Anger Management, and Trauma	Yes	Yes
Procure Therapeutic Agency	1914 JN Pease Place,Charlotte, NC 28262	704-919-3542	25	04/26/2010	Trauma, Sexual Abuse, ADHD, Family Therapy, Substance Abuse	Yes - Spanish	Yes
Pugh Counseling & Consulting Services	4822 Albemarle Rd. Ste. 100B, Charlotte, NC 28205	704-451-5634	Open	04/14/2010	PTSD, Abuse& Neglect, Disability, Addictions, Behavioral Disorders, Depression, Anxiety, ADHD, Substance Abuse	No	Yes
Reaching Out Services, Inc.	7005 Shannon Willow Rd. Ste. 300	704-916-9827	15 to 20	04/14/2010	Trauma, Domestic Violence abuse, Court Involved Youth, Early Childhood disorders	No	Yes
Renewed Vision Family, Comm MH Services	9700 Research Dr. Ste. 138&139, Charlotte NC 28262	704-405-4250	25 to 50	04/14/2010	HIV/AIDS infected/affected families, Juvenile Sex Offender, Substance Abuse	No	Yes
Resourceful Solutions	4919 Albemarle Road Ste. 200, Charlotte, NC 28205	704-563-3336	75	04/19/2010	Play Therapy, Substance Abuse	Yes - Spanish	Yes
Safe Haven Child & Family	4822 Albemarle Rd. Ste. 100 Charlotte, NC 28205	704-541-7375	25	04/14/2010	Developmentally Delayed	No	No
Shifting Panadigms	758 Tyvola Rd. Ste. 758 Charlotte, NC	704-491-3097	40	04/14/2010	Anger Management, Juvenile Sex Offender	No	No
Solutions for Life, Inc.	1111 Hawthorne Lane. Ste. 200 & 201	704-494-7505	Open	04/14/2010	MH Disorders, Children & Adults	No	No

*-To be a community that supports individuals and families who are fully empowered to lead healthy and independent lives.-*

**Medicaid providers who have informed the LME that they have capacity to deliver outpatient therapy:**

Provider	Address	Telephone Number	Capacity for New Consumers	Start Date	Specialty Populations	Bilingual Staff	Medication Management
Southeastern Psychological Services	6115 Park South Drive, Charlotte NC 28210	704-552-0116	Open	05/01/2010		No	No
Stacey Ward LCSW, PLLC	10720 Carmel Commons Blvd. Ste. 320-A Charlotte, NC 28226	704-564-2931	Open	04/14/2010	Teen & Adults, Depression, Anxiety	No	No
Stephens Counseling, PLLC	219 Main St. Ste. C, Pineville, NC 28134	704-277-2239	50	04/14/2010	ADHD, ODD, PTSD, Conduct D/O, Family Counseling, Juvenile Sex Offender	No	No
STEPS Developmental Academy	4822 Albemarle Rd. Ste. 112B, Charlotte, NC 28205	704-668-1218	20-25	04/29/2010	Co-Occurring Substance Abuse	No	No
SunPath LLC	415 W. Main Ave.	704-487-6093	60	04/14/2010	Substance Abuse	Yes - Spanish	No
Suzanne E. Jones, PLLC	1945 JN Pease Place, Ste. 204, Charlotte, NC 28262	704-840-4941	Open	04/14/2010	Sexual Abuse, Trauma	No	No
The Right Choice	8825 University East Dr. Ste. 210, Charlotte, NC 28213	704-537-3650	100	04/07/2010		Yes	Yes
The Simple Life Services, Inc.	1530-G Alleghany St. Charlotte, NC 28208	704-394-5502	20	04/14/2010		Yes - Spanish	No
Thompson Child and Family Focus	2200E. 7th St. Charlotte, NC 28204	704-376-7180	Open	04/14/2010	Attachment Related Trauma, ODD, ADHD, PTSD, Conduct Disorder, Bi-Polar	No	Yes
WOTP	1100 Harding Place Charlotte, NC 28204	704-494-3565	50	05/01/2010	Sex Offender, Substance Abuse	Yes - Spanish	Yes



**MECKLENBURG COUNTY**  
Area Mental Health, Developmental Disabilities and  
Substance Abuse

**MEMORANDUM**

**DATE:** April 15, 2010  
**TO:** LME Contract Providers  
**FROM:** Jean-Claude Toussaint, Jr.,  
Fiscal Administrator  
**SUBJECT:** Year-End Date for submitting invoices and claims

The purpose of the memo is to ensure that the LME receives all of your invoices and claims for State & County funded services within a timely manner.

We strongly encourage your agency to submit all invoices and claims and bill us no later than May 17, 2010 for all contracted services that were provided July 1, 2009 through April 30, 2010. July 5, 2010 is the deadline for submitting invoices and claims for all services rendered and expenditures incurred through June 30, 2009.

Additionally, as we approach the end of the fiscal year, we will be making decisions about allocations for Fiscal Year 10/11 contracts. One of the criteria we use is utilization during Fiscal Year 09/10. Therefore, it is imperative that your reporting and billing to us be current. If you have questions about your billing or payments, please consult your assigned fiscal analyst for assistance.

Thank you for your cooperation.

cc: Carlos Hernandez, Deputy Director  
Julie Daughety, Sr. Fiscal Administrator  
Dennis Knasel, Sr. AMH Manager  
Martha Joslin, Director of Utilization Management  
Kimm Campbell, Director, MeckCARES SOC & Forensic Evaluations  
Angie Jackson, Provider Relations and Support Manager  
Kimberly Alexander, CAP-MR/DD Provider Network Manager  
AMH Financial Services

**PEOPLE • PRIDE • PROGRESS**

429 Billingsley Rd, 2<sup>nd</sup> Floor • Charlotte, NC 28211-1098 • 704-336-2550 • Fax 704-432-0145

Director  
704-432-0695

Assistant Director  
704-336-4757

Clinical Supervisor  
704-432-5539

Enrollment Coordinator  
704-336-4757

SOC Coaching Coordinator  
704-432-5539

Resource Development Coordinators  
704-432-0698  
704- 432-4567

Administrative Support  
704-432-4592

Training Coordinator  
704-432-0986

Public Information Specialist  
704-336-3793

MeckLINK  
704-336-6404

April 9, 2010

Dear Provider Agency:

On May 6, 2010 Mecklenburg County will recognize National Children's Mental Health Awareness Day. MeckCARES, in partnership with WTVI, Teen Health Connection, The Junior League of Charlotte and others, will host a community event.

This is the 4<sup>th</sup>. Year that MeckCARES and community partners will host an awareness event, to provide mental health related education, information and resources to the community. Each year we have a large representation from families who are living with a child that has mental health challenges. This year many of those same families have agreed to provide the audience with firsthand testimonials about their personal experiences. We will also hear from Ms. North Carolina. In addition, we expect to have a panel of experts to answer questions from the audience as well as enjoyable entertainment.

We want to invite you to partner with us by providing promotional items that can be used as give-a-ways and door prizes for the event. It would be extremely helpful if you have items that would appeal to youth as well as adults. If you do not have promotional items, we would encourage you to consider purchasing one or two large items to be given away as a door prize in recognition of your agency. This is an excellent opportunity for you to support this event while gaining exposure for your agency.

Please do not miss this opportunity. Together, we can deliver vital resources and information to help improve outcomes for children and families who struggle with mental health challenges.

Thank you for your thoughtful consideration.

Sincerely,



MeckCARES, Resource Development Coordinator



**Our community; coming together for families**





# Healthy Kids: A Better Future Starts Today

## Save the Date

Friday April 30, 2010  
8:00am - 2:00pm

---

Student Union Building  
The University of North Carolina at Charlotte  
9201 University City Blvd, Charlotte, NC 28233

*Event hosted by the UNC Charlotte  
Graduate and Undergraduate Public Health Student Associations*



### Keynote Speaker: Kwain Bryant

Kwain Bryant is a noted national speaker & CEO of Empowerment Exchange. As an advisor for the NC Department of Public Instruction's Youth Advisory Council, winner of the Male's Place 2007 Distinguished Service Award, & a former health educator with Teen Health Connection, he is known for his ability to engage audiences

*Keynote Speaker  
Michael Fuller, M.D. from University of Texas*



### CHOICES IN RECOVERY II

### Live Your Life Well – Achieving Wellness & Recovery

at The Park (formerly the Charlotte Merchandise Mart)

Freedom Hall – AA Rooms

800 Briar Creek Road, Charlotte, NC 28205

Friday, May 7, 10:00am – 2:00pm

**A FREE educational program – the second in a series – to help you understand mental illness and recovery. The day will include presentations by consumers who will share information about achieving wellness. Community resources will be on hand; a hot lunch will be served; and MUCH MORE!**

This program is brought to you by the Mental Health Association (MHA) in collaboration with Mecklenburg's Promise, NAMI, DBSA, InnerVision Recovery Center, and Bridges Clubhouse

Space is limited and reservations are required.  
For more information or for reservations contact:  
Kathryn Falbo-Woodson at 704-365-3454 or  
Email [kfalbo-woodson@mhacentralcarolinas.org](mailto:kfalbo-woodson@mhacentralcarolinas.org)



**In recognition of April 2010 as Child Abuse Awareness Month, The Child Abuse Awareness & Prevention Coalition Proudly Sponsors:**

**A Reprise of Actors Scene Unseen's Multiple Award Winning Production of:**

**The Turn of the Screw  
by Jeffrey Hatcher  
From the Story by Henry James**

Through Special Arrangement  
with Dramatists Play Service

Duke Energy Theatre, Spirit Square  
345 N College Street  
Charlotte, NC 28202

Monday April 19, 2010 at 7:30 PM  
Tuesday April 20, 2010 at 7:30 PM  
Wednesday April 21, 2010 at 7:30 PM

Starring

Michael Harris  
Meg Wood

Directed by Dr. Elizabeth Peterson-Vita

Scenic, Lighting, and Projection Design  
by James Vita

A young governess journeys to a lonely English manor house to care for two orphaned children. Her inquiries into the children's unusual behavior uncover a dark secret about their relationships with their previous governess, Miss Jessel, and the valet, Peter Quint. The governess begins to see the specters of Quint and Jessel in the children. Are the spirits real, or are they a product of a twisted past?

## Summary



In recognition of April 2010 as Child Abuse Awareness Month, The Child Abuse Awareness & Prevention Coalition proudly sponsors a reprise of Actors Scene Unseen's Multiple Award Winning Production of *The Turn of the Screw* by Jeffrey Hatcher.

Actors Scene Unseen's production of *The Turn of the Screw* was the 2009 winner of 5 Metrolina Theatre Association awards in Special Events: Outstanding Production, Outstanding Director, Outstanding Lead Male Actor, Outstanding Lead Female Actor, and Outstanding Technical Effect.

This production of *The Turn of the Screw* stars Michael Harris and Meg Wood, is directed by Dr. Elizabeth Peterson-Vita, and features scenic, lighting, and projection design by Broadway trained designer, James Vita.

Contact Person: Rett Liles  
Agency Name: The Council for Children's Rights  
Agency Mailing Address: 601 East 5<sup>th</sup> Street, Suite 510  
Charlotte, NC 28202  
Telephone Number: 704.372.7961  
Email Address: rett@cfcrights.org

## About the Sponsor

Last year, there were over 12,000 reports of child abuse and neglect in Mecklenburg County. The Child Abuse Awareness and Prevention Month Coalition is an affiliation of local agencies and individuals who care about Mecklenburg County's children. The Coalition is committed to raising awareness about the severity of child abuse and promoting April as Child Abuse Awareness and Prevention Month.

Supporting families and children is a community effort. We are excited to invite the community to join us at this event to talk about the effects of child abuse and neglect and to raise awareness of such an important community issue.

## About the Cast

Michael Harris, a native Englishman, performed on stage in England, Germany and South Africa before settling in Charlotte, NC. For the last thirteen years in Charlotte, Michael has been performing on screen, film and stage. Michael played the leading role for two, four part series on Fox's *The Probe Team*, winning two Emmy Awards. On film, he played various lead and supporting roles, winning best short film at the New York Film Festival. On stage, Michael has performed mostly with CAST (*One Flew Over the Cuckoo's Nest*, *The Good Doctor*, *Terra Nova*, *Closet Land*, *White Man Dancing*, *Omnium Gatherum*) and Moving Poets (*Romeo & Juliet*, *Swan Lake*, *A Devil's Dance*, *Johannesburg Stories*, *Genesis*). Michael has performed several times with Actors Scene Unseen, most recently in their production of *The Canterbury Tales*. Last year, Michael was honored to receive the MTA award for Outstanding Actor in a Drama for portraying Edward in CAST's production of *Someone Who'll Watch Over Me*.

Meg Wood was last seen performing in Collaborative Arts' production of Julius Caesar, and writing and performing in several of Vito Abate's *Just Do It!* series at Theatre Charlotte, for which she received a nomination at the 2008 MTA Awards. The current show marks her return to *The Turn of the Screw*, after playing the Governess at a midnight performance on Halloween 2008 during Actors Scene Unseen's original production. She first performed with Actors Scene Unseen in their 2007 production of *A Shakespeare Christmas Carol*. Meg has appeared with several other Charlotte companies as well as regional theatres; she has also performed in New York City in Off and Off-Off Broadway productions, including *A Midsummer's Night's Dream* and *Tartuffe*.


## About the Production

Actors Scene Unseen's production of *The Turn of the Screw* was the 2009 winner of 5 Metrolina Theatre Association awards in Special Events: Outstanding Production, Outstanding Director (Dr. Elizabeth Peterson-Vita), Outstanding Lead Male Actor (Aaron White), Outstanding Lead Female Actor (Amy Laughter), and Outstanding Technical Effect (James Vita).

Director Dr. Elizabeth Peterson-Vita is a clinical psychologist and was trained in theatre in NYC. She has directed all of Actors Scene Unseen's important productions including *A Broadway Christmas Carol*, *Nijinsky's Last Dance*, *Jack - The Musical*, *Slaughterhouse-5*, and *Gilgamesh - A Verse Play*. She was awarded the 2009 MTA Award for Outstanding Director of a Special Event for *The Turn of the Screw*, and nominated for Best Director of a Special Event for *Nijinsky's Last Dance* by the MTA in 2007.

For the past three years, Producer/Designer James Vita has studied design arts with Tony Award Winning master designers in NYC. He has created the technical designs for Actors Scene Unseen's productions of *A Broadway Christmas Carol*, *A Shakespeare Christmas Carol*, and *Miller's Court*. He was awarded the 2009 MTA Award for Outstanding Production and Outstanding Technical Effect in a Special Event for *The Turn of the Screw*.

Actors Scene Unseen is a multidisciplinary theatre production company with staged productions, 6 commercial audio CDs, and is a member of the Grammy Recording Academy.



## “BE THE BRIDGE”

### RALLY

*To support individuals with Mental Health, Developmental Disabilities & Substance Abuse needs*

Sponsored by the Provider Council of Mecklenburg

**Friday, May 21<sup>st</sup>, 2010  
Marshall Park (800 E. Third Street)  
downtown Charlotte  
1:00 - 3:00pm**

#### Call to Action: We Need Your Help

Calling all service providers, public agencies, faith organizations, consumers, family members, advocates and general public to come and attend the Rally to:

- **Help Raise Public Awareness**
- **Provide helpful Information/Literature**
- **Build Partnerships**
- **Reach out to the Community**
- **Support Individuals in Recovery**

*\*A short walk will follow the Rally as a show of Unity*

#### For Additional Information Please Contact:

Tim Holland: Phone: 704-319-7609  
Ellis Fields: Phone: 704-365-3454  
or email us at [bethebridgemeck@yahoo.com](mailto:bethebridgemeck@yahoo.com)

Come and Join Us as We  
Build Bridges to Community Resources

Visit us on line at [bethebridgemeck.org](http://bethebridgemeck.org)

## **BE THE BRIDGE RALLY UPDATES**

- **Vendors**: This year we will have vendors set up under tents at booths to pass out information/literature about the programs, services, etc. they provide. Already we have over 30 provider/agencies committed. Time is running out. If you have not signed up and still would like to be a vendor please complete the attached “Vendor Reservation” form and mail **no later than Monday, April 26<sup>th</sup>** (we have to receive them no later than April 29<sup>th</sup>). Cost is \$75 for space rental.
- **Participant/Consumer Rally Speakers**: We need to identify a couple of participants who would be willing to speak at the Rally and share their story of Recovery and/or self determination. If you have someone from your agency that you would like to nominate, please complete and fax the attached “Consumer Rally Speaker Nomination” form to Tim R. Holland at 704-567-8735 no later than by Wednesday, April 21<sup>st</sup>, 5pm.
- **Be the Bridge Rally T-Shirts**. This year we will be ordering Rally t-shirts. If your agency would like to order t-shirts for your staff and/or participants, please fill out the attached Rally T-shirt Order form. The t-shirts will be purple with yellow and blue lettering, front and back. We will have men and women’s styles and sizes. T-shirts are \$10 a piece and **we must receive your order along with your check no later than Tuesday, April 27<sup>th</sup>**.
- **Next Planning Subcommittee meeting** – Thursday, April 22<sup>nd</sup>, 12:00 – 1:30pm at 5700 Executive Center Drive, second floor conference room (bring your own lunch).

This year is going to be a great Rally. Please support this cause by helping us to get the word out by inviting all your staff, consumers and their family members, advocacy groups, support groups, other human service providers, neighbors, faith based organizations, private businesses and government officials. Remember – there is power in numbers.

For additional information please contact Tim Holland (704-319-7609) or Ellis Fields (704-365-3454) or email us at [bethebridgemeck@yahoo.com](mailto:bethebridgemeck@yahoo.com)

# “Be the Bridge”

## Vendor Reservation Agreement Form

Date: May 21, 2010

Time: 1:00 - 3:00pm

Location: Marshall Park (downtown Charlotte)

Agency/provider name: \_\_\_\_\_  
(please print legibly)

Contact person: \_\_\_\_\_

Contact person phone #: \_\_\_\_\_

Contact person's email: \_\_\_\_\_

This is my confirmation that my agency will be a vendor at the “Be the Bridge” Rally at Marshall Park, May 21, 2010. Enclosed is my check for \$75.00 that is required of all vendors to secure their reservation.

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

Please mail/make the check out to the agency/location listed below;

**Make checks payable: The MHA Central Carolina**  
(earmarked: “Be the Bridge Rally”)

**Amount: \$75.00**

**Mail check to: The MHA of Central Carolinas**  
c/o Be the Bridge Rally  
3701 Latrobe Dr., Suite #140  
Charlotte, NC. 28211



# “Be the Bridge”

## T-shirt Order Form

Agency/provider name: \_\_\_\_\_  
(please print legibly)

Contact person: \_\_\_\_\_

Contact person phone #: \_\_\_\_\_

Contact person’s email: \_\_\_\_\_

I would like to place an order for the “Be the Bridge” Rally t-shirts. The number of t-shirts and sizes I need to order are listed below. I have also enclosed my check for the total cost. (Note: All sizes are considered “true fit” and are Hanes 100% preshrunk cotton. The woman sizes are for ladies who do not want the bulky fit of a unisex sized t-shirt).

Adult Women Sizes					Total	Unisex Sizes					Total
S	M	L	XL	XXL		S	M	L	XL	XXL	

Total number of t-shirts ordered \_\_\_\_\_ x \$10.00 = \_\_\_\_\_ (total amount)

**\*Please be aware that no t-shirts can be ordered without prior payment. Also, once the t-shirts have been ordered there can be no changes made to the order.**

**All orders and payments must be *received* no later than Tuesday, April 27<sup>th</sup>. No exceptions. Please allow a couple of days if submitting your order by mail. Orders may also be dropped off at the locations listed below.**

**Make all checks out to:**      **The MHA Central Carolinas**  
 (earmarked: “Be the Bridge Rally” t-shirts)

**Mail all t-shirt order forms to:**      The MHA of Central Carolinas  
 c/o Be the Bridge Rally  
 3701 Latrobe Dr., Suite #140  
 Charlotte, NC. 28211

**Drop off orders:**                      The MHA of Central Carolinas  
 Mon – Fri/8am – 5pm                      3701 Latrobe Dr., Suite #140  
 (two locations)                              Charlotte, NC. 28211

*or*

Person Centered Partnerships  
 5601 Executive Center Drive  
 Suite 201  
 Charlotte, NC. 28212