



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
January 29, 2010

***PROVIDER HOT SHEET***

- ⇒ **Hiring a Psychiatrist – an Informal Discussion** – Dr. Salazar, Medical Director for Mecklenburg County LME will hold an informational discussion with Providers.  
**Date and Time:** February 16, 2010 from 10:00 a.m. to 11:30 a.m.  
**Location:** Carlton Watkins Multipurpose Room, 3500 Ellington Street, Charlotte  
**Who:** J. Octavio Salazar, Medical Director, Mecklenburg County AMH  
**Summary:** The Informal Discussion will include the following points of interest:
- Brief, practical overview of physician requirements for potential CABHA's
  - Important aspects of recruitment including 'where, when & how'
  - Practical reviewing of physician CV's.
  - Other practical considerations e.g. salary & benefits packaging will be discussed.
- Space is limited. Registration is not required.
- ⇒ **Reminder regarding special arrangements for treatment** – Please be advised that ***any treatment requirements that extend beyond the standard service definition must be very clearly noted in a consumer's Person Centered Plan.*** This applies to requirements such as: the need for additional staffing in the home or community; the need for a youth to be in a family-like setting with no other children; gender-specific requirements regarding staff, consumers, or others in the treatment setting; staffing during transport; special nutritional requirements; and medical issues impacting mental health treatment, such as those that would compromise the safe use of restrictive interventions, etc. This level of specificity is required to ensure that all team members are aware of, and adhere to these requirements. It also ensures that special arrangements remain intact during times of staff transition.
- ⇒ **Modifications to the Provider Discharge Event Form** – Please note that the Provider Discharge Event has been recently modified in order to add the following to reasons for discharge: Consumer has aged out of current benefits. This reason is appropriately used for IPRS adolescent consumers who have reached their 18<sup>th</sup> birthday. Please discard previous editions of the Provider Discharge Event and use the latest revision located on AMH's website under Provider Resources. [Discharge Event](#)
- ⇒ **Public Notice:** Mecklenburg County Area Mental Health's Local Management Entity (LME) will be hosting a public meeting on Wednesday, February 10, 2010 from 6:00-7:00 pm at the Naomi Drenan Recreation Center, Multipurpose Room, 750 Beal Street, Charlotte. ***Please encourage consumers, their families, and other stakeholders to attend.*** The LME's objective is to seek public input regarding how the LME will take **state** and **county** budget reductions. The LME will keep the public informed on budget reduction decisions and show how public input influences these results. [Please see the announcement on page 5.](#)

## Mecklenburg Area MH/DD/SA Services

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- ⇒ **The Child and Adolescent Mental Health/Substance Abuse Service Gaps/Best Practice Committee** meets the first Thursday of each month from 4:00pm until 5:30 pm at Anuvia Prevention and Recovery Center. This committee assists the community and LME in identifying and evaluating local service needs and gaps. The committee also identifies evidence based practices to target identified needs and makes recommendations for implementation of these practices to the Community Collaborative. Providers who are interested in participating in this committee should contact either Tiffany Simpson-Crumpley at (704) 336-4757 [Tiffany.Simpson-Crumpley@mecklenburgcountync.gov](mailto:Tiffany.Simpson-Crumpley@mecklenburgcountync.gov) or BJ Cloud at (704) 258-5280 [cloud\\_training@bellsouth.net](mailto:cloud_training@bellsouth.net) by February 28, 2010 for further details.

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### **PROVIDER COUNCIL REMINDERS AND UPDATES**

- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm>
- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
    - ♦ Trasha Black (Co-Chair), Genesis Project, [tblack@genesisproject1.org](mailto:tblack@genesisproject1.org), 704-596-0505
    - ♦ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650, [arsrightchoice@therightchoicemwm.com](mailto:arsrightchoice@therightchoicemwm.com).
      - > The next scheduled meeting is Wednesday, February 17, 2010 at 9:00 AM in the Carl Watkins Center Multipurpose room.
  - **Provider Relations Sub-Committee**
    - ♦ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, [kwilson@arcnc.org](mailto:kwilson@arcnc.org)
    - ♦ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, [Tim.Holland@pcpartnerships.org](mailto:Tim.Holland@pcpartnerships.org)
      - >The Provider Relations Committee will not meet in February.
  - **Provider Outreach Sub-Committee** – The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - ♦ Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, [frankie.tack@anuvia.org](mailto:frankie.tack@anuvia.org).
    - ♦ Miranda Little (Co-Chair), Family Preservation, Inc., 704-344- 0491, [MLittle@fpscorg.com](mailto:MLittle@fpscorg.com)
      - >The next meeting will be on Wednesday, February 17, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

## Mecklenburg Area MH/DD/SA Services

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#### **IMPORTANT REMINDERS AND RESOURCES**

- ⇒ **Request for Meeting Space** – The MeckCARES Social Marketing Team and the Network of Informal Supports Team are partnering to identify a regular meeting space in the community. These teams are hoping to meet *together* one night each month from 5:00-7:00 pm in a facility that offers meeting space and perhaps a sink and/or kitchen area for serving food. Together, these teams consist of approximately 50 individuals (adults and youth). Please contact Jill Scott to discuss offering monthly meeting space for this combined group. Help MeckCARES keep their system of care momentum moving. (704) 336-6404 or [jill.scott@mecklenburgcountync.gov](mailto:jill.scott@mecklenburgcountync.gov).
- ⇒ **Balanced Scorecard Data** will now be collected on an Excel spreadsheet in Provider Connect. Data is required from agencies providing Community Support, Community Support Team, ACT, Psychosocial Rehab and Targeted Case Management. The spreadsheets contain the reporting form with instructions. The spreadsheets are currently accessible in the eCura Provider Connect download folder in a subfolder titled “Balanced Scorecard Data.” Providers are to complete the spreadsheet and upload it to Provider Connect no later than the due date on the form, January 29, 2010. If there is no spreadsheet for your agency, no report is required for this reporting period. The previous Balanced Scorecard Data Collection form is no longer required.
- Questions regarding Balanced Scorecard Data should be directed to Evelyn Cross; [evelyn.cross@mecklenburgcountync.gov](mailto:evelyn.cross@mecklenburgcountync.gov), 704-432-3058.
  - Questions regarding Provider Connect should be directed to Bill Battaile; [William.Battaile@MecklenburgCountyNC.gov](mailto:William.Battaile@MecklenburgCountyNC.gov), 704-432-0356.
- ⇒ **AMH Policy Updates** – The following policies and procedures have been updated and posted on the AMH website policy page:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Library/Policies.htm>
- [Confidentiality and Protection of Consumer Information](#)
  - [Request for Restriction of Use of PHI](#)
  - [Assessment of Adequacy of Provider Community](#)
- ⇒ **1/5/10 – NC Division of MH/DD/SAS Implementation Update # 66**  
[Implementation Update #66](#) | [IVC Application Form](#) | [Final NEA Letter](#)
- **Application Process for IVC Designation**
  - **Use of the Introductory PCP**
  - **ValueOptions ProviderConnect Updates**
  - **Accreditation for Residential Service Providers**
  - **Revised NEA Letter**
  - **Medicaid Waiver Amendment Submission**
  - **CABHA Clarification**
  - **Clarification on Procedures for Reviewing PA Requests & Obtaining Additional Information**
  - **Limits for Medicaid CM Services**

## Mecklenburg Area MH/DD/SA Services

### *PROVIDER HOT SHEET*

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#### EDUCATION AND TRAINING OPPORTUNITIES

⇒ **NC Division of Medical Assistance (Medicaid) Training Announcement** – Medicaid Recipient Appeal Process and Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Seminars planned. Trainings have been scheduled for the months of February and March 2010. Seminars are intended to address Medicaid recipient appeal process when a Medicaid service is denied, reduced or terminated. The seminar will also focus on an overview of EPDST – Medicaid for Children.

Seminars are scheduled for February and March 2010 in the following cities:

- Greensboro - February 16, 2010
- Fayetteville - February 18, 2010
- Greenville - February 23, 2010
- Raleigh - February 25, 2010
- Concord - March 2, 2010
- Asheville - March 3, 2010

Pre-registration is required. Due to limited seating, registration is limited to two staff members per office. Unregistered providers are welcome to attend if space is available. The seminars are scheduled to begin at 9:00 a.m. and end at 4:00 p.m. Lunch will not be provided at the seminars.

- [Register online](#)
- [Register by fax](#)
- Refer to the [January 2010 Medicaid bulletin](#) for directions and additional information

Providers may register by completing and submitting the [online registration form](#). Or, providers may register by fax using the [Medicaid Recipient Appeal Process and EPSDT Seminar Registration Form](#) (fax it to the number listed on the form). **Pre-registration is required.** Providers will receive a registration confirmation outlining the training material(s) each provider should bring to the seminar.

⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to [www.meckpromise.com](http://www.meckpromise.com). If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <http://www.meckpromise.com/node/43>

⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>

⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm>

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⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).

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### WEB RESOURCES

- ◆ **NC DIVISION OF MH/DD/SAS:** <http://www.ncdhhs.gov/mhddsas/>
  - ◆ **MECKLENBURG AMH:** <http://mentalhealth.charmeck.org>
  - ◆ **AMH BEST PRACTICES COMMITTEES AND SCHEDULE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm>
  - ◆ **HOT SHEET ARCHIVE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/Provider+Hot+Sheets.htm>
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# Public Meeting

## Mecklenburg County Area Mental Health Budget Reductions



Share your voice.  
*Make a difference.*

Tel: 704-336-3793  
Jill.Scott@MecklenburgCountyNC.gov  
Mecklink.charmeck.org

**Wednesday**  
**February 10, 2010**  
**6:00 - 7:00 p.m.**

Naomi Drenan  
Recreation Center  
750 Beal Street, Charlotte

**MeckLINK®**  
Call. Connect. Care.  
704.336.6404