

Community Resource Guide



Agencies listed may have certain eligibility criteria for services and we cannot guarantee that all agencies will be able to provide assistance. This is only a partial list of community agencies. We hope you will use this as a tool to assist you in locating needed resources.

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Child Care

Child Care Resources, Inc.
Subsidized Childcare

704-376-6697

Head Start
Child development programs for
low income children ages 3 and 4.

704-333-0203

YMCA
After-school and summer camp

704-716-6200

Clothing

Crisis Assistance Ministry
Call for an appointment

704-371-3001

C.U.P. Ministry
Call for an appointment

704-331-4806

Community Outreach Christian Ministry
Call for an appointment

704-333-4280

Jackson Park Ministries
Clothing closet for children
Call for an appointment

704-392-4981

Berean Seventh Day Adventist Church
Call for an appointment

704-377-4741

The Vestibule
Call for an appointment

704-336-5197

Charlotte Pregnancy Care Center (*Maternity & Baby*) **704-372-5981**
Assisting women who are clients, participate in our classes
And earn vouchers for clothing.

Charlotte-Mecklenburg Schools– Contact the principal of your school or
your school’s PTA for assistance with purchasing school uniforms or clothing
needs for a school age child through Operation School Bell.

Counseling and Therapy

Area Mental Health Authority

Administration	704-336-2023
Emergencies	704-358-2800
Child Services	704-336-6404

CMC Behavioral Health Center

Intake	704-358-2810
Emergencies	704-358-2800
Call Center	704-571-6180

Faith Based

Catholic Social Services	704-370-6155
Counseling Center at Charlotte	704-375-9025
Family Outreach & Counseling Center	704-333-2033
Jewish Family Services	704-364-6594
Lutheran Counseling and Education Center	704-529-1753
Methodist Counseling and Consultation Center	704-375-5354/800-832-3014
Presbyterian Samaritan Counseling Center	704-554-9900

Kinder-Mourn

Sliding scale fees; scholarships available	704-376-2580
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Teen Health Connection

704-921-6074

Presbyterian Behavioral Health @ Uptown

704-384-4255

Mental Health Association of Mecklenburg County, Inc.

704-365-3454

The Family Center

24-hour parent stress line 704-376-7180

704-376-7244

United Family Services

704-332-9034

Sliding scale fees



Dentists That Accept Medicaid



The following is a list of clinics, dentists, and other resources for affordable dental care.

Affordable Dentures 842 Boyer St, Charlotte; Phone **704-399-4531**, Does not accept Medicaid or any other insurance. Services for adults only. Accepts new clients and emergency cases but must be in the office by 9:00am. Dentists pull teeth and make dentures only; no other type of dental care provided . A full set of dentures starts at \$260.00. Opens at 7:45am, and clients may receive their dentures from 2:00pm-4:00pm the same day.

Carolinas Medical Center Dental Clinic Carolinas Medical Center, 1000 Blythe Blvd., Charlotte, NC, **704-355-2165**. Accepts Medicaid clients and accepts fee for service based on income. Mostly extract teeth; no caps or crowns. Must be a resident of Mecklenburg. Co., Only adult patients; separate clinic provided for children, M-F, 8:00am-4:00pm. You must have an appointment (call on Mon. at 8 am for appointment).

Central Piedmont Community College Dental Clinic Located at Central Piedmont Community College. Phone **704-330-6704** for dental screening. Teeth are cared for by student dental hygienists under the supervision of an instructor. Does x-rays, sealants, fluoride treatments, and cleaning only. Accepts adults and children ages 6 yrs. and up. Accepts insurance - fee is \$20.00 for any type of service.

Mecklenburg County Health Department Phone **704-336-5332**, 1801 Rozzell's Ferry Road. Pediatric dental health clinic for children ages 1 to 15 living in Mecklenburg County. Provides general dentistry - no braces or orthodontic work. Does compact fillings, cleaning, extractions, etc. Accepts new patients M-F at 8:00am. Accepts new emergencies but no trauma or abscess cases. Accepts Medicaid and has a sliding scale.

Shelter Dental Clinic 1210 N. Tryon St., **704-332-5921** or 704-334-3187. Does emergency extractions *only for adults who are homeless*. Serves children through the Communities and Schools Program on Friday from 9:00am to 3:00pm. The children's program does cleaning and fluoride treatments. All services are free for homeless adults and children only.

Dentists That Accept Medicaid Continued

Lake Norman Free Clinic Provides free dental care to low income persons who have no insurance and live in Huntersville, Davidson, or Cornelius. Located at First Baptist Church of Huntersville, 121 N. Old Statesville Rd., Huntersville, NC 28078 in Educational Building. Dental Clinic is on 2nd and 4th Wednesdays. **704-875-6581 or 704-947-1350**. Walk-ins ok for children and adults.

Clinics:

Mecklenburg County Health Department – Dental Clinic

CMC – Biddle Point
1801 Rozzells Ferry Rd.
704-350-7300

Dental hygiene and treatment (except orthodontics and endodontics) for children up to age 15. Accepts Medicaid, insurance, and has a sliding fee scale. Mecklenburg County residence required.

Carolinas Medical Center – Dental Clinic

704-355-2165

Adult emergency cases only. Mecklenburg County residence required.

Carolina Dental Center

3053 Freedom Dr. Suite B, Charlotte, NC 28208, **704-393-3911** or 4901 North Tryon St, Charlotte **704-921-0204**

Ages 1 to 21; accepts Medicaid and Health Choice only. All dental needs provided, including oral surgery. Spanish translators on staff.

Specialists

Dr. Don Timpton, Pediatric Dentist
1700 Abbey Place, Charlotte, NC
704-523-2003 Ages 3 to 12

Dr. Arthur B. Breland, Pediatric Dentist
4436 Park Rd., Charlotte, NC
704-525-2625

Dr. Tolly Kennon, Oral Surgeon
1028 West 5th St. Charlotte, NC
704-332-1591, by referral from regular dentist only, Ages 13 and up

Dr. Danette Smart, Orthodontist
8220-105 University Executive Park Dr.,
Charlotte, NC
704-549-8878

Note – must be referred and prescreened by their regular dentist. Children only

Selden Orthodontics
Dr. Robert Selden, III
Rosedale Professional Center
10125 Hickorywood Hill Ave
Huntersville, NC 28078
704-992-1022

Dentists That Accept Medicaid Continued

General Dentists

Dr. Robert Scott
4100-B Triangle Dr.
Charlotte, NC
704-393-2626
Ages 5 and up

Dr. Spurgeon W. Webber, III
518 East Blvd.
Charlotte, NC 28203
704-332-5848
Ages 5 and up

Dr. Spurgeon E. Webber, Jr.
Dr. Eugenia Perkins
Dr. Phillip Igbador
2120 Keller Ave.
Charlotte, NC 28216
704-392-9357

Dr. Jay Coyle 704-364-5288
Dr. Walter Schact 704-364-5223
491 M. Wendover Rd.
Charlotte, NC 28211
Ages 8 and up

General Dentists

Dr. John Gouch
3616 Michigan Ave.
Charlotte, NC 28215
704-537-6636
Ages 4 and up

Dr. John T. Walsh
4632 Holbrook Dr.
Charlotte NC 28212
704-537-1990

-or-

8504 Park Rd
Charlotte NC 28210
(704)553-9401

Dr. Thomas Mack
2506 Beatties Ford Rd. Char-
lotte, NC
704-392-4428
Ages 6 and up

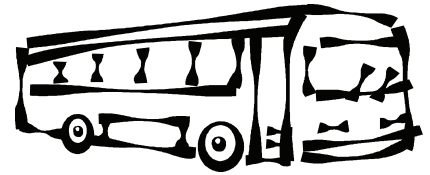
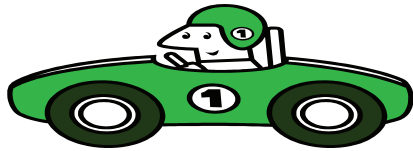
Dr. Mike Yaghi
8220 University Executive
Dr., Suite 110 Charlotte, NC
704-548-8563
Ages 6 and up

IMPORTANT NOTES:

Any of the dentists or clinics listed here may or may not be taking new patients at any given time. Inclusion of dentists or clinics on this list does not imply any guarantee or recommendation, and have not been evaluated by this agency. We strongly recommend that our customers and their families evaluate healthcare providers for themselves. Some of these listings may have experienced changes since this copy was printed. This list was last updated on 02/2006.

To submit additions or changes regarding this list, please contact Wanda Harward at 704-353-0605

Directions



(All directions start from Department of Social Services)

Charlotte Housing Authority

***Section Eight** - 135 Scaleybark Rd, Charlotte, NC 28209; 704-336-5184. *Not taking new applications.*

Turn right onto Billingsley Rd. Turn left onto Randolph Rd. Turn right onto Wendover Rd. Take Wendover to Sharon Road, bearing right to make a right on Runnymede, which will become Woodlawn Rd. After passing Park Rd., Scaleybark Rd. will be on your right.

***Public Housing** - 2600 Youngblood Street, Charlotte NC 28203; 704-336-5248. Applications can be made on Tuesday and Thursday 9:00am to 4:00pm.

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Merge onto I-277/US-74 via the ramp on your left. Take the Stonewall St/South Blvd. exit 1-E toward Kenilworth Ave. Take the South Blvd. Ramp. Turn right onto South Blvd. Turn right onto Remount Rd.

***Main Office** - 1301 South Blvd., 704-336-5183. Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn left onto Brevard St. Follow as road goes into South Blvd. Building is on your left.

Neighborhood Development - 600 East Trade St., 704-336-3380

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn Right onto Davidson, right onto East Trade. Building is on the corner of Davidson and East Trade.

Uptown Shelter for Men - 1210 N. Tryon St., 704-334-3187

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn right onto Brevard St, then left on 6th St. Turn right onto N. Tryon. The Shelter is on your right beside the U-Haul store

Directions

Continued...

Center for Urban Ministry - 945 N. College St, 704-347-0278

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn right on College. Agency is in the old train station at the end of College St.

Rebound/Charlotte Rescue Mission - 907 W. 1st St., 704-334-4635

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn left on S. Cedar St. then right onto West First Street.

Employment Security Commission

***Main, 5601 Executive Center Dr.: 704-531-5000** - Turn right onto Billingsley Rd., then left onto Randolph Rd. Turn left onto Wendover Rd. Turn right onto the 1st ramp to East Independence Blvd. Turn left onto Albemarle Rd. Turn right onto Executive Center Drive.

***South, 7140 Forest Point Dr.: 704-565-6865** – Between Arrowwood Rd. and Nations Ford Rd.

***East, 10801 Monroe Rd.: 704-847-2660** – Matthews, one block from Family Dollar Distribution Center

Crisis Assistance Ministry (704-371-3000) 500 Spratt St & Salvation Army Women's Shelter (704-348-2560) 534 Spratt St.

All located at the Community Services Center - Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn right onto Graham St. Turn left onto Statesville Ave. Turn right on Oliver St, then left on Spratt St. Salvation Army is the first building on left.

Chemical Dependency Center - 100 Billingsley Rd. 704-376-7447 Turn right onto Billingsley Rd. Right at first driveway across from Social Services

Directions

Continued...

Charlotte East @ 5800 Executive Center Dr.: Social Security Administration, Suite 300, 704-532-8583. Child Support Enforcement, Suite 200, 704-342-6325.

Turn right onto Billingsley Rd., then left onto Randolph Rd. Turn left onto Wendover Rd. Turn right onto the 1st ramp to East Independence Blvd. Turn left onto Albemarle Rd. Turn right onto Executive Center Drive. SSA is the white stone building on the left.

Vocational Rehabilitation – 5501 Executive Center Dr. Suite 101, 704-568-8804

Turn right onto Billingsley Rd., then left onto Randolph Rd. Turn left on Wendover Rd. Turn right on the 1st ramp to East Independence Blvd. Turn left on Albemarle Rd. Turn right on Executive Center Drive.

Detox Center; Behavioral Health (Mental Health) - 501 Billingsley Rd., 704-444-2400

Turn left onto Billingsley Rd. Enter at the second driveway on your left

County & Courts Building - 720 East 4th St.

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn right into the County & Courts Building complex, and park in the parking deck. County and Courts Building is located in the first building on your right past the courts building.

Charlotte-Mecklenburg Government Center - 600 East 4th St.

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn left onto Davidson St. The Government Center is on your left.

Carolinas Medical Center - 1000 Blythe Blvd., 704-355-2000

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn left onto Independence Blvd. Turn left onto Kings Dr. at Midtown Square. Cross over Morehead and turn right onto Blythe Blvd.

Legal Services of the Southern Piedmont - 1431 Elizabeth Ave., 704-376-1600.

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn right onto Hawthorne, then left onto Elizabeth. The building is on your left

The Senior Center - 2225 Tyvola Rd., 704-522-6222.

Turn right onto Billingsley Rd., then left onto Randolph Rd. Turn right onto S. Sharon Amity Rd. Continue onto Sharon Lane. Bear Left onto Sharon Rd. Turn right onto Fairview. Continue onto Tyvola Rd. The Senior Center is on your right

Directions

Continued...

Child Care Resources – 4601 Park Rd. Suite # 500, 704-376-6697

Turn right onto Billingsley Rd. Turn left onto Randolph Rd. Turn right onto Wendover Rd. Take Wendover to Sharon Road, bearing right to make a right on Runnymede, which will become Woodlawn Rd. Turn left onto Park Road. At light, make a left into the parking lot.

DSS: Youth and Family Services – 700 East Stonewall St, 704-336-2273

Turn right onto Billingsley Rd., then right onto Randolph Rd (Randolph Road becomes 4th St at Caswell; stay on 4th St). Turn left on McDowell St., and travel 0.4 miles to Stonewall St. The Bob Walton Plaza Building will be on your right.

For up to date information on bus routes and schedules. Contact Charlotte City Transit at 704-336-3366 or on the Internet at <http://www.charmeck.org/Departments/CATS/Home.htm> .

Domestic Violence Resources

Department of Social Services: DSS has an on-site domestic violence representative from the Women's Commission. Deniese McCain is available to complete assessments, for crisis counseling, and to provide links to other community resources. She is available at DSS Mondays 8:00 to 5:00, Tuesdays 8:00 to 4:15, Wednesday 8:00 to 5:00, and Friday 8:00 to 5:00. She can also be reached by phone at the Women's Commission, 700 N. Tyron St.; **704-336-3414**.

Mecklenburg County Women's Commission (704) 336-3210 or 704-336-3414. Provides individual counseling, domestic violence support groups, parenting group, legal information services, employment assistance, case management services. Services for children (2-18 years old) also.

Programa Confianza (Battered Latina Program) (704) 432-6970
Individual counseling (bi-lingual social worker) and case management services.

United Family Services - Shelter for Battered Women; (704) 322-2513
24 – hour crisis hotline, emergency shelter for adults and children, individual counseling, domestic violence support group for adults and children.

United Family Services – Victim Assistance; (704) 336-4126
Criminal court services, civil court services (restraining orders), individual short-term counseling.

Community Link – A STEP UP Program; (704) 334-7288
Long-term case management services, individualized case plans, individual counseling, life skills support groups, advocacy/support

NOVA (New Options for Violent Actions); (704) 336-4344
26 week long program for batterers
26 week long after-care services (required).

VINE (Victim Information and Notification Everyday); 1-800-247-9658
VINE is a toll-free, computerized information service that provides inmates' status and release dates in Mecklenburg County, 24 hours a day. Anyone with a touch-tone phone can call to check the status of an inmate. To check an inmate's status you must have the inmate's first name and last name or the inmate's jail identification number



Education



Vocational Rehabilitation

704-342-6218

A public service program that assists individuals with disabilities to prepare for employment.

Pathways to Employment

704-330-6536/704-330-6794

A short-term program that provides academic, social and job specific training.

Success By Six

704-716-6329

Provides adult education.

Urban League

704-373-2256 (ext. 212)

Provides Adult Continuing Education Training Services for computer literacy.

Charlotte Area Fund

704-372-3010 (ext. 200)

Teaches new skills to help find jobs, offers computer classes and basic education classes.

City of Charlotte Employment & Training

704-336-3101, 3380, 3568

Remedial education and basic skills training, on the job training, occupational skills training, summer youth employment, assessment, counseling, orientation, job readiness, job development, job placement and follow-up.

BRIDGES Jobs Program, Inc.

704-377-5371

11 week training session includes: General Equivalency Diploma classes or high school completion classes in conjunction with CPCC; group counseling, communication skills, computer-based math and reading skills through JSEP, vocational counseling; volunteer work experience; possible job placement or further education.

Connecting Links/Urban League

704-716-6338

Prepares individuals for work. Services include referral for GED, job placement, work ethic training, computer literacy, life skills, basic skills literacy, self-esteem building and mentoring. You must be a resident of Northeast Charlotte who is unemployed or underemployed.

Women's Commission

704-336-4309

Provides help with job referrals, employment counseling, resume writing, referral for training.

Family Literacy Program

704-343-5052, 5510 or 704-551-9212

For any adult who has not received a HS diploma & wants to work toward a GED or wants to improve his/her basic education and employment skills.

Goodwill Industries Career Development Services

704-372-3434

Helps disabled or disadvantaged customers determine the type of work they can and want to do and helps with job search/placement.



Education continued...



Opportunity Plus Learning How

704-376-4735

Provides interview and resume preparation, training on how to keep a job and employment opportunities for qualified disabled individuals.

Other agencies that provide educational opportunities:

ABLE Centers/GED/ESL/Training

704-330-2722

Charlotte Area Literacy League

704-375-3433

CPCC Central Campus

704-330-2722

Dowd YMCA

704-335-7323

Employment Security Commission (ESC)

704-342-6131

J.C. Smith University

704-378-1000

Johnston YMCA

704-716-6350

JTPA Employment and Training Program

704-336-3380

PACE Program for GED

704-343-6950

Public Library

704-336-2725



Employment

Job Link: Provides access to services which help with job search including: specialized case management services, resource center, Internet capable computers with job assistance software, fax machines, copy machines, phone and answering service, printed resource information, job listings, and classes on resume writing and interviewing skills. Access to various programs such as Dislocated Worker, WIA, TAA, NAFTA, JTPA, Vocational Rehabilitation, City of Charlotte Employment and Training, and Work First is also available. Four locations at Employment Security Commission offices:

5601 Executive Center Dr. 704-531-5000

5125-A South Blvd. 704-527-3195

7140-A Forest Point Blvd. 704-565-6865

10801 Monroe Rd. 704-847-2660.

Employment Security Administration: Information on-line, including on-line application for unemployment benefits. www.ncesc.com . See above "Job Link" information for addresses and phone numbers.

Charlotte Area Fund: Provides job bank and employment assistance. Monday to Friday, 8:30am to 4:15pm, **704-372-3010 x200. Call for appointment.**

Center for Urban Ministry: Assistance in obtaining identification documents and birth certificates, mail box location for homeless to use as an address, phone, job referral and placement advice. **Old Train Station, 945 N. College St.; 704-347-0278**

Specialized Services

Women's Commission: Provides help to *women* who need job referrals, employment counseling, resume' writing, referrals for training and education. **Call for appointment 704-336-3210 or 704-336-3414. 700 North Tryon St.**

Energy Committed to Offenders (ECO): Provides referrals, employment preparation and counseling, individual and group support, post-release services and referrals, advocacy to *persons recently released from prison*. **704-374-0762**

Programma Esperanza: Helps link *Hispanics* to community resources and employment. **1123 S, Church St., 704-370-6928.**

Vocational Rehabilitation: Provides counseling, guidance, job placement, training, and other programs to *persons with disabilities*. **Located at 5501 Executive Center Dr. Suite 101, Charlotte, NC 28212; 704-568-8804. Call for appointment.**

Career Development Services - Goodwill Industries: Operates programs to help people who have a *disabling* (physical or mental) or *disadvantaging* condition (such as low income) to access training and job placement services. **2122 Freedom Dr.; 704-372-3434**

Employment Continued...

OpportunityPlus - Learning How: This program provides prejob guidance (interview and resume preparation), prevocational training (how to keep the job once you have it) and employment opportunities for qualified *disabled individuals*. **910 N. Alexander St.; 704-376-4735**

Lions Services: Provides services to the *visually impaired* such as: Supported Employment, which places visually impaired people in a job with a coach to assist them. Also provides vocational rehabilitation for the visually impaired, including a computer training program and job placement. **4600-A N. Tryon St.; 704-921-1527. Call for appointment.**

Services for the Blind: Services include vocational assessment, vocational rehabilitation, job placement, homebound employment, supported employment, and independent living services for people with *low vision/blind* needs. **500 W. Trade St., Ste. 347; 704-342-6185**

Senior Center: Has three different programs to help *seniors (age 55 or older)* find full or part-time work. **2225 Tyvola Rd.; 704-522-6222**

ACS INSPIRE Program: This program helps *young people ages 14-21* overcome barriers which prohibit them from completing their education or getting a job. They provide job search assistance, help in obtaining GED or returning to classes, leadership and job readiness training, supportive services, adult mentoring, work experience, career exploration, and more. **For more information call 704-566-6310. 4822 Albemarle Rd., Suite 201, Charlotte, NC.**

Training programs

Urban League: Prepares individuals for work and increases economic self-sufficiency. Key services include referral for GED, job placement, work ethic training, computer literacy, life skills, basic skills literacy, self-esteem building and mentoring. **Call 373-2256.**

Even Start: For parents who would like to work on their high school diploma (GED), improve parenting and basic skills, and learn more about employment skills. If you have a child that will be 4, 5, or 6 by October 16 of the current year, contact **Judy Sims at 704-444-2620 or Lynn Stevens at 704-330-6088.**

BRIDGE Jobs Program, Inc.: The 11-week training session includes: General Equivalency Diploma classes or high school completion classes in conjunction with CPCC; group counseling; communication skills; spiritual development; computer-based math and reading skills through JSEP; vocational counseling; volunteer work experience; workshops on a wide range of applicable topics; possible job placement or further education; and mentors for long-term support. **425 E. 17th St., 704-377-5371**

Family Planning Services

This list includes information on clinics and agencies that provide assistance with making informed decisions regarding women's reproductive choices, including abortion, birth control, and adoption. Some clinics offer discounted rates for health services to low-income women.

Medicaid – Family Planning (aka “Be Smart”) – This Medicaid program offers free family planning health services for moderate to low income men (ages 19 to 60) and women (ages 19 to 55). Eligible NC residents can receive annual family planning exams, most types of birth control, testing for pregnancy, testing for STDs, assistance in planning when to have a baby, and voluntary sterilization. **Apply at Mecklenburg County Department of Social Services, 301 Billingsley Rd, Charlotte, NC 28211.**

Contraception and Abortion Services

Carolina Center for Women: 704-367-2255 or 1-800-637-3445, 421 N. Wendover Road. Provides pregnancy diagnosis, counseling, and termination of pregnancy. Call for information about fees.

Planned Parenthood of Greater Charlotte: 704-536-7233, 4822 Albemarle Rd., Suite 103. Provides: contraceptive education and birth control services; pregnancy testing; problem pregnancy counseling; gynecological exams; evaluation and treatment of diseases; HIV testing and counseling; pregnancy options, counseling and referrals for adoption services. Fees – Discounted fees (approximately 25%); accepts Medicaid. New patient exam (including pregnancy test) is \$33.

Family Reproductive Health Services: 704-551-0808 / 800-952-9034, 700 E. Hebron Street, Charlotte, North Carolina 28273. Provides: free pregnancy tests, annual exams, birth control, diagnosis and treatment of STD's, abortions, pre and post abortion counseling. Call for fees.

National Abortion Federation: 1-800-772-9100. *Provides counseling and referrals for women who have questions and concerns about unplanned pregnancy and abortion resources.*

National Women's Health Foundation - 800-532-5383; Provides access to low cost birth control, reduced fee abortions, education on abortion and other reproductive health issues. Clinic location - [Raleigh Women's Health Organization, Inc.](#), 3613 Haworth Drive, Raleigh, North Carolina 27609 919-783-0444.

Medicaid

Medicaid does cover contraceptives and health services for pregnant women.

Medicaid will cover abortions only under the circumstances of rape, incest, or to save the life of the mother. The client's physician must provide a statement of the circumstances and medical documentation supporting the reason for the procedure. The physician must call to get prior approval for the procedure. Prior approval is done through EDS Federal at 919-688-6696.

Family Planning Services



Abortion Alternatives and Pregnancy Support

Catholic Social Services: (704) 370-6155, 1123 S. Church St., Provides: A full range of adoption services, foster care for pregnant teens/women and for infants, assistance in both international and domestic adoptions, including home studies, linkage with international adoption agencies; and. individual, marriage and family counseling.

Charlotte Pregnancy Care Center: (704)-372-5981 24 hour Hot Line & Main Number; (704) 716-3643 Hotline in Spanish, 1311 E. Morehead St. and 1520 W. Sugar Creek Rd., 704-295-0885. A Christian based ministry which provides free pregnancy tests, support groups for pregnant women, support groups for married couples expecting a baby, pregnancy confirmation, post-abortion counseling, referrals for community resources, counseling and guidance while pregnant, clothing and other baby needs, limited medical services, and counseling and education for fathers.

Children's Home Society of NC : (800) 632-1400, 810 Tyvola Road, Bldg 810, Ste 112, Charlotte. Provides pregnancy support counseling for teens and adults; adoption services; post-adoption counseling; high risk pregnancy services; foster care program.

Mecklenburg County - Youth and Family Services: (704) 336-2273, 720 E. Fourth St., Charlotte. Provides: Adoptive placements, services to biological parents, identifying potential adoptive families, home studies on independent and related adoptions, and foster care.

Safe Surrender: North Carolina's Safe Surrender law allows an overwhelmed mother, who might otherwise harm her infant, to leave it with a responsible adult. A baby up to 7 days old may be placed with any responsible adult. The baby must be unharmed. Safe surrender is legal and anonymous. Anyone who receives a baby in this way must keep the baby safe and warm, and call 911 or the county social services department immediately. The baby will be adopted into a healthy, safe and loving home. The law is properly called the law to "Decriminalize Abandonment of an Infant." <http://www.safesurrender.net/>

"Pregnancy and Parenting: A Legal Guide for Adolescents": <http://www.teenpregnancy.unc.edu/>. This site contains legal information, in English and Spanish, that will interest young people in North Carolina who are pregnant or parenting. Their parents and other adults helping these teens and pre-teens will also find the information useful.

\$ Financial Assistance \$

NOTE: Please contact in the order listed for best results.

Work First /TANF Benefit Diversion - Benefit Diversion may be offered to qualifying families (not currently receiving TANF/Work First) as an alternative to ongoing cash benefits. This is a one-time payment equivalent to up to three months worth of cash Work First benefits, and is based on a needs assessment by the Work First worker. A worker may offer this option if the family's situation is related to maintaining or accepting employment, has occurred during a short break between jobs, and the family will soon be receiving financial resources that will meet their ongoing needs (such as income from new employment).

Apply for Work First/TANF in person at Department of Social Services, 301 Billingsley Rd.; 704-353-1500.

Consumer Credit Counseling Housing Services; 704-332-9034, 601 East 5th St., Charlotte, NC. All requests to Crisis Assistance Ministry for help with mortgage payments **must** come through this agency. Must be at least two months behind in payments. Call for appointment.

Crisis Assistance Ministries (CAM); 704-371-3000, 500-A Spratt St, Charlotte, NC 28206: CAM provides emergency financial assistance for rent and/or utilities if the disconnection or eviction will be occurring within the next seven days. CAM is located at the Community Services Center, and is open 8:00a.m to 5:00pm, Monday to Friday. Most persons in line **at 7:45 a.m.** will have the opportunity to draw number to determine the order in which they will be interviewed – please note that walk-ins are “triaged” and seen in order of need. Please bring a picture ID for adults, social security cards for everyone in your household, proof of all income for the last 30 days, and the disconnection or eviction notices. *Deposits* for renting an apartment or getting utility services only for emergency (must provide documentation of emergency) moves and/or if referred through a homeless agency or a domestic violence agency. There is *no limit* to the number of times person may visit for assistance in a given year. Assistance is based on eligibility and funding limits. Applicants must be Mecklenburg County residents for at least 90 days. NOTE: There is no longer an appointment phone number for CAM. However, if a person is disabled, has no one in the household to apply for them, and cannot go the facility they may still be eligible to apply by phone.

*The agencies and faith organizations below help with **SMALL** amounts (\$35 to \$150) of financial assistance and may not always be able to help due to very limited budgets for financial needs. Some take a week or longer to make a decision regarding your application. **You must call for an appointment!***

Jewish Family Services; 704-364-6594; 5007 Providence Rd, Charlotte, NC 28226 Limited financial assistance for **Jewish persons or those with Jewish family members only.**

University Park Baptist Church; 704-392-4306. 2348 Keller Avenue., Charlotte. Takes applications each month, *the 1st through the 15th only*, Monday and Wednesday, 1:00pm to 4:00 pm. You must apply in person, with a current bill and picture ID. Attendance at a church service and financial class is required. Assistance available for rent, mortgage, and utilities.

\$ Financial Assistance \$

Victory Christian Center; 704-529-5888., 7200 Old Pineville Rd. You must apply in person, and attendance at a church service is required. VCC will not assist if you are a member at another church, and also will not assist unmarried cohabiting couples. It takes about one week for a decision to be made on an application. Applications are accepted on *Tuesdays only* from 9:00am to 4:00pm. No assistance with deposits available.

Kidney Foundation; 704-552-1351; 5950 Fairview Rd., Charlotte, NC 28210. Kidney patients only!

Matthews Help Center; 704-847-8383; 119 N. Ames St., Matthews, NC 28106. Matthews residents only! Emergency assistance with rent, utility bills and prescription medications, special funds to pay for special needs (camp scholarships, fees at drug and alcohol abuse treatment, textbooks, other special needs).

Multiple Sclerosis Society; 704-525-2955; 9844- C Southern Pine Blvd., Charlotte, NC 28273. MS patients only!

Goodfellows; 704-333-5040; 700 Parkwood Ave., Charlotte, NC 28205; Tuesday- Friday, 9:00 a.m. - 5:00 p.m. Assists with up to \$100 once every two years. Emergency financial assistance for rent, utilities or prescription drugs only. *No assistance available for mortgages or deposits.* Must submit verification of income for all residents in household, Driver's license, I.D. card, and Social Security number.

Bethlehem Center; (704) 375-1417, 2705 Baltimore Ave., Charlotte, NC 28203, Applicant must live in Southside Homes, Wilmore, or Brookhill areas.

Community Link - Newcomer/Travelers Aid Program; (704) 704-943-9490, 500 Spratt St., Charlotte, NC 28204. Newcomer assistance for those individuals who have *lived in Mecklenburg County for 90 days or less.*

Goodfriends; This is a volunteer fund administered by Department of Social Services. This fund may be able to assist once in a 12-month period with an emergency need of \$125 or less. If you need more than \$125, you must provide proof that you can pay the balance of the bill or have another agency commitment to assist with that balance. You *must* have a social worker complete this application for you - do not call this office directly to apply. You *must* apply with Crisis Assistance Ministry first before your application can be considered. *No assistance available for deposits or first month's rent.*

Oil, Kerosene, and Coal heating - Crisis Assistance Ministries (see above)

The North Carolina Utilities Commission has a [Consumer Services Division](#) that is responsible for assisting the public with complaints against regulated public utilities. They can assist with conducting consumer liaison with regulated companies, resolve high utility bill complaints, and investigate disconnection of utility service. This division can be reached at 919-733-9277 between the hours of 8 a.m. and 5 p.m., Monday through Friday. Their mailing address is NC Utilities Commission-Public Staff, Consumer Services Division, 4326 Mail Service Center, Raleigh, NC 27699-4326. Complaints may also be completed on line at : <http://www.pubstaff.commerce.state.nc.us/pscons/pscons.htm> .

Food



Charlotte Area Fund

704-372-3010
Ext 200

Provides some assistance for emergency food.

Crisis Assistance Ministry

704-371-3000
Ext. 104

Helps to prevent hunger.

St. Peter's Food Kitchen

704-332-7746

11:00-12:00 daily.

Department of Social Services

704-353-1500

Food Stamp services.

Loaves & Fishes

Worker referral needed. Various food pantries located throughout Charlotte.

Food

Self-referral Food Pantries **(picture ID's required for most)**

- 28130 **Thrift United Methodist Church**; 704-392-9807; Call for appointment; Paw Creek area
- 28134 **Stough Memorial Baptist Church**; 704-889-7665; Friday only – call for an appointment; Pineville residents only
- 28106 **Matthews Help Center**; 704-847-8383; Mon. to Fri., 9:00 to 4:15. Must be residents of Matthews within 5 miles of this Center. Call for appointment.
- 28203 **Catholic Social Services**; 704-370-6155; Tuesday and Thursday from 9:00 – 11:30
- 28205 **C.U.P. Ministry**; 704-331-4806; Monday, Wednesday, 9:30 a.m. -11:30 p.m. and 2:30 p.m. - 4:30 p.m.; Serves 28205 residents only.
- 28206 **Community Outreach Christian Ministry**; 704-333-4280, 9:30am to 1:45pm. on Thursdays and Fridays.
- 28206 **Abundant Life Food and Educational Initiatives**; 704-347-0746. Call for information Tuesday through Saturday, 9:00 am to 6:00pm.
- 28208 **Friendship Helping Ministries**; 704-697-0072, Airport area. Mon. to Fri. 11:00 to 4:00. Call for appointment.
- 28208 **Jackson Park Ministries**; 704-392-4981; Westside-Airport area, Monday to Friday, 11:00 to 4:00. Call for appointment. May receive assistance up to once every 4 months.
- 28208 **Urban Restoration**; 704-391-0022, 6:30pm to 7:30pm on Tuesdays.
- 28208 **Common Ground Family Outreach Center**; 704-449-0195 or 704-348-3090. Monday and Thursdays only. Call for an appointment.
- 28213 **Northeast Seventh Day Adventist Church**; 704-345-5240. 827 Tom Hunter Rd.; Open on Tuesdays from 9:00 am to 11:30 pm, and on Wednesdays only from 5:00pm to 7:00pm. No appointment required, but call first to verify they are open.
- 28262 **Mallard Creek United House of Prayer**; 704-547-1007 x100; North Charlotte - Mallard Creek.
- 28262 **Northside Baptist Church**; 704-596-4856; Wed. 2:00 to 3:00 pm. North Charlotte area

Note: Always call for an appointment before going to these locations, unless otherwise indicated. If you do not call and get an appointment time, they may not be able to help you. Please bring a picture ID. Please save these referrals for true emergencies when a Loaves and Fishes referral is not an option.

Furniture

Crisis Assistance Ministries:

704-371-3000

Emergency financial aid for assistance with rent, utilities, clothing and furniture. Requires referral from worker.

Salvation Army Thrift Store:

704-332-1171

Housing

Emergency and Short Term Housing

Charlotte Emergency Housing (Plaza Place): Short term (60 days) housing for *working* families with children. Contact Homeless Support Services or your social worker to request a referral. There is likely to be a waiting list.

Youth Network Crisis Shelter: Shelter for homeless and runaway youth ages 7-17 years. 1100 East Blvd., 704-377-0602.

Battered Women's Shelter: Women and children in domestic violence situations. Apply through United Family Services, 704-332-2513. Website - <http://www.unitedfamilyservices.com/battered.htm>

Salvation Army Shelter: Provides temporary emergency shelter for women and children. There also is limited shelter space available for fathers with children and teenage boys. 534 Spratt St., 704-348-2560. Apply in person. Longer term transitional housing may also be available.

Uptown Shelter: Men (age 18 and up) only. 1210 N. Tryon St. 704-334-3187. Apply in person.

Emergency Winter Shelter: *Open November 1 to March 31 only* - Men only; 3410 Statesville Ave. Open 6 p.m. to 6 a.m.

Room In The Inn: *Open December 1 to March 31 only* - Churches and colleges provide shelter for the homeless in their gym, sanctuary or fellowship hall. Organized through Urban Ministry, 945 N. College St. - 704-347-0278. Check in at Urban Ministry at 4:30 daily. Transportation, dinner, and breakfast are provided at the shelter locations.

American Red Cross: Assistance with housing in cases of *verifiable* disaster, primarily fire or flooding. 704-376-1661

Housing



TRANSITIONAL HOUSING

Women in Transition Program: For single women (no children), ages 18 and up, with a regular source of income. Residents must be able to pay weekly rent plus program fees for the first two weeks. Services offered include affordable housing, case management, resource library, and health services. NOTE: This is not emergency housing. The program *does not* accept children. Contact your social worker or Homeless Support Services to request a referral.

Jackson Park Ministries: For women with children or married couples with children. Contact them at 704-392-4981 to apply.

Samaritan House: For homeless person about to be released from a hospital. Provides temporary housing for homeless persons after they are released from a hospital. *Must* be referred by medical or social work staff from the hospital.

PROGRAMS FOR HOMELESS PERSONS

Community Link - 601 E. 5th St Suite 220, (704)943-9490. Administers the Family Resettlement and the Traveler's Aid program for newcomers, which are persons who are resident in the county less than 90 days. Traveler's Aid can assist with ½ of a bus fare for a stranded traveler who needs to return home or for someone fleeing domestic violence.

Homeless Support Services - Contact Megan Coffey at 704-926-0617, 945 N College St. (Center for Urban Ministries) regarding a Homeless Support Services assessment. This program is a portal of entry into the network of homeless services in Charlotte. Basic eligibility - You must be homeless or at great risk of homelessness. Ms. Coffey is usually available to see drop-ins from 8:30 to 1:30 daily also.

Center For Urban Ministries - Old Train Station, 945 N. College St, 704-347-0278, 8:30 am to 4:30 pm daily. Provides assistance with lunch, counseling, mail services, laundry facilities, showers, bathrooms, and other services 8:30 am to 4:30 pm.

A Child's Place -601 E. Fifth St., 704-343-3790. Education and support services for children and their families who are homeless or at risk for becoming homeless.

Housing

SPECIALIZED HOUSING

SENIOR CITIZENS AND/OR DISABLED

Booth Gardens Apt.	421-D North Poplar St.	704-376-0763	Seniors
Charlotte Housing for the Elderly	6150-D Brookshire Blvd.	704-392-0369	Seniors
The Dorchester	12920 Dorman Rd., Pineville	704-541-0016	Seniors
Fairmarket Plaza	6427 Plaza Rd.	704-535-2753	Seniors
Farm Lane Apts.	5500 Farm Pond Ln.	704-536-5643	Seniors
Hickory Place Apts.	5032 Hickory Grove Rd.	704-531-0073	Physical handicaps
Hollis House Apts.	3423 Weston St.	704-525-6325	Seniors
Terrace View	201 S. Hoskins Rd.	704-392-0025	Seniors 55 and older
McAlpine Terrace	6130 Pineburr Rd.	704-367-0677	Seniors
Mayfield Memorial Apts.	4912 Daybreak Dr.	704-596-6612	Seniors
Montclair Apts.	8415 Hollowglen Pl.	704-542-7472	Seniors
Pine Crest Manor	3810 Marvin Rd.	704-364-6446	Seniors
Plaza Terrace Apts.	P.O. Box 6125	704-372-0847	Seniors
RSS Independent Living Apts. #1	6101 Bent Tree Ct.	704-536-6661	Physical handicaps
St. Andrews Homes	3607 Central Ave.	704-535-7084	55+or disabled
Sharon Manor Homes	4703-1 N. Sharon Amity	704-535-7028	Seniors
Tillinghaust Pl.	6604-H Rockwell Church Rd.	704-921-0035	Physical handicaps
The Havens	Citywide Realty	704-531-6753	HIV/AIDS
Charlotte Spring	4825 Spring Trace Dr.	704-921-2488	Seniors
Piedmont Realty	1738 Lombardy Cr.	704-342-0460	Shared housing for Seniors
The Gables at Druid Hills	Village of Rosedale Apts 3925 Tiffany Rose Place	704-376-1771	55+ .

Housing

SPECIALIZED HOUSING

City of Charlotte: Neighborhood Development 704-336-7600. Funds are used to address housing needs of persons that have HIV/AIDS and their families within the region. HOPWA is a regional program serving Mecklenburg and the surrounding counties. Website - <http://www.ci.charlotte.nc.us/cindev/housing/housing.htm>

House of Grace: PO Box 221982, Charlotte, NC 28222; 704-375-0309. Housing for people with HIV/AIDS, substance abuse and/or mental illness. Must have referral from a treatment center, hospital, or church organization and means to pay

SUBSTANCE ABUSE

Charlotte Rescue Mission: Rebound; 704-334-4635; main number to agency and the men's program. Dove's Nest 704-332-3999 main number for women's program.

Salvation Army - Adult Rehabilitation program; 1023 Central Ave, 704-332-1171. Men with substance abuse problems.

Cascade; 704-336-4844; for women who are pregnant or with children and are chemically dependent

Hope Haven; 704-377-3085; Homeless single adults with children (preference to women) who have completed primary substance abuse treatment within the last year.

Oxford House: Boarding homes for those in recovery from substance abuse. Residents must pay their rent on time, avoid all use of alcohol or drugs, and refrain from disruptive behavior. Several locations – Bluff Wood 704-569-1740; Dinglewood 704-370-6738; Eastland 704-563-2133; Walnut Creek 704-537-2668; Midwood 704-376-4697; Idlebrook 704-531-9811; Remount 704-370-6871; Wyanoke 704-334-7171, Fieldbrook 704-342-3465. For women only – Piedmont 704-333-2447 or 333-8029; Graham 704-375-1382.

MENTAL ILLNESS

Central House; 704-332-2314; 901 Central Ave. Boarding home for persons with mental illness.

EX-OFFENDERS

Energy Committed to Offenders (ECO), Inc.: Aftercare Contact - 704-374-0762; Deborah's House - 704-335-0020.

ECO works to assist offenders and their families through various programs designed to aid in the transition from the Criminal Justice System to the community

Housing

MATERNITY HOMES

Florence Crittenton Services 1300 Blythe Blvd. 704-372-4663. Housing and services for single pregnant women. Services are paid for by State Maternity Home Funds administered by Gwen Forney (704-336-3394) or Theodosia Williams (704-336-3320).

Room At The Inn: 704-525-4673. Housing and services for single pregnant women and their children.

Baptist Children's Home: Maternity home for single pregnant women. Not located in Charlotte: 336-474-1238

DISABLED MEN

St. Peter's Homes – McCreesh Place: 2120 N. Davidson St., 704-335-9380. Provides long term housing for single homeless disabled men. Eligibility – Men must be homeless, disabled, have a regular source of income of at least \$500 per month, pass a background check (no felonies last 3 years), and be able to live independently. To apply, contact McCreesh Place directly. Social workers may also submit referrals.

HOME OWNERSHIP PROGRAMS

Habitat For Humanity; 704-376-2054 extension 325. Low-income home ownership program. Call to sign up for next homeownership orientation.

City of Charlotte: Neighborhood Development - 704-336-7600. Programs include Investor/Owner Rehabilitation, Home Purchase Assistance, HouseCharlotte (704-344-1244), Housing Counseling, Code Enforcement, Housing Relocation, Homeowner Rehabilitation, Replacement Housing, Char-Meck Housing Partnerships (704-377-HOME).

Davidson Housing Coalition: Rental and Homeowner housing development; Homebuyer Education and Counseling; Rental Counseling; Affordable Housing Advocacy. Eligibility: Homeownership: Applicant must earn a maximum of 80 percent of median income; Rental housing: 50 percent of median income. How to Apply: Homeownership and homebuyer counseling, bungalows, and affordable rental housing: contact property manager 704-895-5600.

Individual Development Account: An Individual Development Account is an asset based restricted savings account that matches the deposits made by qualified account holders to enable them to acquire a long-term asset, such as a home. For more information, please contact Sharon Lewis, 336-7972 at Mecklenburg County Department of Social Services

Housing

BOARDING HOMES

(These change frequently. Please call to check availability and cost information.)

Mary Parks Elderly couples or singles	704-398-0458
Harry Keck 2034 Finchley Dr. 2 meals included - Men only	704-567-5552
(United Faith Homes)	704-567-9289
Louise Williams 112 N. Alexander St. 2 meals, older men/women	704-373-0893
Lorraine Nance any elderly	704-566-1460
Arthur Horton prefer older male with car	704-547-1108
Cynthia Fleming any elderly	704-334-3511
Ms. McCluney 428 Jones Street one room to rent only	704-393-7510
Tim Green 2512 Finchely Dr, 28217 or 4605 Holloway St., 28213 Adults only – no children	704-596-0036 or 704-777-7096
Mary Diggs 2520 Elon St, Charlotte, 28208 elderly or disabled single adults	704-617-2724
Dot Barnes call for appointment single females or married couples (no children)	704-376-8022, 704-201-2110
Tameka Shell call for appointment Disabled elderly adults only; payment based on income. Meals, other assistance included	704-393-1543

Housing

SUBSIDIZED RENT/PUBLIC HOUSING

Charlotte Housing Authority: CHA manages the Public Housing and Section 8 certificate programs. Main offices: 1301 South Blvd.; 704-336-5183. Applications/Resident Selection Department: 2600 Youngblood Street, 704-336-5248. Waiting List status – 704-336-3880, 704-336-5248, or 704-336-5249. Website - <http://www.cha-nc.org/>.

NOTE: Call to see if new applications are being accepted at this time

Family Self-Sufficiency Program – 326 Benjamin St., 704-336-5317 or apply at one of the following locations: Arbor Glen at 2305 Farmer St; First Ward at 550 East 8th St.; Claremont at 1032-F Coliseum Dr.; Victoria Square at 225-D N. Clarkson St.; and Park at Oaklawn at 1215 Rising Oak Dr.

City of Charlotte: Neighborhood Development - 704-336-7600. Unit Based Rent Subsidy increases affordability of rental housing for very low income working families trying to become self-sufficient. Website - <http://www.ci.charlotte.nc.us/cindev/housing/housing.htm>

PRIVATLEY OWNED APARTMENTS WITH SUBSIDIZED RENT PROGRAMS (private Section 8)

Apply directly with each complex office. There is likely to be a waiting list. Ask specifically about the Private Section 8 program.

Sparrow Run	1300 Pamlico St.	704-377-3456
Hillcrest Apts.	603 Arnold Dr.	704-567-9022
Timber Ridge	1723-E Barrington Dr.	704-535-2613
Northcross Townhomes	1835 Griers Grove Rd.	704-399-1045
Little Rock Apts.	3105 Faye St.	704-394-9394
Woodstone Apts.	4826 Woodstone Dr.	704-596-0114
Parker Heights Apts.	1505 Parker Dr.	704-377-9090
Reddman's Pier	5826 Reddman Rd.	704-568-4528
Vantage 78 Apts.	3501 Wheatley Ave.	704-375-1832
Westside Apts.	5216 Freedom Dr.	704-393-1181
Lakeside Apts.	900 Lakeview Ave, Davidson	704-892-3054
Cornelius Village	19301 Meridian St, Cornelius	704-892-3912
Stonehaven East	7000 Fernwood Dr.	704-365-3202
Grier Park Apts.	3424 Oak Arbor Ln.	704-334-8043
Roseland Apts.	1210 Presley Rd.	704-523-0440
Deerhill Apts.	Hwy.21, Huntersville	704-875-9858
Sandlewood Apts.	7100 Snow Lane	704-536-3924

Housing

OTHER HOUSING PROGRAMS

Some require applicant to be working and/or meet income requirements. Call each complex directly for information. Website - <http://www.cmhp.org/>

Brookhill Village	2506 S. Tryon St.	704-376-5052
Fair Market Square	5914 Fairmarket Pl	704-568-6059
Summerfield Apts.	2352 Township Rd.	704-588-6789
Johnston Mill	East 36 th St.	704-334-0820
Tryon Hills Apartments	421 W. 26TH ST.	704-334-0129
Double Oaks Apartments	2623 Double Oaks Rd.	704-376-4905
McAlpine Terrace	6130 Pineburr Rd.	704-367-0677
Seversville Apts.	1707 Sumter Ave.	704-358-9444
West Downs Apts.	325-B Matoon St.	704-342-4646
Shelton Knoll Apts.	516-B Arrowhawk Dr.	704-525-5584
Pleasant View Apts.	8225-B Pence Rd.	704-567-7611
Brighton Place	3401 Hilldale Way	704-541-9842
Cheshire Chase	3724 Connery Ct.	704-599-3888

Section 8 Landlords and Lower Cost Housing Resources

FOR ADDITIONAL HOUSING INFORMATION AND DATABASE OF CURRENTLY AVAILABLE RENTAL HOUSING, PLEASE VISIT - WWW.SOCIALSERVE.COM. You can also call SocialServe.com at 704-334-8722 for assistance. They can refer you to landlords who accept Section 8 vouchers and certificates

IMPORTANT NOTES:

Any of the programs, landlords, or realtors listed here may or may not have openings at any given time. There are likely to be waiting lists of various lengths for all of these programs. Inclusion of a program, landlord, or realtor on this list does not imply any guarantee or recommendation, and have not been evaluated by this agency. We strongly recommend that our customers and their families evaluate all housing options for themselves. Some of these listings may have experienced changes since this copy was printed. This list was last updated on 5/2006.

To submit additions or changes regarding this list, please contact Wanda Harward at 704-353-0605.

Legal Resources



26th Judicial District Self Serve Center - 800 E. Fourth St., Room 212, Charlotte, NC 28202; (704) 417-1816. Provides forms and filing instructions to individuals who want to represent themselves in the following matters: Child Custody/Visitation and Support, Modification of Custody, Visitation and Support, Contempt, Absolute (Uncontested) Divorce, Domestic Violence (50B Protective Orders), Name Change (adult and uncontested minor), Limited Driving Privileges, Small Claims (plaintiff's complaints only). No legal advice or attorney representation provided.

Legal Aid of North Carolina - 1431 Elizabeth Ave., Charlotte, NC 28204; 704-376-1600. Legal assistance for low-income persons; Accepts some cases involving housing law (evictions, foreclosures, tenant's rights, subsidized housing, utilities), family law (domestic violence, limited custody and child support), and consumer law (unemployment insurance, wills, power of attorney).

Legal Services of the Southern Piedmont - 1431 Elizabeth Ave., Charlotte, NC 28204; 704-376-1600. Legal assistance for low-income persons; Accepts some cases involving assistance to non-English speaking Hispanics and other immigrants, tax matters, public benefits, health issues (Medicaid, Medicare, access to health care, rest home and nursing home issues), and housing and consumer law.

Legal Services for the Elderly - 438 Queens Road, Charlotte, NC 28207; 704-334-0400. Free legal advice, information, and representation in court for persons age 60 and older. For legal issues involving powers of attorney, guardianships, government benefits, consumer disputes, debt problems, or other civil legal problems that do not generate attorney fees.

Children's Law Center – 601 E. Fifth St., Charlotte, NC 28208; 704-331-9474. Provides trained volunteers and attorneys to represent children in cases involving Juvenile Court, mental health commitments, school matters, guardianship, and contested custody cases.

Lawyer Referral Service - 1-800-662-7660

McDowell Street Center for Family Law - 101 North McDowell Street, Suite 100; 704-331-4774. Non-profit organization which assists low-income persons with family law issues such as divorce and child custody.

Important Note: Department of Social Services does not address custody issues regarding children who are not in DSS custody. If you suspect a child is being abused or neglected, please call Child Protective Services at 336-2273 to make a report.

Medical Equipment & Supplies

Charlotte Institute of Rehabilitation: Durable Medical Equipment Closet, (704) 355-4461. Provides equipment to persons with a permanent or temporary disability. Can provide such used items as wheelchairs, walkers (standard and folding), elevated commode seats, 3-in-1 commode seats, bedside commodes, canes (single and quad point), tub benches, tub transfer benches, and other assistive devices as received. No electric devices provided.

Assistive Technology Center, 704-355-2703. Provides persons who have disabilities with access to assistive technologies. Services include equipment lending, demonstration center, information, technical assistance, evaluations, training and education. <http://www.ncatp.org/Celeste/west1.html>

Handi-Clean Family Foundation 336-292-3083: Provides assistance to aid in purchasing medical equipment. Must write a letter stating the need, cost, financial background, and have no other means for supply of items needed. PO Box 988, Greensboro, NC 27402. FAX 336-292-3086.

Easter Seals Foundation 1-800-662-7119: Special Needs Program assists in purchase of or repair to durable medical equipment. Client must be disabled and live independently.

Foundation for the Carolinas, Children's Medical Fund: Offers one-time financial assistance to children (age 17 and under) whose medical needs exceed their families' income. Can be used for upcoming medical treatment (no old bills), procedures, and equipment. This referral must come from a medical professional (no calls from clients). Have the professional call Community Health Services, 704-375-0172.

Medicaid: Medicaid will cover many medical supplies and durable medical equipment if prescribed by a physician and purchased through a home health agency. The client does not have to be homebound. (Home Health agencies with questions should call at 919-857-4021 for additional information.) Diabetic supplies are covered - have your doctor complete the form FM# DME-01 to authorize assistance through the Durable Medical Equipment program. Question regarding whether Medicaid covers a supply or equipment should be addressed to CareLine at 1-800-662-7030. See also <http://www.dhhs.state.nc.us/dma/> .

Veterans Services Office: 704-336-2102 : Assists Military veterans, dependent or survivor (including widow/widower, children and/or parents) with special adaptive housing and equipment.

Division of Vocational Rehabilitation Services, 501 Executive Center Dr., Suite #101, Charlotte, NC 28212, 704-568-8804 <http://dvr.dhhs.state.nc.us/DVR/VRS/vrconsumer.htm>. Provides services and assistance for disabled persons who want to work. Can assist with hearing aids and other medical equipment, if needed to return to employment.

The Disabled Children's Relief Fund, P.O. Box 89, Freeport, NY 11520, www.dcrf.com. Provides disabled children with the assistive equipment they need, including hearing aids. Applications are available between April and September by writing to the address listed above.

Medical Equipment & Supplies

Programs for Hearing Impaired

Charlotte Speech and Hearing: 210 E. Woodlawn Rd, Suite 150; 704-523-8027. Provides services for speech, language and hearing handicaps. Services provided include: Hearing screenings and evaluations; hearing aid sales and service; assistive listening devices impedance testing; industry hearing tests; special diagnostic testing; electroacoustic analysis of hearing aids; speech screenings, evaluations, and therapy; and consultations. Fees based on ability to pay for some services. Set fee for industrial testing and hearing aids. Hearing aid bank - Age 62 (or older) and/or totally disabled; Income of \$13,000 (\$15,000 for two) or less.

Ear RX, INC: 16300 Statesville Rd., Suite A, Huntersville, NC 28078; (704) 237-9110. Provides free hearing tests and hearing aid cleanings, video otoscopic examinations, employment/OSHA evaluations, one hour repair on any brand of hearing aid, instant swimmer's plugs and hearing protection, earmold maintenance, FM System consultations and installations. Offers a maintenance program for hearing aids and a trade-in and upgrade program for old hearing aids. Free hearing evaluations, hearing aid cleanings and consultations. Set fees for hearing aids.

Audient: http://www.audientalliance.org/patient_get_help.htm 901 Boren Ave, Ste.810 Seattle, WA 98104-3534, 1-877-AUDIANT, info@audientalliance.org . Helps provides hearing care and hearing aids to low income persons. Income qualification is 250% of the federal poverty guideline. Financing will also be available for qualified patients at a small additional cost.

Division of Services for the Deaf and the Hard of Hearing, 5501 Executive Ctr. Dr., Suite 101, Charlotte, NC 28212, 704) 568-8558, <http://dsdhh.dhhs.state.nc.us>. Provides a variety of services to deaf and hard of hearing persons.

Alexander Graham Bell Association for the Deaf, 3417 Volta Place NW, Washington, DC 20007, 202-337-5220, TTY: 202-337-5221, www.agbell.org, AG Bell provides scholarships, financial and parent-infant awards, publishes books on deafness, and advocates for the rights of children who are deaf or hard of hearing.

Hear Now, 6700 Washington Avenue, Eden Prairie, MN 55344, 800-648-HEAR (4327), www.sotheworldmayhear.org. Provides hearing aids for adults and children who are residents of the United States, who are deaf or hard of hearing and who have limited income. Providers are asked to waive fitting and follow-up fees for the first year of warranty coverage. Clients pay for their hearing evaluations and a non-refundable HEAR Processing fee of \$60 per aid.

Medical Equipment & Supplies

Sertoma International, 1912 E. Meyer Blvd., Kansas City, MO 64132, 816-333-8300 , www.sertoma.org, The Sertoma Hearing Aid Recycling Program (S.H.A.R.P) helps needy people obtain hearing aids. **Assists low-income persons with purchasing hearing aids.** To find out if there is a participating club in your area, please call or email Sertoma International directly.

Travelers Protective Association, 3755 Lindell Boulevard, St. Louis, MO 63108, VOICE: 314-371-0533, www.travelersprotectiveasn.com . TPA Scholarship Trust provides assistance for mechanical devices, medical or specialized treatment or specialized education to those who demonstrate financial need. Grants may be used to purchase hearing aids, assistive listening equipment, or may help with the cost of a cochlear implant. Apply by March 1.

Miracle Ear Children's Fund, P.O. Box 59261, Minneapolis, MN 55459-0261 1-800-234-5422 , http://www.miracle-ear.com/resources/children_request.asp Assists low-income children (age 16 and under) with purchases of hearing aids.

Lions Club, <http://www.nclions.org/prod05.htm>. Helps with purchases of hearing aids.

Medical Needs and Medications

Medicaid: Medicaid is available to low-income persons who are either: Over age 65, under age 19, a relative providing care for a child (up to age 18), pregnant, disabled, blind, in or planning to enter a nursing home or rest home. Full Medicaid covers most medical needs, and up to six prescriptions per month. Clients having certain conditions may be able to get an override to get more than six prescriptions monthly. Apply for Medicaid at Mecklenburg County Department of Social Services, 301 Billingsley Rd. - 704-336-3150.

Physicians Reach Out: This program consists of a group of medical providers who offer free or discounted healthcare services. Eligibility requirements: (1) Resident of Mecklenburg County (2) Not eligible for, pending for, or receiving Medicaid, Medicare, or any other health benefits (3) Income at or below 200% of Federal Poverty guidelines (4) not a patient of any sliding scale or subsidized health clinic within the past 24 months. Citizenship status is not an eligibility issue for this program. Apply in person the 1st through the 15th of each month at 601 E. Fifth St., Suite # 150 from 8:30am to 10:30am or 1:00pm to 3:00pm, Monday to Friday. Please bring proof of income for your household for the last 30 days or Wage History form from ESC if not employed, current bank account statements, picture ID, and social security or Tax ID card. *Space in this program is limited.* For more information call 704-371-4740. <http://www.meckmed.org/projectaccess.html>

Medical Needs and Medications

Clinics

Carolinas Medical Center Outpatient Clinics and Pharmacy: Provides on-going health care for low-income persons in Mecklenburg County. Office visits for residents meeting income and eligibility requirements are on sliding scale. *Established patients of CMC clinics* without prescription coverage can purchase medications at a CMC pharmacy at a reduced cost. Only prescriptions from CMC clinic providers or CMC discharge prescriptions will be honored. Other prescriptions from outside providers *will not be filled* at the clinic pharmacies. A one-time deferment of the medication pre-pay may be given for established patients or patients with follow up appointments after a hospital or emergency department discharge. Established clinic patients are encouraged to apply in the clinic pharmacy for the Patient Assistance Programs offered by various pharmaceutical manufacturers. Clinic locations –
Myers Park Clinic - 704-446-1600
NorthPark - 704-446-9991
Biddle Point - 704-446-9987
Eastland Family Practice – 704-446-1000
Behavioral Health - 704-444-2400 or toll free 1-800-418-2065

CW Williams Community Health Center: Provides on-going health care and medications for low-income persons. Patients pay on a sliding fee scale for both clinic medical appointments and medications at their pharmacy. Two locations - 3333 Wilkinson Blvd, and Midtown Medical Building, 6th floor, room 670. Call for appointment – 704-393-7720.

Charlotte Community Health Clinic: Services provided onsite at the clinic are: health assessment and treatment, laboratory tests, medications (for established patients), vaccinations, and nutritional counseling. Eligibility Criteria: Must be 18 years of age or older, a resident of Mecklenburg County, meet financial screening guidelines (proof of monthly income required), uninsured, and not qualify for other local, state or federal insurance programs (Medicaid and Medicare clients are not eligible). The clinic does serve undocumented adults. Bilingual staff is available. Located at 3040 Eastway Dr. in the Eastway Crossing Shopping Center. *By appointment only* – please call 704-316-6561 to make an appointment.

Lake Norman Free Clinic: Provides free medical care to low income persons who have no insurance and live in Huntersville, Davidson, or Cornelius. Located at First Baptist Church of Huntersville, 121 N. Old Statesville Rd., Huntersville, NC 28078 in Educational Building; Wednesday nights from 6:00pm to 8:30pm. *Dental Clinic* on 2nd and 4th Wednesdays. 704-875-6581 or 704-947-1350. Walk-ins ok for children and adults

Free Clinic of Our Towns: Located at the Ada Jenkins Center, 212 Gamble St, Davidson, 704-655-2880 Provides primary care to uninsured persons in N. Mecklenburg and S. Iredell. Services include - Health assessments, physicals, diagnosis and treatment for illnesses. Eligibility – Persons with no Medicaid, Medicare, or other insurance who live in zip codes 28078, 28031, 28036, 28115, 28117, or 28166. Open Thursdays, 6:00 - 8:30 p.m – walk-ins ok.

Medical Needs and Medications

Matthews Volunteers in Medicine Health Clinic: 113 N. Ames St., Matthews, 704-841-8882. Provides health care for adults or children who are chronically or acutely ill. Eligibility – For persons having no insurance coverage, income below 300% of poverty level, and who live in the *Matthews area only*. Open only on Wednesday afternoons *by appointment only*.

Nursing Center for Health Promotion: Salvation Army Center for Hope, 534 Spratt St., 704-687-4683 or 704-334-0000. Provides health care for residents of the Salvation Army Women's and Children's Shelter only.

Bethesda Health Center (Centro de Salud Bethesda): 133 Stetson Dr., 704-596-5606. Open one day weekly to provide basic health care for persons who have no eligibility for health insurance, medicare, or medicaid. Must be low income and live in zip codes 28205, 28216, 28212, 28262, 28213, 28215, or 28206. *Call for appointment*. Spanish speaking staff are available.

Primera Fundacion Clinica De Las Carolinas: 4938 Central Ave, 704-567-0465. Reduced rates for low income persons with no insurance.

The Veterans Affairs Outpatient Clinic: 8401 Medical Plaza Drive, Charlotte, NC 28262, 704-547-0020. This clinic offers services for veterans who qualify for VA services, including hospital, nursing home and home visits for the severely disabled.

Medications

Patient Assistance Programs: Many medical companies provide assistance to low-income patients through their patient assistance programs. Several Internet sites provide information and help accessing these programs: www.needymeds.com/ , <https://www.pparx.org/SelectMedication.php> , or <http://www.rxassist.org/>. MedAssist also helps people to access these programs. (see below)

MedAssist: 704-536-1790; Assistance with medications for low income persons age 18 or older, residing in Mecklenburg County, who are not eligible for full Medicaid or Medicare D coverage. Also providing assistance with applying with patient assistance programs (see above).

Veterans' Administration: Veterans enrolled for care at a VA medical center may use the VA pharmacy for their medications. A VA physician must write prescriptions. Refill requests may be sent in by mail, and the pharmacy will mail the medications to the veteran. For additional information - <http://www.va.gov/health/elig/>.

Metrolina AIDS Project: Provides ongoing assistance for persons who are HIV+. There are grants and programs available to assist clients with medication and other needs. 704-333-1435.

Med Express: 1-800-633-3977 : Provides discounted prices on insurance co-pays and will also waive Medicaid co-pays if patients experience financial hardship. Call their insurance claims supervisor for a Medicaid waiver form.

Medical Nutrition: Novartis offers a patient assistance program to help with purchasing Boost liquid nutrition drinks. Applications forms are available from their customer representative at 1-800-333-3785 or 1-800-247-7893

Medical Needs and Medications

One-time Emergency Assistance for Medications

Department of Social Services: If you have applied for Medicaid are waiting for a decision on your case, your Medicaid worker can request help for emergency medications from the General Assistance program *when funds are available*. Please call your Medicaid worker directly for this assistance.

Charlotte Area Fund: Assistance with emergency medications for seniors age 55 or older if they are not receiving Medicaid. 704-372-3010 x219

Specific Conditions/Illnesses

Diabetes

Carolinas Diabetes Center: 704-347-4033 Provides Diabetes education, treatment, nutritional care, and high-risk obstetrical services. Office visits for residents meeting income and eligibility requirements are on sliding scale of \$0, \$15, or \$30. Located at 1628 E. Morehead St., Charlotte NC 28207; 704-347-4033.

NC. Diabetic Control Program 1-800-662-7030: State program for assistance to diabetics. Janet Reeves 1-919-715-3131

Medicaid: Medical supplies are covered by Medicaid. Have your doctor complete the form DME-01 to authorize assistance through the Durable Medical Equipment program. Many medical supplies must be purchased with Medicaid through any home health agency that accepts Medicaid. For details call DMA at 919-733-2130 or 1-800-662-7030.

Brain Injury

Carolina Vocational and Employment Services - Project Star 800-634-2256: Information and services for persons with head injury.

NC Brain Injury Association 1-800-377-1464: Services for persons with head injury.

Cancer

Cancer Fund of America 1-800-578-5284: Provides supplies for cancer patients such as liquid dietary supplement, adult diapers, bed pads, dressings, fans, seasonal gift boxes, crutches, lotions, ointments, food items, and various medical supplies. Call for application.

American Cancer Society 704-5526147; (800) 227-6147 : Limited supply of items such as ostomy needs, wigs, mastectomy bras and some breast prosthesis; Road to Recovery (rides to patients with no means of transportation to radiation and chemotherapy). Limited assistance with prescription drugs for cancer patients and some equipment, if available.

Medical Needs and Medications

Eye Care

Metrolina Association for the Blind 704-372-3870: Assistance with getting assistive equipment for those loosing their sight.

Division of Services for the Blind 704-563-4168 : Assists low income people with talking clocks, magnifiers, and other assistive equipment. The Medical Eye Care Program can assist with eyeglasses, eye drops for glaucoma, and some surgeries. They also have a chore program for those who have need of assistance in the home.

Lion's Services Eye Clinic 704-599-4760 : Low cost clinic for eye exams and glasses.

Eye Care America Seniors : 1-800-222-3937. Program is for those age 65 and older in need of medical eye care. Services provided include complete medical eye examination and up to one year of treatment for any eye condition diagnosed at no out of pocket expense. Eligibility requirements – 1. US Citizens or legal residents 2. Age 65 or older 3. Have not seen an ophthalmologist in three or more years and 4. Do not have eye care insurance.

Other

Area Mental Health 704-336-6404: Provides services to county residents challenged by mental health, developmental disability, or substance abuse issues.

Multiple Sclerosis Society 704-525-2955; (800) 477-2955 : Limited emergency financial assistance for utility bills and other special needs, arranges and pays for temporary respite care, equipment loan and purchase, including wheelchairs.

Muscular Dystrophy Association 704-567-2912 : When medically prescribed by the local MDA clinic physician, MDA will assist with the purchase and repair of wheelchairs.

Kidney Foundation of NC 704-552-1351: Limited funds for bills/prescriptions for kidney patients.

Medicaid Information

Co-Pays: Medicaid providers may bill the patient for applicable copayment amount, but they may not refuse services for inability to pay the copayment. From the "Basic Medicaid Billing Guide 2-15 <http://www.dhhs.state.nc.us/dma/bulletin/BasicMed0805.pdf> .

Medical Supplies: Medicaid does provide assistance with medical supplies (such as colostomy bags, wound dressings, adult diapers) if they are purchased through a home health care company only.

Miscellaneous

Big Brothers and Sisters

704-377-3963

Support and mentoring program where children of Single Parents are matched with role models who provide support and nurturing for extended periods of time.

CharMeck 311

311

Provides easy access to local government. Customer Service Representatives are available to answer your questions, and/or process selected service requests 24 hours a day, seven days a week.

Child Support Enforcement

704-342-6325

Help with establishing paternity, child support orders and collection of Child Support.

City-County Information

704-336-7600

Faith Community

704-336-2872

Mentoring, transportation, job training, youth programs, Counseling, clothing and other emergencies. **704-336-7378 (beeper)**

Just 1 Call

704-432-1111

One-stop source of information and assistance for seniors and adults with disabilities living in Mecklenburg County, N.C., as well as their families and professional caregivers, wherever they may reside. This service is confidential, free of charge and easy to use.

Immigration and Naturalization (INS)

704-523-1704

Helps immigrants with documentation needs.

Partners In Hope

704-371-3001 ext. 124

Mentors families to help them become financially independent/Crisis Assistance.

Social Security Administration

1-800-772-1213

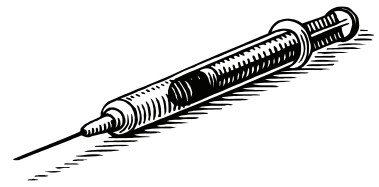
Applications for Social Security cards, SSI, and Social Security disability.

Support works

704-331-9500

Central Phone service that gives current information on multiple support groups in the area (i.e., AA, SA, incest survivors, etc.)

Substance Abuse



Alcoholics Anonymous (AA) 704-332-4328

Amethyst 704-554-8783
Treatment center

Cascade Program 704-336-4844
Treatment Program for Women

Chemical Dependency Center (CDC) 704-376-3784
Treatment and drug education center.

Family Outreach & Counseling Center 704-333-2033

Hope Haven 704-334-0413

McLeod Addictive Disease Center 704-332-9001

Mecklenburg County Detox Center 704-336-6067

Mental Health Center 704-358-2700
Treatment includes case management and support services.

Narcotics Anonymous 704-379-0440



Transportation

Transportation for Adults

DSS - Services for Adults, Human Services Transportation: 704-336-3150

Adult Medicaid: For disabled adults approved for full Medicaid. Benefits analysts complete the application for their clients. For medical trips only in Mecklenburg County; no cost to the client.

Disabled Transportation: For disabled persons. For medical trips only; must pay cab driver \$1.50 for each one way trip.

Rural General: For anyone outside the Charlotte city limits but inside Mecklenburg County. Can take client anywhere in Mecklenburg County to any location. Must pay \$1.50 for each one way trip.

Elderly General Purpose: Transportation to any destination in Mecklenburg County for people age 60 or older.

Veteran's Transportation: Transportation to VA hospitals and Medical providers. Must be referred by Mecklenburg County Veterans Services office at **704-336-2102**.

Shepherd's Center 704-334-4637; East 704-338-1511; South 704-541-0100 : Medical appointments; must be able to walk with little or no assistance. Services available to those age 65 and over in their service area. Must have one week notice to provide assistance.

Red Cross 704-376-1661: Volunteers provide transportation for medical appointments; must be able to walk with little or no assistance.

Special Transportation 704-336-2637: City of Charlotte Transportation for those unable to ride a regular city bus. Call for an application.

Programs for Accessible Living 704-537-0550: One medical appointment per month for a disabled person.

Division of Services for the Blind 704-342-6185: Assist visually impaired with accessing transportation.

Metrolina Association for the Blind 704-372-3870: Assist visually impaired with learning how to use the bus.

Friendship Helping Ministries 704-697-0072: Transportation services for physically disabled.

Other Transportation

DSS- Families and Children's Medicaid - 704-353-1500: For families and children approved for Medicaid. Benefits analysts complete the application for their clients. For medical trips only; no cost to the client.

American Cancer Society - 704-376-1659: Road to Recovery provides rides to patients with no means of transportation to radiation and chemotherapy.

Matthews Help Center - 704-847-8383: non-emergency medical transportation, including wheel chair transportation for Matthews area residents.

Wheelchair Transport Services - These companies charge a fee for service.
Wheelchair Patient Transport - 704-333-9741