



## **Cardinal Innovations Healthcare Solutions Network Information for Mecklenburg Providers**

Cardinal Innovations Healthcare Solutions will begin managing the 1915 (b)(c) waiver for Mecklenburg County consumers effective April 1, 2014.

We take pride in our provider partners and consider it an honor to incorporate the best providers from Mecklenburg County into our network. We are committed to a smooth transition for our new providers and consumers in Mecklenburg County.

Cardinal Innovations will soon mail contracts to providers for their current MeckLINK sites and services that are comparable to our Cardinal Innovations-approved services. The sites and services listed in those contracts will be based on the information provided to Cardinal Innovations by MeckLINK.

Providers that will be new to Cardinal Innovations will receive new contracts. Providers currently contracted with Cardinal Innovations will receive an amendment adding their MeckLINK sites and services to their current Cardinal Innovations contracts.

Contracts will cover Medicaid mental health, intellectual and developmental disability, and substance use/addiction services. Cardinal Innovations and Mecklenburg County are discussing who will administer State and County funds as of April 1 and July 1; updates will follow when definitive information is available.

Cardinal Innovations has an agreement with MeckLINK that will allow Cardinal Innovations to rely upon the credentialing performed by MeckLINK. Therefore, providers will not have to resubmit credentialing materials for their clinicians who were credentialed by MeckLINK. Clinicians not already credentialed by MeckLINK will need to be credentialed by Cardinal Innovations.

Provider education meetings are now being scheduled. We strongly encourage providers to participate in the Cardinal Innovations Provider Council, which keeps open vital lines of communication between us and our providers and allows us all to better serve our communities. Details about contracting and participation in the Cardinal Innovations Provider Network for Mecklenburg County providers will be posted at [cardinalinnovations.org/providers](http://cardinalinnovations.org/providers). Please refer to this site often for updated information.

The team at Cardinal Innovations looks forward to incorporating our new Mecklenburg providers into the Cardinal Innovations family. We are known for our quick payment turnaround and for maintaining one of the lowest claim denial rates in the nation, which means our new Mecklenburg providers will be able to worry less about payments and focus on what really matters: caring for the individuals and families we partner to serve.

*Quality Driven. Solution Focused. Member Inspired.*