

**Mecklenburg County Local Management Entity
Consumer and Family Advisory Committee**

**Minutes
July 15, 2010**

Members Present: Ron Reeve, Steve M., Kathy A., Jim W., Peggy Q., Dorothy D., Sandy D., Barbara J., Chelsi S., Ken G., Joanne H., Rina F., Pat O., Gloria T.

Members Not Excused: Pearlie C.

Guest: Lori Gougeon, Adam Dunaway, Laura Newell, Rob Newell

AMH Staff: Barbara Cross, Dennis Knasel

AGENDA	AGENDA ITEM	ACTION
Welcome & Introduction	<ul style="list-style-type: none"> ▪ The chair called the meeting to order. ▪ Everyone introduced themselves. 	<ul style="list-style-type: none"> ▪ For information only.
Agenda	<ul style="list-style-type: none"> ▪ The agenda was reviewed. ▪ An addition agenda item was added to discuss the AMH Anti-stigma Campaign. ▪ There was a motion given and a second motion received to accept the agenda with addition. Motion approved. 	<ul style="list-style-type: none"> ▪ Agenda Approved.
Quorum	<ul style="list-style-type: none"> ▪ A quorum was present. 	
Public Comment	<ul style="list-style-type: none"> ▪ Adam Dunaway is on the LME Human Rights Committee and attended to observe and learn more about the committee. ▪ Lauren Newell is the founder and president of the Self-Advocates Group of Mecklenburg County. Lauren and Rob Newell attended to observe and learn more about the committee. ▪ Kathy A. requested a discussion on NC TOPPS regarding the outcomes and the comparison with other states. 	<ul style="list-style-type: none"> ▪ Ron Reeve suggested covering NC TOPPS at the retreat.
Approve Minutes	<ul style="list-style-type: none"> ▪ The minutes were reviewed. ▪ There was a motion given and a second motion received to accept the minutes. Motion approved. 	<ul style="list-style-type: none"> ▪ Minutes Approved.

EDUCATION		
<p>Senior Citizen Services & Needs <i>Lori Gougeon</i></p>	<ul style="list-style-type: none"> ▪ Residential Support Services (RSS) was founded in 1974. Last year, the agency served just over 1,000 persons with disabilities. The agency also serves a small population of persons with mental illness. ▪ The agency has 14 group homes within Mecklenburg County. ▪ Fifty percent of consumers living in the group homes are seniors or will be seniors within the next 5-10 years. ▪ The agency is transitioning two group homes into senior homes this year. The services will be adjusted to accommodate these needs. The daytime activities will be adjusted, as well. ▪ RSS does receive HUD funding, subsidized housing for the consumers. ▪ There are two plans being researched: <ul style="list-style-type: none"> ○ Looking at partnering with the Charlotte Catholic Diocese; looking at a senior apartment complex (12-14 apartments for seniors with disabilities); the church will partner by offering land located at Carowinds Blvd. & Hwy 49/South Tryon and volunteer support ○ Looking at smaller apartments with six complexes (five for persons with disabilities and one for a staff person) ▪ The issue of aging care givers was identified at a First In Families meeting. The group is trying to determine a way to reach them, educate them and educate parents on future planning for their children. ▪ The selection process to apply for housing: 1-individuals will apply and 2-a committee comprised of parents and board members will review. This is an open process, not just for current consumers. ▪ RSS will hold a community forum to seek feedback from the community on what type of community rooms to build and activities to hold. ▪ The operational funding will depend on the person's funding. ▪ RSS is starting a committee to discuss senior planning and to see what resources are available in the community. ▪ RSS received a four year accreditation from CQL, an international accrediting body. 	
CFAC BUSINESS		
<p>Anti-stigma Campaign <i>Barb Cross</i></p>	<ul style="list-style-type: none"> ▪ The campaign was created based on feedback provided by stakeholders and consumers to decrease stigma and increase awareness. ▪ The campaign will launch August 1st for a three month period. ▪ The campaign will be released in print, digital and PSA (radio and TV). ▪ Three concepts were reviewed and discussed. ▪ Feedback given: <ul style="list-style-type: none"> ○ Great campaign 	<ul style="list-style-type: none"> ▪ CFAC strongly supports the campaign.

	<ul style="list-style-type: none"> ○ Suggestion to replace the DD photo with an older person ○ Will the pictures change OR will it be the same three photos throughout the campaign? ○ Will persons with the disability do the PSA's? If not, can the person doing the PSA sound like a person with the disability? 	
<p>Business Leadership Network (BLN) update <i>Ron Reeve</i></p>	<ul style="list-style-type: none"> ▪ This group is a part of the Employment First initiative. The organization is strictly for employers to discuss strategies and methods of hiring people and the benefits they will gain. ▪ The chair person of the US BLN, Beth Butler, works for Wachovia in Charlotte. ▪ A group of employers are meeting monthly each 3rd Thursday of each month to discuss creating a NC BLN. ▪ There are 20-25 employers that are actively participating. ▪ The 20th Annual Anniversary of ADA was celebrated this morning. Approximately 200 persons were in attendance. ▪ There was an employee panel where 5 employees talked about what ADA meant to them, and an employer panel that discussed the benefits of ADA to their organizations. ▪ In the past year, Lowe's Home Improvement has hired approximately 145 persons with disabilities. Other employers are equally committed. ▪ The group is seeking to host next year's USBLN conference here in Charlotte. 	
<p>2010 Annual Business Plan Review <i>Dennis Knasel</i></p>	<ul style="list-style-type: none"> ▪ The plan was reviewed. ▪ Each goal has a series of objectives, with a series of strategies. ▪ Dennis asked the committee to review the updates and to provide recommendations or insights on possible needs or gaps, where we may have missed the mark or need to devote more attention, or any missing information in the context of the goal. ▪ The committee was given the opportunity to provide direct feedback by July 23rd for the LME Mgmt Team Strategic Planning Session. ▪ The Medicaid rules and regulations do not state the LME must have a CFAC, although DMH and DMA asked for a letter of support from CFAC as part of the waiver application. Also, there were questions in the application regarding consumer involvement, so it is anticipated that CFAC's role will not change in the Waiver environment. ▪ The LME is looking at CFAC to provide guidance on how to educate the community and become engaged in the process. Also, looking at the Provider Council Executive Board to do the same for the providers. 	
<p>CFAC Retreat Planning <i>Ron Reeve</i></p>	<ul style="list-style-type: none"> ▪ The provider InfoShare meeting has been rescheduled to a Special Event on August 18, 2010. Dr. Talbot from Open Minds will be the keynote speaker at this meeting. In the morning, Dr. Talbot will present information on the 1915 (b) (c) Medicaid Waiver and what that means for providers. Attendance will be limited to agency Directors; it is important that an Executive Director, Chief Financial Officer or an individual in a leadership role represent their agency at this event. In the afternoon, Dr. Talbot will be present at the Sam Billings Center to the LME, 	

	<p>CAC, CFAC and the Provider Council Executive Board on what the waiver means to stakeholders and other community partners.</p> <ul style="list-style-type: none"> ▪ The CFAC Retreat is scheduled for August 17th from 8 am – 4:30 pm at Mahlon Adams Pavilion. 	
<p>Membership Report <i>Chelsi S.</i></p>	<ul style="list-style-type: none"> ▪ The committee is in need of youth and consumer representation in all three categories. ▪ Chelsi S. asked for candidates to be referred to her. 	
LME UPDATE		
<p>CABHA Status <i>Dennis Knasel</i></p>	<ul style="list-style-type: none"> ▪ CMS has granted an extension to the CABHA certification process until the end of December. ▪ Letters of attestation were extended through the end of August. ▪ The LME is waiting on the final benchmark document for the time period between the end of August and the end of December. It is believed the State will establish a benchmark that will give the LMEs adequate time to work with the providers that will not be certified to transition the consumers prior to the end of December. ▪ The State has changed the sequence of events: 1-desk review, 2-clinical interview process, and 3-the onsite verification visit. ▪ There are nine certified CABHA agencies in Mecklenburg. These providers started operating as a CABHA in July. ▪ Providers do not have a choice to participate in the star rating system. There are 20 standards the providers are rated against. The LME Service Analysts may request addition information from the providers regarding these standards, if needed. A star rating will be assigned based on the documentation provided. 	
<p>Waiver Status <i>Dennis Knasel</i></p>		<ul style="list-style-type: none"> ▪ Deferred to August meeting.
<p>Service Definition Status <i>Dennis Knasel</i></p>	<ul style="list-style-type: none"> ▪ The last information we received is that CMS has approved the TCM definition and that it will be announced by the Division in their August Implementation Update. The new definition is effective back to July 1st and only certified CABHA providers can provide the service for MH and SA. Apparently there will be a weekly rate of \$80 per week for MH/SA and \$60 per week for DD. ▪ The final budget bill has a Medicaid “savings” and it is unknown what this will mean to the rate structure for Medicaid enhanced services. 	
ANNOUNCEMENTS	<ul style="list-style-type: none"> ▪ MHA/NC Annual Conference, 9/22-23, Wrightsville Beach, http://www.mha-nc.org ▪ NAMI NC Annual Conference, Our Voices, Our Lives, 9/9-10, Raleigh, http://www.namic.org ▪ Arc of NC Annual Conference, August 20-21, Hilton Wilmington Riverside, http://www.arcnc.org 	
NEXT MEETING	August 19, 2010	
FUTURE AGENDAS	Best Practices Update (Quarterly), SA RFP Follow-up Reports, NCTOPPS, CFAC Data Analysis Request	
ADJOURNMENT	7:30 PM	

Ron Reeve, Chair of Consumer & Family Advisory Committee

Date